Bangalore Electricity Supply Company Limited (BESCOM)

(A Govt. Of Karnataka Undertaking)

On behalf of

BANGALORE ELECTRICITY SUPPLY COMPANY

CHAMUNDESHWARI ELECTRICITY SUPPLY CORPORATION

GULBARGA ELECTRICITY SUPPLY COMPANY

MANGALORE ELECTRICITY SUPPLY COMPANY

HUBLI ELECTRICITY SUPPLY COMPANY

BESCOM Managed Services

REQUEST FOR PROPOSAL FOR

MANAGED NETWORK SERVICE PROVIDER FOR ALL ESCOMS OF KARNATAKA

LOT1: MPLS BASED NETWORK SERVICES

LOT2: M2M SIM BASED NETWORK SERVICES.

BID REFERENCE	BESCOM/2024-25/SE0222
PRE-BID MEETING	As per KPP portal
LAST DATE & TIME FOR BID SUBMISSION	As per KPP portal
TIME AND DATE OF OPENING OF BIDS	As per KPP portal
ADDRESS FOR COMMUNICATION	Office of the General Manager (ICT & MIS) 5th Floor, Belaku Bhavana, Corporate Office, BESCOM, Bangalore – 01

Disclaimer

1. This is a Request for Proposal (RFP) for selecting Managed Network Service Provider for all ESCOMs of Karnataka. Whilst the information in this RFP has been prepared in good faith, it is not and does not purport to be comprehensive or to have been independently verified. Neither **BESCOM/ESCOMs**, nor any of its officers or employees, nor any of their advisors nor consultants accept any liability or responsibility for the accuracy, reasonableness or completeness of the information contained in the RFP, or for any errors, omissions or misstatements, negligent or otherwise, relating to the proposed project, or makes any representation or warranty, express or implied, with respect to the information contained in this RFP or on which this RFP is based or with respect to any written or oral information made or to be made available to any of the recipients or their professional advisors and, so far as permitted by law and except in the case of fraudulent misrepresentation by the party concerned, and liability therefore is hereby expressly disclaimed.
2. The information contained in this RFP is selective and is subject to updating, expansion, revision and amendment at the sole discretion of **BESCOM/ESCOMs.** It does not, and does not purport to,contain all the information that a recipient may require for the purposes for deciding for participation in this process. **BESCOM/ESCOMs** shall not be responsible for any direct or indirect loss or damage arising out of or for use of any content of the RFP in any manner whatsoever.
3. This RFP includes certain statements, projections, targets and forecasts with respect to the Project. Such statements, projections, targets and forecasts reflect various assumptions madeby the management, officers, employees, consultants, and experts of **BESCOM/ESCOMs**, which (the assumptions and the base information on which they are made) may or may not prove to be correct. No representation or warranty is given as to the reasonableness of forecasts or the assumptions on which they may be based and nothing in this RFP is, or shall be relied on as, a promise, representation or warranty.
4. **BESCOM/ESCOMs** shall be the sole and final authority with respect to qualifying a Bidder through this RFP. The decision of **BESCOM/ESCOMs** in selecting the Agency who qualifies through this RFP shall be final and **BESCOM/ESCOMs** reserves the right to reject any or all the bids without assigning any reason thereof. **BESCOM/ESCOMs** may terminate the RFP process at any time without assigning any reason and upon such termination **BESCOM/ESCOMs** shall not be responsible for any direct or indirect loss or damage arising out of such a termination.
5. The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by **BESCOM/ESCOMs** or any other costs incurred in connection with or relating to its Proposal (Bid). All such costs and expenses will remain with the Bidder and the **BESCOM/ESCOMs** shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by Bidder in preparation or submission of the Proposal (Bid) regardless of the conduct or outcome of the selection process.
6. The terms and conditions mentioned in this RFP are subject to change as per the Company norms issued from time to time.

BESCOM - Managed Network Services

Contents

SECTION I. INVITATION FOR BIDS (IFB) **8**

SECTION II: INSTRUCTION TO BIDDERS **9**

A. General **9**

1. About Bangalore Electricity Supply Company 9

2. Objective of RFP 9

3. Scope of Work 10

3.1 MSP (Managed Network Service Provider) Responsibilities: 10

3.2 Associated ISP Responsibilities 14

4. General Technical Conditions: 16

5. Types of sites/Branch offices 17

6. Increase/Decrease of Bandwidth 17

7. Restoration times 18

8. Site Details 18

9. Duration of the project 18

10. Type of Services and Severity 18

11. Periodic meeting 20

12. Escalation matrix 20

13. User Acceptance Test 20

14. Shifting of links 20

15. Network Disaster Recovery/ Business Continuity Plan 21

B. Bid Documents **22**

1. Contents of Bid Documents 22

2. Clarification of Bid Documents 22

3. Amendment of Bid Documents 22

C. Preparation of Bids **23**

1. Language of Bid 23

2. Documents Constituting the Bid 23

3. Bid Form 23

4. Bid Prices 24

5. Bid Validity Period 25

6. Earnest Money Deposit (EMD) 25

7. Bid Currency 25

8. Documents Establishing Bidder's Eligibility and Qualifications 26

9. Submission of Bids 26

10. Format of Bid 27

11. Deadline for Submission of Bids 27

12. Late Bids 28

13. Modification and Withdrawal of Bids 28

D. Bid Opening and Evaluation of Bids **28**

1. Opening of Bids by BESCOM 28

BESCOM - Managed Network Services

2. **Bid Opening** 28
3. **Preliminary Examination** 28
4. **Clarification of Bids** 29
5. **Contacting BESCOM** 29
6. **Eligibility Criteria** 29
7. **Bid Evaluation** 29
8. **Evaluation of Technical Bid** 29
9. **Pre-Qualification Criteria** 30
10. **Evaluation of Financial Bid** 33
11. **Evaluation and Comparison of Bid** 34
12. **BESCOM Right to Accept Any Bid and to Reject Any or All Bids** 34
13. **Negotiations** 34

E. Award of Contract **35**
1. **Award Criteria** 35
2. **BESCOM's right to vary the Scope of Contract at Time of Award** 35
3. **BESCOM's Right to Accept Any Bid and to Reject Any or All Bids** 35
4. **Notification of Award** 35
5. **Issuance of Award** 35
6. **Signing of Contract** 35
7. **Performance Bank Guarantee (PBG)** 36
8. **Corrupt or Fraudulent Practices** 36

SECTION III: Qualification Information **37**
A. Bidder's General Information **37**
B. No-Deviation Certificate **38**
C. Pre-Qualification Criteria Declaration **39**
D. Total Responsibility Certificate **40**
SECTION IV: Bid Form, Letter of Acceptance and Contract Form **41**
A. Bid Form **41**
B. Declaration of Acceptance of Terms and Conditions in RFP **42**
C. Technical Proposal Submission Sheet **43**
D. Bidder's Experience **44**
E. Undertaking on being not blacklisted **45**
F. Implementation Schedule **46**
G. Contract Agreement (Indicative) **47**
a) General Conditions of Contract **48**
1. **Definitions** 48
2. **Application** 48
3. **Standards** 49
4. **Use of Contract Documents and Information, Inspection and Audit by the Government** 49
5. **Performance Bank Guarantee (PBG)** 49
6. **Inspections and Tests** 50

BESCOM - Managed Network Services

8. **Payment** 50
9. **Prices** 50
10. **Cost of Bidding** 51
11. **Change Orders** 51
12. **Contract Amendments** 51
13. **Assignment** 52
14. **Delay in the Service Provider's Performance** 52
15. **Liquidated Damages** 52
16. **Termination for Default** 52
17. **Force Majeure** 53
18. **Termination for Insolvency** 54
19. **Termination for Convenience** 54
20. **Consequences of Termination** 54
21. **Settlement of Disputes** 55
22. **Limitation of Liability** 56
23. **Governing Language** 57
24. **Applicable Law** 57
25. **Notices** 57
26. **Taxes and Duties** 57
27. **Variation in the quantity** 57

b) Special Conditions of Contract 58

1. **Payment** 58
2. **Service Level Agreements and Penalties** 59
3. **Notices** 62
4. **Service Provider Integrity** 62
5. **Service Provider's Obligations** 62

Annexure 1: Performance Security Bank Guarantee Form 63

Annexure 2: Template for Pre-Bid Queries 64

Annexure 3: Bandwidth Requirements for sites – Detailed List of locations and bandwidth requirement 65

Annexure 4: Affidavit Format 135

Annexure 5: Non-Disclosure Agreement Format 137

Annexure 6: Bankers Certificate 144

BESCOM - Managed Network Services

List of Abbreviations

Terms	Full form
BESCOM	Bangalore Electricity Supply Company
CESC	Chamundeshwari Electricity Supply Corporation
CO	Circle Office
CV	Curriculum Vitae
DC	Data Centre / Data Recovery (including Cloud)
DD	Demand Draft
DO	Division Office
DR	Disaster recovery centre
DWA	Detailed Work Award
EMD	Earnest Money Deposit
ESCOM	Electricity Supply Companies of Karnataka
FAA	Forms and Annexures
FT	Fault Ticket
FY	Financial Year
GCC	General Conditions of the contract
GESCOM	Gulbarga Electricity Supply Company
GM	General Manager
HESCOM	Hubli Electricity Supply Company
HO	Head Office
ICT &MIS	Information and Communications Technology & Management InformationSystem
ILL	Internet Leased Line
IPDS	Integrated Power Development Scheme
IPSEC	Internet Protocol Security
ISP	Internet Service Provider
IT	Information Technology
ITB	Instructions To Bidders
ITIA	Information Technology Implementation Agency
KPPP/	Karnataka Public Procurement Portal
LAN	Local Area Network
LOA	Letter of Acceptance

BESCOM_Managed Network Services

LOI	Letter of Intent
MESCOM	Mangalore Electricity Supply Company
MoP	Ministry of Power
MSP	Managed Service Provider
MTTR	Mean time to Repair
NEFT	National Electronic Funds Transfer
MNSP	Managed Network Service Provider
NLD	National Long Distance
NMC	Network Management Centre
NMS	Network Management System
NNM	Network Node Manager
NOC	Network Operating Centre
NTU	Network Terminal Unit
OEM	Original Equipment Manufacturer
OFC	Optical Fibre Cable/Communication
OTC	Over the Counter
PBG	Performance Bank Guarantee
PO	Purchase Order
PoP	Point of Presence
RAPDRP	Restructured Accelerated Power Development and Reforms Program
RCA	Root Cause Analysis
RF	Radio Frequency
RFP	Request for Proposal
RTO	Regional Transport Office
SDO	Sub-Division Office
SLA	Service Level Agreement
SNMP	Simple Network Management Protocol
SPOC	Single Point of Contact
SSL	Secure Socket Layer
TT	Trouble Ticket
VPN	Virtual Private Network
WAN	Wide Area Network

BESCOM - Managed Network Services

SECTION I. INVITATION FOR BIDS (IFB)

IFB No.: BESCOM/2024-25/SE0222 dated: 20.11.2024

Name: Bangalore Electricity Supply Company Ltd. (BESCOM)

Title of Services: Selection of Managed Network Service Provider for all ESCOMs of Karnataka

Sir/Madam,

BESCOM (hereinafter called "Purchaser") is inviting RFP for Selection of Managed Network Service Provider (Lot-wise) for all ESCOMs of Karnataka.

The Bidder with his associated ISP(s) have to provision, commission, proactively maintain network bandwidth for all ESCOMs of Karnataka with links through MPLS (Multiprotocol label switched) network, Internet Leased Line (ILL), P2P (Peer to peer) connectivity and M2M(Machine to Machine) network Services for the required locations mentioned in the RFP. More details on the services required are provided in the relevant clauses under this RFP document.

You are invited to submit your proposal as per the attached RFP document.

Yours sincerely,

Sd/-
General Manager
(ICT& MIS)
BESCOM

BESCOM - Managed Network Services

SECTION II: INSTRUCTION TO BIDDERS

A. General

1. About Bangalore Electricity Supply Company

Bangalore Electricity Supply Company hereinafter be referred to as BESCOM is one of the Power Distribution Company of the State of Karnataka. BESCOM is responsible for power distribution in Eight districts of Karnataka (Bangalore Urban, Bangalore Rural, Chikkaballapura, Kolar, Davanagere, Tumkur, Chitradurga and Ramanagara). BESCOM covers an area of 41,092 Sq. Kms. with a population of over 207 lakhs. The company has 4 operating Zones – Bangalore Metropolitan Area Zone (North), Bangalore Metropolitan Area Zone (South), Bangalore Rural Area Zone and Chitradurga Zone, 9 Circles, 32 Divisions, 147 Sub-divisions and 534 Section Offices.

2. Objective of RFP

The objective of this RFP is the selection of Managed Network Service Provider for all ESCOMs of Karnataka for each Lot as per terms and conditions mentioned herein.

Detailed Scope of work has been specified in Section II. Clause 3. (Scope of work) of this tender document.

Key Events and Dates:

1	**Tender Inviting Authority**	GM (ICT &MIS), BESCOM
2	**Date of Publication of RFP**	As per KPP portal
3	**Last date of Receiving Queries/ Clarification**	Queries if any may be sent to gmit@bescom.co.in on or before the dates mentioned in KPP portal
4	**Pre-Bid Meeting**	Chamber of GM (ICT & MIS), BESCOM, 5th Floor, Belaku Bhavana, Corporate Office, K. R Circle, Bengaluru on dates mentioned in KPP portal
4	**Last Date of Submission of bids**	As per KPP portal
5	**Earnest Money Deposit Payable**	Lot-wise as per KPP portal
6	**Amount put to tender. (exclusive of GST)**	Lot 1: Rs. 78.74 Cr Lot 2: Rs. 1.82 Cr Lot 1 & 2: Rs. 80.57 Cr
7	**Date, Time of Opening of Techno-Commercial Bid**	As per KPP portal

Lot Wise List of ITEMS:

Sl. No.	Lot	Item description
1	Lot-1	MPLS based Network services.
2	Lot-2	M2M SIM Based network Services

BESCOM - Managed Network Services

LOT1: **MPLS based Network services.**

- Primary and Secondary Multiprotocol Label Switching (MPLS) links for DC at HSR Bangalore.
- Primary and Secondary Internet Leased Lines (ILL) links for DC at HSR Bangalore.
- Primary and Secondary Multiprotocol label Switching (MPLS) links for DRC on cloud for IPDS and DC and DRC on cloud for ERP
- Primary and Secondary Point-to-Point (P2P) links between IPDS DC & DR (on premise DC and cloud DR) and IPDS DC & ERP DC-DR (cloud DC-DR).
- Multiprotocol Label Switching (MPLS) links for Branch Offices across Karnataka

LOT2: **M2M SIM Based network Services**

- M2M Network based connectivity for the Branch Offices.

Bidder may bid for either one of the Lots or both the Lots by paying applicable EMD and by following the procedure as per KPP portal.

3. Scope of Work

BESCOM is seeking Managed Network Service Provider for delivering links to various ESCOM branch offices across Karnataka, IPDS DC & DR (on premise/cloud DC and cloud DR) and ERP DC & DR (on cloud DC and cloud DR).

The network links/services will be utilized for IPDS, ERP and any other ESCOM projects. The activities to be performed are detailed below.

3.1 MSP (Managed Network Service Provider) Responsibilities:

Managed Network Service provider (or "the successful bidder") shall perform the following activities as a part of the scope of work apart from liaising with associated ISPs for delivering bandwidth services as defined in the RFP. The major activities of the Managed Network Service Provider (or "Managed Service provider") is as follows:

Installation and Setup of Last Mile Connectivity:

- Ensure proper installation of the last mile connection from the ESCOM's premises to the ISP's infrastructure.
- Install and configure networking equipment required in co-ordination with the ISP to complete the last mile link to the core bandwidth.

Managing Last Mile Connectivity:

- Use network monitoring tools to track the performance of the last mile connection, ensuring the connection to the ISP's core is stable and performing at the required bandwidth.
- Real-time link performance parameters like latency, packet loss, jitter & utilization should be showcased per site using automated tools.

BESCOM – Managed Network Services

- Establish the connection from the ISP's demarcation point to the client's internal network and check for connectivity to ensure the service is correctly provisioned.
- Shall integrate the network links from associated ISP with ESCOM's SD-WAN devices.
- Shall monitor and detect hard to identify issues like flapping of links.
- Shall coordinate with SDWAN service provider for successful installation and commissioning of the Links at DC-DRC and Site locations

Equipment Configuration:

- Configure networking devices to handle the allocated bandwidth, ensuring that the local network (LAN) IP segment is properly integrated with the associated ISP's core network.
- Set up appropriate routing protocols, IP address configurations, and network segmentation (e.g., VLANs) for efficient traffic handling.

Continuous Realtime Bandwidth Monitoring:

- Shall use necessary network monitoring tools to monitor the health and performance of the network, ensuring the bandwidth is being utilized as expected.
- Set up alerts for any deviations from expected performance (e.g., underutilization or overutilization of bandwidth)

Network Incident Management:

Implement a structured approach to handle network incidents, ensuring quick resolution of issues that may affect bandwidth or network stability.

Performance Tuning:

- Ensure that the network operates efficiently by adjusting configurations as needed to optimize traffic flow, reduce congestion, and improve application performance.
- Address any network performance issues that arise, such as packet loss or latency, which may affect the bandwidth usage.

Troubleshooting Network Problems pertaining to links delivered

- In the event of network performance issues (e.g., congestion, slowdowns, outages), the MSP would diagnose and troubleshoot the problem in co-ordination with the respective associated ISPs.
- Work with the associated ISP to identify and resolve any issues originating from the provider's side.

Monitor SLA Adherence:

- Ensure the network and bandwidth performance aligns with the agreed Service Level Agreements (SLAs), including bandwidth, uptime, and latency.
- Generate regular reports for the client that show bandwidth usage, uptime, performance metrics, and SLA compliance.
- Penalty cost to be imposed on Internet Service providers upon violating their assured SLA to be showcased automatically using relevant tool.

BESCOM - Managed Network Services

SLA Escalation:

If performance or availability issues are detected that breach SLAs, the MSP should escalate the issue automatically to the associated ISP and manage the resolution process.

Coordination with the ISP:

- Act as the intermediary between the ESCOMs and ISP, especially if there are bandwidth provisioning issues, performance discrepancies, or troubleshooting needs.
- Ensure the associated ISP is meeting their commitments in terms of uptime and bandwidth performance.

Network Documentation:

Maintain up-to-date documentation of the network setup, including associated ISP device configurations, bandwidth utilization patterns, and any changes to the network architecture.

End-to-End Monitoring:

- Ensure that monitoring includes both the last mile (the connection to the associated ISP) and the core network (where the associated ISP delivers core bandwidth). The MSP should monitor both local and remote network segments that could affect the client's end-to-end service.
- Internet service provider performance insights violating SLA to be showcased.
- Provide network/BGP/AS path visibility.

Redundancy and High Availability

Redundant internet connections: Coordinating with the associated ISP as per the scope of the RFP to ensure failover mechanisms are in place (e.g., secondary ISP connections or MPLS backup) from relevant ISPs.

Configuration Drift Detection:

- Implement automated checks to ensure that the configurations of network devices (e.g., firewalls, routers, switches) remain consistent and in line with the agreed-upon configurations.
- Alert concerned ESCOMs' IT teams if any unauthorized changes or drifts in configuration are detected.

Historical Performance Data and Trend Analysis:

Maintain and analyze historical performance data to identify trends in bandwidth usage, network congestion, and service availability. This allows the MSP to anticipate future requirements, optimize configurations, and plan for capacity scaling.

Root Cause Analysis:

PESCOM - Managed Network Services

- When an incident occurs, the MSP in co-ordination with associated ISP team is responsible for performing root cause analysis to identify whether the issue is related to the associated ISP's core bandwidth, last mile network issues, or internal network infrastructure problems.
- Shall have automated facility to perform RCA detection with minimal or NO human intervention.
- Implement automated diagnostic tools to expedite the process of identifying the underlying cause of network issues and trigger immediate corrective actions if needed.

Documentation and Ticketing System:

- Use a ticketing system to log network issues, track resolution progress, and maintain a historical record of network events for future reference and audit.
- Provide detailed reports on the nature of incidents, response times, and resolution outcomes to help improve future network reliability and to maintain transparency with the client.
- auto-log ticket with Internet service provider
- Should be able to perform log retention.
- Inventory management of all the Links & Sd-Wan should be available.
- Versatile Reports of the monitored infra should be available.
- Integration with all type of Ticketing / ITSM tool should be achievable for auto ticket creation.

Application traffic monitoring

- Agentless application monitoring for web based customized applications should be achieved for all field office locations.
- Application degradation due to link issues should be detected.
- Use tools to monitor and analyse the application layer (e.g., VoIP, video conferencing, SaaS applications) for optimal network utilization.

Integration with Cloud Services:

The MSP shall provide guidance on integrating cloud services with the local network, ensuring optimized and secure cloud-to-local bandwidth performance.

Bandwidth Utilization Analysis:

- Provide detailed reports and insights into how the bandwidth is being used, such as identifying applications or users consuming excessive bandwidth or determining if there are any inefficiencies.
- Collect and analyse data on bandwidth usage patterns (e.g., peak usage times, underutilization) to help optimize the network.

For monitoring the M2M based services, if the successful bidder of Lot-2 is other than the bidder for Lot-1, the successful bidder of Lot-1 shall make necessary provisions to integrate the network monitoring solution with M2M based services provided by successful bidder of Lot-2.

BESCOM – Managed Network Services

3.2 Associated ISP Responsibilities

MPLS Connectivity

The associated ISPs in co-ordination with the successful bidder shall commission MPLS links for the Data Center (DCs), Disaster Recovery Centres (DRCs) and all ESCOM site locations as detailed in Annexure 3. The links delivered should have symmetric bandwidth (same upload and download bandwidth) and should adhere to the link bandwidth requirement mentioned in Annexure 3.

The associated ISP in co-ordination with the successful bidder shall deliver and maintain the following services:

1. Provide MPLS bandwidth services which are fully dedicated (1:1), symmetric bandwidth (without any compression factor with full duplex mode).
2. For MPLS, all the Points of Presence (PoPs) from where the fully dedicated (1:1), symmetric bandwidth (without any compression factor with full duplex mode) is provided shall have redundancy of equipment, links, and power.
3. The links delivered to the DC should be on Optical Fiber Cable (OFC) media with a self-healing ring-based architecture. The last mile connectivity should have dual last mile redundancy.
4. The MPLS at the DC and DR locations will include primary and secondary links to ensure high redundancy, with both primary and secondary links operating in an active-active mode.
5. Wherever cross connects and related accessories are applicable, same shall be provisioned along with the link delivery.
6. The price discovered for MPLS can be used to determine the prices for different bandwidths on a pro-rata basis.
7. The associated ISP(s) shall ensure that committed bandwidth is always available for use. The bandwidth shall be tested with load from time to time. In case the committed bandwidth is not available at any time, the duration of non-availability of committed bandwidth shall be treated as downtime of the link. The penalty shall be enforced in accordance with SLA defined. The penalties shall be applicable towards the payments pertaining to associated ISP(s).
8. The associated ISP(s) should support the relocation of the links as per the requirement of ESCOMs if the need arises in the future at no additional charges.
9. The associated ISP should coordinate with SDWAN service provider for successful installation and commissioning of the Links at DC-DRC and Site locations.

All the links should be active at the DC and Branch Office locations, and if any outages are observed, the successful bidder in association with the ISP shall ensure to restore proactively the connection as per the SLA and severity defined.

Internet Leased Line (ILL)

BESCOM - Managed Network Services

The associated ISP shall commission fully managed Internet Leased Line links for DC as per Annexure-3. The links delivered should have symmetric bandwidth (same upload and download bandwidth) and should adhere to the link bandwidths mentioned in Annexure 3.

The associated ISP in co-ordination with the successful bidder shall deliver and maintain the following services:

1. Provide internet leased line links (ILL) which are fully dedicated (1:1), symmetric bandwidth (without any compression factor with full duplex mode).
2. For ILL, all the PoPs from where the fully dedicated (1:1), symmetric bandwidth (without any compression factor with full duplex mode) is provided, shall have redundancy of equipment, links, and power.
3. The successful bidder shall provide /27 Public static IP pool per ILL link delivered to DC. The associated ISP(s) for ILL shall provide additional IPs, as and when requested by ESCOMs at no additional cost at any point during the contract period.
4. The Secondary ILL links shall be availed from a different Service Provider other than the Primary Service Provider in consultation with BESCOM. BESCOM's acceptance on choice of secondary ISPs shall be final. MSP shall arrange secondary ILL services in accordance with this clause.
5. The discovered price for ILL can be used to determine the prices for different bandwidths on a pro-rata basis.
6. The successful bidder should ensure adequate network security with DDoS protection to avoid any attacks and threats at the network layer.
7. The links delivered to DC should be on OFC media with the self-healing ring-based architecture. The last mile connectivity should have dual last mile redundancy.
8. The successful bidder shall ensure that committed bandwidth is always available for use. The bandwidth shall be tested with load from time to time. In case the committed bandwidth is not available at any time, the duration of non-availability of committed bandwidth shall be treated as downtime of the link. The penalty shall be enforced in accordance with SLA defined. The penalties shall be applicable towards the payments pertaining to associated ISP(s).
9. The successful bidder should support relocation of the links as per the requirement of ESCOMs if the need arises in future with no additional charges.
10. Wherever cross connects and related accessories are applicable, same shall be provisioned along with the link delivery.
11. The associated ISP should coordinate with SDWAN service provider for successful installation and commissioning of the Links at DC-DRC and Site locations.

All the links should be active-active mode and if at all any outages are observed the associated ISP(s) shall ensure to restore proactively the connection as per the SLA and severity defined.

P2P Connectivity

BESCOM - Managed Network Services

The associated ISP shall provide Primary & Secondary P2P link between IPDS on-prem DC & Cloud DR and Primary & Secondary P2P link between IPDS On-premises DC-DR and ERP cloud DC-DR as per Annexure 3.

- The P2P links delivered should be on Optical Fiber Cable (OFC) media with a self-healing ring-based architecture. The last mile connectivity should have dual last mile redundancy.
- Wherever cross connects and related accessories are applicable, same shall be provisioned along with the link delivery.

M2M Network Connectivity

The associated service provider shall deliver and commission M2M Network Connectivity for all ESCOM field office locations. GSM based connection links should be 4G supported. The successful bidder should take ownership of managing the services. The SIMs should be purchased on behalf of the respective ESCOMs and shall be in the name of concerned ESCOMs.

The successful bidder shall procure the M2M SIM as per the best available connectivity for each site location and should change the M2M SIM to provide the best services as per requirement. The M2M SIM can also be a multi-network supported SIM which can latch on to multiple service providers' network.

If the provided M2M SIMs for a particular location/site are not in working condition for a continuous period of 30 days or more, payment pertaining to M2M services shall not be made for that location/site for that month.

For monitoring the M2M based services, if the successful bidder of Lot-2 is other than the bidder for Lot-1, the successful bidder of Lot-2 shall integrate the network monitoring solution with the successful bidder of Lot-1.

4. General Technical Conditions:

The successful bidder shall not declare any sites NOT FEASIBLE at any point during the period of the contract. The successful bidder shall take complete responsibility for planning, installing and commissioning & de-commissioning of the links. ESCOMs may have premises of its own or on rental basis. It is the responsibility of the successful bidder and associated ISP(s) to obtain required permissions from landlords wherever required without intervention of ESCOM to install and commission the network infrastructure (Links) at all sites. Non availability of requisite permissions from the designated authorities/landlords should not incur any delay in commissioning the links. The successful bidder and associated ISP(s) shall arrange required permission from Local Corporation/ Municipalities / Authorized agencies for road cutting, digging and laying of fiber.

For the cloud-based DC/DRs, the successful bidder shall provision the bandwidth in accordance with Network Provider and Exchange Partners of the respective cloud service providers as and when

BESCOM - Managed Network Services

requested by ESCOMs. If required, the successful bidder shall provide physical connectivity on their own network in consultation with respective cloud service providers and ESCOMs.

- The successful bidder and associated ISP(s) shall ensure that the OFC network used to provision data connectivity services to DC-DR locations shall be through OFC cables only.
- For the successful Bidder/associated ISP(s) supplied and installed devices at the ESCOM locations for establishing links, the ESCOMs shall provide only raw power supply subject to feasibility.
- ESCOMs shall not be held responsible for the device installed by the successful bidder at the site locations.
- The network should be IPv4/IPv6 compliant.
- The associated ISP(s) shall be capable of blocking DDoS (Distributed Denial-of-Service) attack for ILL based links.
- ESCOMs will not entertain any liaising with any agencies or Government entities on behalf of the successful bidder for commissioning of the links.
- The successful bidder and associated ISP(s) shall ensure that provisioning does not violate regulations as laid by the Government in respect of such links and networks.
- The successful bidder is responsible for provisioning of the connectivity to the device level. However, in case there is an issue with the device connectivity, the successful bidder must work in coordination with their respective System Integrator/OEM.
- The detailed list of locations with the bandwidth requirements is provided in Annexure 3.

5. Types of sites/Branch offices

Offices of ESCOMs have been classified as below:

Sl.No.	Office Type	Sl.No.	Office Type
1.	Corporate	7.	Meter testing dept.
2.	Zonal	8.	Vigilance
3.	Circle	9.	Section Offices
4.	Division	10.	Cash Counters
5.	Sub-divisions	11.	CCC
6.	Stores	12.	Other Offices

The bandwidth requirement for each of these sites is mentioned in Annexure 3. The bandwidth requirement is indicative. The Bidder shall establish system to enable ESCOM to monitor the bandwidth consumption at each of the offices to take decision to scale up or scale down the bandwidth provisioning for the site based on the average/historical bandwidth consumption/utilization data and as per the requirements put forth by the ESCOM.

6. Increase/Decrease of Bandwidth

BESCOM_Managed Network Services

- Whenever there is an increase of bandwidth required at the site and upon request from the ESCOM to increase the bandwidth provisioned for individual or group of offices, the bandwidth provisioned shall be increased within 2 weeks from the date of request received from the ESCOMs. The billing for the changed bandwidth would be effective from the date of acceptance of the bandwidth upgradation by ESCOM after receiving the bandwidth upgradation report and testing the bandwidth at the site.
- In case the bandwidth is not upgraded 2 weeks after the date of request, penalty is applicable as per the penalty clauses.
- Whenever there is a decrease in the bandwidth required at the site and upon request from the ESCOM to reduce the bandwidth provisioned for individual or group of offices, the bandwidth provisioned shall be reduced within 1 week from the date of request received from the ESCOM. The billing for the changed bandwidth would be effective from 1 week of the date of the request received from the ESCOM irrespective of the bandwidth downgrade effected by the Bidder/associated ISP.

7. Restoration times

The successful bidder shall, upon interruption of the services, carry out the restoration activity proactively. The successful bidder shall not wait for the respective ESCOM to log the complaint to initiate the restoration activity. The SLA evaluation on downtime shall commence from the time of service interruption and not from the time of instance of logging the service request/ ticket. The downtime calculation shall be based on the data obtained from the existing network monitoring system of respective ESCOMs. The restoration process shall be carried out to provide services as per the applicable SLA clauses.

8. Site Details

The list of sites along with hub locations to provide the managed network services is mentioned in Annexure 3.

9. Duration of the project

The duration of the project is **5 years** from the date of ESCOM Go-Live which is further extendible on a year-on-year basis on mutual consent.

- For BESCOM: Go-Live date is the date on which all the DC-DR links and 50% of the RAPDRP links in BESCOM are commissioned.
- For other ESCOMs: Go-Live dated is the date on which 50% of the RAPDRP links pertaining to the ESCOMs are commissioned by the successful bidder for that particular ESCOM.

10. Type of Services and Severity

The successful bidder shall provide fully managed links for the following:

BESCOM – Managed Network Services

ESCOMs and Project Area	Connection Type	Bandwidth (Mbps)	No. of links
LOT 1			
A	**B**	**C**	**D**
DC-DR IPDS	DC Primary MPLS	3000	1
	DC Secondary MPLS	2000	1
	DC Primary ILL	1000	1
	DC -Secondary ILL	1000	1
	DRC Primary MPLS	1000	1
	DRC Secondary MPLS	1000	1
	DC-DR cloud P2P primary	150	2
	Cross Connect Charges at DC DRC (On-prem and Cloud)		2
ESCOM (RAPDRP + IPDS) Sites and BESCOM ERP Sites	SDO and above offices- Primary MPLS	10	600
	Section offices-Primary MPLS	6	922
	BESCOM Corporate office - ILL	1000	1
	BESCOM Corporate office - MPLS	300	1
	BESCOM GIS Cell & CCC - ILL	100	2
	ESCOM CCC – MPLS	20	4
ERP Cloud DC & DR	DC Primary MPLS	1000	1
	DC Secondary MPLS	1000	1
	DR Primary MPLS	1000	1
	DR Secondary MPLS	1000	1
	Cross Connect Charges at DC DRC (On-prem and Cloud)		4
IPDS DC and Cloud DR and ERP Cloud DC & DR	IPDS DC-ERP DC cloud P2P Primary & Secondary	150	2
	IPDS DR-ERP DR cloud P2P Primary & Secondary	150	2
	Cross Connect Charges at DC DRC (On-prem and Cloud)		4
LOT 2			
ESCOM (RAPDRP + IPDS) Sites and BESCOM ERP Sites	M2M SIM Card (20 GB per month)	4G Bandwidth	1522

The bandwidth at Data Centres (primary and secondary MPLS links) initially shall be at 1000 Mbps (i.e., 1 Gbps) and shall be scaled up as and when required and communicated by BESCOM.

Site Level Severity for prioritizing issue restoration

Sl. No.	Location Type	Severity Level
1.	DC & DR, ESCOM Corporate Offices, GIS, CCC	1
2.	Division, Subdivision, Stores	2

BESCOM - Managed Network Services

Sl. No.	Location Type	Severity Level
3.	ESCOM Zonal Offices, ESCOM Circle Offices	3
4.	Section Office	4
5.	Others	5

Note: Severity Level 1 = Highest; Severity Level 5 = Lowest

11. Periodic meeting

The successful bidder shall periodically access the outages in the services, analyze the reasons for outage and recommend corrective action taken up to avoid future occurrence of the same issue. The successful bidder shall attend the meeting as and when intimated by the ESCOMs along with the designated personnel of the associated ISP(s).

12. Escalation matrix

The successful bidder shall provide the Escalation matrix till the head of the bidder organization along with complete contact details with the timelines of escalation. Upon any changes in the matrix, the updated version shall be provided to the ESCOMs by the successful bidder.

13. User Acceptance Test

The associated ISP(s) shall integrate the links to the SD-WAN devices and the successful bidders Network monitoring services. The delivered links shall be verified by the ESCOMs in the SD-WAN centralized facility. A physical sign off from the head of the site shall be provided by the successful bidder/ associated ISPs. The date from which the links are integrated with SD-WAN devices shall be considered as delivery date for the link. For DC/DR related links' acceptance shall be provided in consultation from the respective system integrators of IPDS and ERP projects.

14. Shifting of links

The successful bidder/associated ISP(s) shall shift the links when the request for shifting the link is received from the ESCOM. The successful bidder/associated ISP(s) shall shift the links to the new premises within Six (6) weeks from the date of request received from ESCOM, with no additional charges. Once the shifting of office intimation is provided, the successful bidder/associated ISP(s) should establish parallel connectivity at the new location before termination of the connectivity at the old location.

For any delay in the shifting of the link, the successful bidder shall be penalized in the following manner:

BESCOM - Managed Network Services

Sl. No.	Item	Penalty
1	Within 6 weeks	Nil
2	Beyond 6 weeks	5% of the monthly cost of the services of the shifted site for every week delayed beyond 6 weeks

The penalty amount shall be deducted from any of the invoices submitted by the associated ISP(s) within the ESCOM. The payment for the period of shifting process will not be made by ESCOMs until the acceptance report is submitted with the invoice.

15. Network Disaster Recovery/ Business Continuity Plan

The successful bidder shall have a clear Network Disaster Recovery and Business Continuity Plan and the details shall be shared with BESCOM and other ESCOMs, if required. If the associated ISP(s) are not complying with the terms and conditions laid down in the RFP, the successful bidder in consultation with BESCOM shall consider changing the associated ISP(s) as per mutually agreed terms to provide the services as per the RFP.

BESCOM - Managed Network Services

B. Bid Documents

1. Contents of Bid Documents

The Services required, bidding procedures and contract terms are prescribed in the Bid documents. Inaddition to the Invitation for Bids, the Bid documents include:

(a) SECTION I - Invitation for Bids (IFB)
(b) SECTION II - Instruction to Bidders (ITB)
(c) SECTION III - Qualification Information
(d) SECTION IV - Bid form, Letter of Acceptance and Contract Form
(e) SECTION V - Conditions of contract
(f) Annexure 1: Performance Security Bank Guarantee Form
(g) Annexure 2: Template for Pre-Bid Queries
(h) Annexure 3: Bandwidth Requirements for sites–Detailed list of locations and Bandwidthrequirement.
(i) Annexure 4: Affidavit Format
(j) Annexure 5: Non-Disclosure Agreement Format
(k) Annexure 6: Bankers Certificate

2. Clarification of Bid Documents

1. A prospective Bidder requiring any clarification of the Bid documents may notify BESCOM in writing at BESCOM's mailing address indicated in the Invitation for Bids. BESCOM shall respond in writing to any request for clarification of the Bid documents which it receives no later than the deadline for submission of pre-bid queries as defined in KPP Portal. BESCOM's response (including anexplanation of the query but without identifying the source of inquiry) will be made available in the KPP portal (if any).

2. The queries shall be submitted in the following format only, to be considered for clarification:

Sl. No	Section No./Clause No.	Page No.	Description/ Reference/ Subject	Clarification Sought

3. Amendment of Bid Documents

1. At any time prior to the deadline for submission of Bids, BESCOM may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bid

BESCOM – Managed Network Services

documents by amendment.

2. The amendment shall be notified in KPP portal. **BESCOM** will bear no responsibility or liability arising out of non-acknowledgment of the same by all the prospective Bidders before submitting the Bid.

3. In order to allow prospective Bidders reasonable time in which to take the amendment into account in preparing their Bids, BESCOM, at its discretion, may extend the deadline for the submission of Bids.

4. Such amendments, clarifications, etc. shall be binding on the Bidders and shall be given due consideration by the Bidders while they submit their bids and invariably enclose such documents as a part of the Bid.

C. Preparation of Bids

1. Language of Bid

The Bid prepared by the Bidder, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and BESCOM, shall be written in English language. Supporting documents and printed literature furnished by the Bidder may be in another language, provided they are accompanied by an accurate translation of the relevant passages in the English language in which case, for purposes of interpretation of the Bid, the translation shall govern.

2. Documents Constituting the Bid

The Bid prepared by the Bidder shall comprise the following components:

1. A Bid Form and a Price Bid as per KPP portal completed in accordance with Section IV-A and Section IV-F respectively, shall be uploaded in the KPP portal.

2. Documentary evidence established in accordance with ITB (Section C) Clause 8 that the Bidder is eligible to Bid and is qualified to perform the contract if its Bid is accepted.

3. Documentary evidence established in accordance with ITB (Section C) Clause 9 that the ancillary services to be supplied by the Bidder are eligible services and conform to the Bid documents; and,

4. Earnest Money Deposit (EMD) furnished in accordance with ITB (Section C) Clause 6.

3. Bid Form

The Bidder shall complete the Bid Form and the Price Bid Format furnished in the Bid documents, indicating the Services to be supplied, a brief description of the Services, their country of origin, quantity and prices.

BESCOM - Managed Network Services

4. Bid Prices

1. The Bidder shall indicate in the Price Bid Format the unit prices and total Bid prices of the Services it proposes to supply under the Contract. To this end, the Bidders are allowed the option to submit the Bids to the contents specified in Section II.A.3, and to offer discounts for combined contents. However, Bidders shall quote for the complete requirement of services specified under each section on a single responsibility basis, failing which such Bids will not be considered for evaluation and award.

2. The Financial Proposal shall be directly entered in the KPP portal. It shall list all costs associated with the Assignment/Job, including the various deliverables costs and taxes. The financial proposal shall not include any conditions attached to it and any such conditional financial proposal shall be rejected summarily. The break-up for the financial proposal from the successful bidder shall be made available by the successful bidder upon request from BESCOM.

3. Bidders are to Enter/ Key-In the bid price directly in the KPP portal of GoK, in the financial bid section. This is as per the GOK Circular ಸುತ್ತೋಲೆ ಸಂಖ್ಯೆ: ಆಇ 165 ವೆಚ್ಚ -12/2017 dated 10/01/2023. As per the circular, only the price entered/keyed-in the KPP portal is to be considered for bidding purpose and no document uploaded as financial bid is to be considered.

4. Bidders shall not upload the Price bid form in the portal in technical or financial section (there is no provision for upload in financial section of KPP portal). If the Bidder uploads financial bid in the technical section such bids will be summarily disqualified.

5. The firm price shall only be quoted.

6. The Bidder shall quote in Indian Rupees (in INR) only. Bids in currencies other than INR would not be considered and the bid will be rejected forthwith.

7. The prices offered shall be on a fixed price basis inclusive of all taxes and shall not be linked to foreign exchange or any other variable.

8. The prices offered shall be inclusive of all the deliverables mentioned in Section II.A.3.

9. Any Indian duties, sales and other taxes which will be payable on the Services if this Contract is awarded; the price for inland transportation, insurance and other local costs incidental to delivery of the Services to their final destination; and the price of other incidental services listed in RFP.

10. The Bidder’s separation of the price components in accordance with Section IV-F will be solely for the purpose of facilitating the comparison of Bids by BESCOM and will not in any way limit BESCOM's right to contract on any of the terms offered.

11. Prices quoted by the Bidder shall be fixed during the Bidder’s performance of the Contract and not subject to variation on any account. A Bid submitted with an adjustable price quotation will be treated as non-responsive and rejected.

BESCOM - Managed Network Services

5. Bid Validity Period

1. Bids shall remain valid for 180 days after the deadline for submission of Bids prescribed by BESCOM, pursuant to ITB (Section C) Clause 9. A Bid valid for a shorter period shall be rejected by BESCOM as non-responsive.

2. In exceptional circumstances, BESCOM may solicit the Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The EMD provided under ITB (Section C) Clause 6 shall also be suitably extended. A Bidder may refuse the request without forfeiting its EMD. A Bidder granting the request will not be required nor permitted to modify its Bid.

6. Earnest Money Deposit (EMD)

1. The bidders shall pay 1% EMD against the amount put to tender through any of the payment modes mentioned in the KPP portal for payment of EMD through KPP .

2. Permanent EMD holders are also necessary to furnish EMD. Government/Quasi-Government/ Public Sector Undertakings are not exempted from furnishing the Bid security.

3. EMD will be returned/ refunded for the unsuccessful bidders on finalization of the order and EMD of successful bidder will be returned after furnishing the Performance Bank Guarantee by the Successful Bidder.

4. Bids shall be accompanied by Bid Security (EMD) amount as per KPP portal and shall be submitted through any of the four e-payment modes mentioned in the KPP Portal. The Bid Security is required to protect the owner against the risk of Bidder's conduct including withdrawing the bid after acceptance for any reason whatsoever, which would warrant the Guarantee forfeiture. The Bid Security shall be made payable to the Owner without any condition whatsoever.

5. Any Bid not secured in accordance with the RFP conditions above will be rejected summarily by the Owner as non-responsive.

6. The bid guarantee may be forfeited:

    a. If a Bidder withdraws/ modifies its bid during the period of bid validity specified by the Bidder on the Bid Form; or

    b. In case of a successful Bidder fails to sign the Contract or furnish the Agreement within the prescribed date or

    c. In case a successful Bidder fails to furnish the Performance Bank Guarantee.

7. Bid Currency

Prices shall be quoted in Indian Rupees.

BESCOM - Managed Network Services

8. Documents Establishing Bidder's Eligibility and Qualifications

1. Pursuant to ITB (Section C) Clause 2, the Bidder shall furnish, as part of its Bid, the documents establishing the Bidder's eligibility to Bid and its qualifications to perform the Contract if its Bid is accepted. The bidder shall submit the documents pursuant to ITB (Section D) Clause 7.

2. The documentary evidence of the Bidder's qualifications to perform the Contract if its Bid is accepted, shall establish to BESCOM's satisfaction:

    (a) That the Bidder has the financial, technical, and production capability necessary to perform the Contract and meets the criteria outlined in the Qualification requirements specified in Section III. To this end, all Bids submitted shall include the following information:

        (i) The legal status, place of registration and principal place of business of the company or firm or partnership, etc.

        (ii) Details of experience and past performance of the Bidder on equipment offered and of those of similar nature within the past three years and details of current contracts in hand and other commitments given in Section IV.

9. Submission of Bids

Instructions regarding KPP portal:

1. The bid is to be quoted online through the Government of Karnataka "Karnataka Public Procurement (KPP) portal" on **https://kppp.karnataka.gov.in** only.

2. Bidders who have not registered in the KPP portal, may do so by registering through the above website. A non-refundable Tender processing fee as determined by the above said procurement platform shall be payable electronically by the Bidders at the time of submitting Bids.

3. The Bidders can access bid documents on the web site and participate in the e- Auction within the stipulated time and date as per auction notice details through the above portal only.

4. Bidders shall attach scanned copies of all the certificates pertaining to the qualifying requirements as mentioned in the eligibility criteria and any other certificates as required in the tender, which are mandatory.

5. The Bidders shall furnish the original certificates for verification whenever required to the BESCOM authorities, failing which the Bidder will be disqualified.

6. Conditional bids, incomplete bids, bids without EMD, bids not properly uploaded and bids submitted late will be rejected.

7. Date and timestamp of the portal shall be final in deciding the time and date of submission of bid. Decision of the Company in this regard is final and must be accepted by all the Bidders.

BESCOM - Managed Network Services

8. The Bidders shall quote in Indian Rupees only.

9. Bids shall be submitted through the above portal only.

10. The Bidder shall upload documents to satisfy qualifying requirements, EMD, Declaration form, proof of address wherever necessary, pollution controls board authorization /certificate whenever required and other statutory requirements.

11. The EMD furnished by the Bidders will be forfeited in case the Bidder withdraws the offer during the validity or violates any clause stipulated in the bid.

12. The prospective Bidders shall upload all the relevant documents along with the bid.

13. The validity of the bid shall be 180 days from the last date of bid submission.

14. Corrigendum / Modification / Corrections, if any will be published in the portal website only, for any clarification on KPP Portal, request for training, Bidders can contact HELP DESK at +91-8046010000 or contact details listed on the KPP portal.

Note: The above Notification is subject to changes from time to time. Prospective Bidders are requested to contact the authorized person / office indicated in the Notification for the authentic prevailing version. The Management does not take any responsibility for any consequences arising out of any acts or forbearance on the part of the third parties on the basis of the above Notification.

10. Format of Bid

a. The bids shall be uploaded through KPP portal only on or before the last date and timefor submission of the bid as per KPP portal. Bids not submitted through KPP mode and not adhering to the terms and conditions as per the EMD Clause (Section II C-6) will be treated as disqualified.

b. The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the Bidder, in which case such corrections shall be initialed by the person or persons signing the bid.

c. All the documents in support of qualifying requirements shall be scanned and uploaded on the e-procurement portal. Failure to furnish the documentary evidence/ supports electronically would result in outright rejection of their offers.

11. Deadline for Submission of Bids

1. Bids shall be uploaded in the KPP portal on or before the due date for bid submission as per portal.
2. **BESCOM** may, at its discretion, extend this deadline for the submission of bids by amending the Bidding Document, in which case all rights and obligations of **BESCOM** and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

BESCOM - Managed Network Services

12. Late Bids

KPP portal automatically locks the Bid after the last date and time of receipt of Bids asmentioned in the KPP portal.

13. Modification and Withdrawal of Bids

The Bidder may modify or withdraw its bid after the bid's submission prior to the deadline prescribed for submission of bids.

D. Bid Opening and Evaluation of Bids

1. Opening of Bids by BESCOM

BESCOM will open the technical bids submitted through KPP portal on the date notified.

2. Bid Opening

1. The KPP system allows BESCOM to download and open the e-submitted bid files from bidders only after the time for opening the bids. The bids will be opened as per dates given in the e- procurement portal.

2. The Bidder's Names, Technical Modifications, bid withdrawal and such other details will be available on the website after opening.

3. The e-submitted bids shall be readable through open standards interfaces. Unreadable and or partially submitted bid files shall be considered incomplete and rejected for further bid evaluation.

3. Preliminary Examination

1. BESCOM shall examine the Bids to determine whether they are complete, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bids are generally in Order.

2. The Bidder shall ensure that the Prices furnished in various Price Bid Formats are consistent with each other. In case of any inconsistency in the Prices furnished in the specified Price Bid Formats to be identified in Bid Form, BESCOM shall be entitled to consider the highest Price for the purpose of evaluation and for the purpose of Award of Contract use the lowest of the Prices in these Schedules.

3. **Items for which no rate/ price is entered i.e., left blank or quoted as zero by the Bidder, in such cases no payment will be made to the Bidder by BESCOM when executed and shall be deemed to have been covered in other items rates and prices in the Contract. The bidder shall execute all such items at free of cost**.

4. Prior to the detailed evaluation, BESCOM will determine the substantial responsiveness of each

BESCOM - Managed Network Services

Bid to the Bidding Document. For the purpose of these Clauses, a substantially responsive Bid is one which conforms to all the Terms and Conditions of the Bidding Document. BESCOM's determination of Bid's responsiveness shall be based on the contents of the Bid itself without recourse to extrinsic evidence.

5. A Bid determined as not substantially responsive shall be rejected by BESCOM and shall not subsequently be made responsive by the Bidder by correction of the non-conformity.

4. Clarification of Bids

During evaluation of Bids, BESCOM may, at its discretion, ask the Bidder for a clarification of its Bid. The request for clarification and the response shall be in writing and no change in prices or substance of the Bid shall be sought, offered or permitted.

5. Contacting BESCOM

1. No Bidder shall contact BESCOM on any matter relating to its Bid, from the time of the Bid opening to the time the Contract is awarded. If the Bidder wishes to bring additional information to the notice of BESCOM, it shall do so in writing.

2. Any effort by a Bidder to influence BESCOM in its decisions on Bid evaluation, bid comparison or contract award may result in rejection of the Bidder's Bid.

6. Eligibility Criteria

The Bidder shall submit the document for satisfying the Pre-qualification criteria, EMD and Tender fee as per the predefined format.

7. Bid Evaluation

The Evaluation methodology for this bid is Least-Cost Selection (LCS). Each lot of this RFP will be evaluated based on the least-cost selection method.

8. Evaluation of Technical Bid

1. Only those Bidders who meet the pre-qualification criteria stated in this RFP shall be considered for Technical Evaluation. BESCOM will review the documents of the bidder. The Evaluation shall be on the basis of technical criteria and documents provided by the Bidder. Bids that are not substantially responsive are liable to be disqualified at BESCOM discretion.

2. Any deviation to the technical specification will be treated as disqualified.

BESCOM - Managed Network Services

9. Pre-Qualification Criteria

Amount Put to Tender:	**Lot-1: Rs. 78.75 Crores (excluding GST)** **Lot-2: Rs. 1.82 Crores (excluding GST)** **Lot-1 & Lot-2 combined: Rs. 80.57 Crores (excluding GST)**

Sl. No.	**Criteria**	**Documentary Evidence to be uploaded**
Technical Criteria		
1	The Bidder should be in existence as any of the following: (a) Company incorporated in India under the Companies Act, 1956/2013 including any amendment thereto;	Certificate of Incorporation issued by Registrar of Companies as per Companies Act 1956/2013 along with Memorandum of Association and Articles of Association of the Company.
	(b) LLP incorporated in India under the Limited Liability Partnership (LLP) Act, 2008 including any amendment thereto;	1. Certificate of Incorporation issued by Registrar of Companies as per LLP Act 2008. 2. Limited Liability Partnership Agreement of LLP. 3. Form 11-Annual Return filed by LLP to Registrar of Companies (Ministry of Corporate Affairs, Government of India) for preceding two Financial Years.
	(c) i. Partnership Firm under Partnership Act, 1932 in India; ii. Sole Proprietorship Concern	1. Partnership Deed, GST Registration Certificate. 2. Shops & Establishment Registration Certificate, as applicable. 1. PAN/GST Registration Certificate
2	The bidder shall not be an associate company/subsidiary company or Joint Venture	Scanned Copy of Self-declaration by the bidder on Notarized stamp paper of Rs. 500/- stating that bidder is not associate company/subsidiary company or Joint Venture
3	The bidder shall have a valid class A and NLD licenses. Note: In case bidder is MSP, the bidder and/or associated ISP shall have similar licenses.	Valid License of ISP or associated ISP and Scanned Copy of Self-declaration by the bidder stating whether bidder is participating as ISP or MSP on Notarized

BESCOM - Managed Network Services

		stamp paper of Rs. 500/-
4	The bidder shall have experience in providing network links for atleast 1200 locations (i.e., 80% of 1500 locations) in any one of the five financial years - 2019-20, 2020-21, 2021-22, 2022-23, 2023-24 Note: In case of MSP, the bidder and/or associated ISP shall have similar experience.	Work order/Purchase Order and Completion/Performance Certificates
5	The bidder in any one of the five financial years: 2019-20, 2020-21, 2021-22, 2022-23, 2023-24 shall have executed one project for providing network links, the contract value of such work shall not be less than 50% of the amount put to tender i.e., **Lot-1:** Rs. 39.38 Crores **Lot-2:** Rs. 91 Lakhs **Lot-1 & Lot-2 combined**: Rs. 40.29 Crores Note: In case of MSP, the bidder and/or associated ISP shall have similar experience.	Work order/Purchase Order and Completion/Performance Certificates
6	The bidder or bidder's associated ISP shall be capable of delivering: **Lot-1:** all MPLS, ILL & P2P network services as per RFP **Lot-2:** all M2M network services as per RFP **Lot-1 & Lot-2 combined**: all MPLS, ILL, P2P & M2M network services as per RFP	Scanned Copy of Self-declaration by the bidder on Notarized stamp paper of Rs. 500/- adhering to this clause.
7	The bidder shall have atleast one contract with the ISP partner having Class -A and NLD licenses.	Agreement/MoU/LoI between bidder and ISP partner indicating compliance to this RFP
8	The bidder shall have CMMI level 3 or higher certification	CMMI certificate
9	The bidder shall have valid ISO 9001 or ISO 20000 or ISO 20000-1 certification.	Valid Certificate as on the date of submission of bids shall uploaded

BESCOM_Managed Network Services

10	The bidder must not have been blacklisted/defaulted in services against Purchase Orders or Work order placed by Government Department/PSUs/Utilities.	Scanned Copy of Self-declaration by the bidder on Notarized stamp paper of Rs. 500/- adhering to this clause.
11	Any Bidder from a country which shares a land with India will be eligible to bid in this Bid only if the Bidder is registered with the Competent Authority. OR A certificate for having read the clauses is required to be submitted/uploaded by the Bidder separately in the following FORMAT: "I have read the clause regarding restrictions on procurement from a Bidder of a country which shares a land border with India; I certify that this Bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this Bidder fulfills all requirements in this regard and is eligible to be considered." (Where applicable, evidence of valid registration by the Competent Authority shall be attached.) (As per GoK Order No. FD 455 Exp-12/2020, dtd: 25.08.2020)	Registration certificate issued by the competent authority, in case the same doesn't apply Scanned Copy of Self-declaration by the bidder on Notarized stamp paper of Rs. 500/- as per FORMAT Specified.

Financial Criteria

Sl. No.	**Criteria**	**Documentary Evidence to be uploaded**
1	The bidder shall have an annual financial turnover of not less than 40% of the amount put to tender in any of the preceding 2 years during the last 5 preceding financial years i.e., FY 2018- 19, 2019-20, 2020-21, 2021-22 and 2022- 23 i.e., **Lot-1:** Rs. 31.50 Crores **Lot-2:** Rs. 72.80 Lakhs **Lot-1 & Lot-2 combined**: Rs. 32.23 Crores	Certified copies of audited Financial Statements (P&L statements, Balance Sheets) duly sealed and signed by qualified Charted Accountant providing the turnover details.

BESCOM_Managed Network Services

2	The Liquid Assets of the bidder as on 31.10.2024 or at a latest date before opening of technical bid, consisting of Cash at bank + Term deposits + Availability of fund-based credit facility in any Nationalized/Scheduled bank shall not be less than 25% of the amount put to tender as per Banker's Certificate template i.e., **Lot-1:** Rs. 19.69 Crores **Lot-2:** Rs. 45.5 Lakhs **Lot-1 & Lot-2 combined**: Rs. 20.14 Crores	If the Bidder has banking with more than one Bank, then the available liquid assets balance mentioned above on the same date i.e., as on 31.10.2024 or at a later date before submission of bids shall be the same date for all the banks as per Banker's Certificate template. The cash at the Bank, Term Deposits and the availability of fund-based credit facility shall be supported by a certificate issued by any Nationalized/Scheduled Bank with whom the Bidder has banking facilities. In case of Fund based credit facility, the certificate issued by the Nationalized/ Scheduled Bank duly mentioning sanctioned limits, funds utilized so far and balance available as on 31.10.2024 or at a later date, before submission of the bid shall be uploaded as per the as per Banker's Certificate template.

10. Evaluation of Financial Bid

1. The Financial Bid of only technically qualified Bidders will be opened.
2. Only fixed price commercial Bid indicating total price for the deliverables specified in this Bid document will be considered.
3. Prices shall be quoted in Indian Rupees both in figure and words rounded to one rupee.
4. Any conditional Bid would be rejected.
5. No escalation of cost is allowed during the validity of the contract period.
6. Errors & Rectification: Arithmetical errors will be rectified on the following basis: "If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If there is a discrepancy between words and figures, the lowest amount will be considered".
7. If there is no price quoted for the deliverables, the Bid shall be declared as disqualified.
8. The Financial Bid would be evaluated based on the overall price quoted by the Bidder as in Price Bid form. The evaluation would be based on L1 criteria only. The Bidder who quotes the lowest price shall be considered as L1.

BESCOM - Managed Network Services

9. Bid Cost (exclusive of GST) shall be directly entered into the financial bid section of KPP Portal Pursuant to Section II-ITB.C. Clause 4 as per Finance Department, GoK Circular vide FD 417 Exp-12/2024 dated 09.08.2024.
10. Any reduction in tariff due to changes in policies or directives from TRAI shall be passed on to BESCOM. The Bidder shall update the Price Bid Format (Section IV: E) in respect of all such reductions.

11. Evaluation and Comparison of Bid

1. After opening the price Bid, price evaluation will be done based on the rate quoted by the Bidders in the KPP portal. Such price shall include all the costs including duties, levies, and transportation, loading & unloading if any.
2. The Purchase order will be placed on the successful Bidder whose total quoted cost evaluated as least quoted among the Technical responsive Bid at the approved rates in accordance with provisions of KTPP act & its amendments. For price adjustment during the period of execution of the Contract, if provided in the Bid.
3. BESCOM's evaluation of a Bid will take into account, in addition to the Bid price (such price to include all costs as well as duties paid or payable on services) and price of incidental services, the following factors, in the manner and to the extent indicated in Section II E and in the Technical Specifications:

   (a) Delivery schedule offered in the Bid.
   (b) Deviations/ delay in payment schedule from that specified in the Special Conditions of Contract should not attract discontinuation of the links at any point of time.

12. BESCOM Right to Accept Any Bid and to Reject Any or All Bids

1. BESCOM reserves the right to accept or reject any Bid, and to annul the Biding process and reject all Bids at any time prior to contract award, without thereby incurring any liability to the affected Bidder or Bidders.
2. ESCOMs reserves the right to negotiate the commercials with the successful Bidder and seek revised commercial bid.

13. Negotiations

It is absolutely essential for the bidders to quote the lowest price at the time of making the offer, in their own interest. However, BESCOM reserves the right to negotiate the price before awarding the contract.

BESCOM - Managed Network Services

E. Award of Contract

1. Award Criteria

BESCOM reserves the right to award the contract to the successful bidder.

2. BESCOM's right to vary the Scope of Contract at Time of Award

1. BESCOM may at any time, by a written order given to the Bidder, make changes to the scope of the Contract as Specified.

2. If any such change causes an increase or decrease in the cost of or the time required for the Bidder's performance of any part of the work under the Contract, whether changed or not changed by the order, an equitable adjustment shall be made in the Contract Value or time schedule, or both, and the Contract shall accordingly be amended. Any claims by the Bidder for adjustment under this Clause shall be asserted within thirty (30) days from the date of the Bidder's receipt of BESCOM's changed order.

3. BESCOM's Right to Accept Any Bid and to Reject Any or All Bids

1. BESCOM reserves the right to accept or reject any Bid, and to annul the Biding process and reject all Bids at any time prior to contract award, without thereby incurring any liability to the affected Bidder or Bidders.

2. ESCOMs reserves the right to negotiate the commercials with the L1 Bidder and seek revised commercial bid.

3. No Commitment to Accept Lowest or Any Tender

BESCOM shall be under no obligation to accept the lowest or any other offer received in response to this tender notice and shall be entitled to reject any or all offers including those received late or incomplete offers without assigning any reason whatsoever. BESCOM will not be obliged to meet and have discussions with any bids, any or to listen to any representations.

4. Notification of Award

Prior to the expiration of the period of Bid validity, BESCOM will notify the successful Bidder in writing by registered letter, to be confirmed in writing by registered letter, that its Bid has been accepted.

5. Issuance of Award

1. As per the award criteria the successful Bidder shall be issued LOI by BESCOM and DWA shall be issued by respective ESCOMs individually as per the applicable terms.

2. It is mandatory for successful bidder to adhere and submit the non-disclosure agreement while submitting the bid in the format as mentioned in Annexure 5.

6. Signing of Contract

BESCOM - Managed Network Services

1. At the same time as BESCOM notifies the successful Bidder that its bid has been accepted, the successful bidder should prepare the legal contract agreement for signing, incorporating all agreements between the parties.

2. The successful Bidder shall be required to enter into a contract within 30 days from the notification of award, including any agreements reached during the negotiation process, if any, with ESCOMs.

3. The successful bidder shall sign a tripartite agreement with ESCOMs, successful bidder (MSP) and all the associated ISPs shall be signed to ensure compliance as per the prevailing TRAI/DOT guidelines.

4. This contract shall be based on this document, the Bid of the Bidder, the letter of intent and such other terms and conditions as may be determined by ESCOMs to be necessary for the due performance of the work, as envisaged herein and in accordance with the Bid and the acceptance thereof. The incidental expenses of execution of agreement/ contract shall be borne by the successful Bidder.

7. Performance Bank Guarantee (PBG)

PBG shall be provided as per the clause mentioned under Section IV.(a).5.

8. Corrupt or Fraudulent Practices

1. The Government requires that Bidders/ Suppliers/ Contractors observe the highest standard of ethics during the procurement and execution of Government financed contracts. In pursuance of this policy, the Government:

    1. Defines, for the purposes of this provision, the terms set forth as follows:

        a. "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value toinfluence the action of a public official in the procurement process or in contract execution; and

        b. "Fraudulent practice" means a misrepresentation of facts to influence a procurement process or the execution of a contract to the detriment of the Government and includes collusive practice among Bidders (prior to or after Bid submission) designedto establish Bid prices at artificial non-competitive levels and to deprive the Government of the benefits of free and open competition.

    2. Will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.

    3. Will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a government financed contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a government-financed contract.

2. Furthermore, Bidders shall be aware of the provision stated in Section IV-a, sub-clause 4.4 and Section IV-a, sub-clause 23 of the General Conditions of Contract.

BESCOM - Managed Network Services

SECTION III: Qualification Information

A. Bidder's General Information

The following table shall be filled with the details of the Bidder.

Sl. No.	Item	Bidder's Response
1	Company Name	
2	Year Established	
3	Incorporated in India (Yes or No)	
4	GSTN No.	
5	TAN No.	
6	PAN No.	
7	Contact Name	
8	Position	
9	Address	
10	Mobile	
11	Telephone	
12	Fax Number	
13	Email Address	
14	Alternate Email Address	

BESCOM - Managed Network Services

B. No-Deviation Certificate

This is to certify that our offer is exactly in line with your Bid enquiry/ RFP (including amendments) no. dated. This is to expressly certify that our offer contains no deviation either Technical (including but not limited to Scope of Work, Business Requirements Specification, Functional Requirements Specification, and Technical Requirements Specification) or Commercial in either direct or indirect form.

(Authorised Signatory)

Signature:

Name:

Designation:

Address:

Seal:

Date:

BESCOM - Managed Network Services

C. Pre-Qualification Criteria Declaration

To,

General Manager ICT & MIS,
BESCOM
Bangalore – 560 001

Dear Madam,

Subject: Selection of Managed Network Service Provider for all ESCOMs of Karnataka.

Reference: Bid No:<BID REFERENCE NUMBER>Dated<DD/MM/YYYY>

Sl. No.	Criteria	Bidder's Response	Documents submitted

We have carefully gone through the content of the above referred RFP and furnished theabove information relating to pre-qualification criteria.

We confirm that the information furnished above is true and correct. We also note that, if thereare any inconsistencies in the information furnished above, the bid is liable for rejection.

Date: Signature with seal:

Name: Designation:

BESCOM - Managed Network Services

D. Total Responsibility Certificate

This is to certify that I undertake the total responsibility for the defect free operation of the proposed solution as per the requirement of the RFP for the duration mentioned in all the volumes of the RFP.

I am wholly responsible for the execution of the contract. In case of non-performance (slippage in milestones, scope & quality of work, discipline, etc.) and/or bankruptcy of any of the subcontracted roles, I shall take necessary remedial action through addition/change of subcontractor for the concerned role and abide by any financial and legal implications consequently. The addition/changeof subcontractor for concerned role shall be with necessary prior approval of the utility, shall not disrupt the work by maintaining continuity and shall be at no additional cost to the project cost already quoted at the time of bidding for the project. The addition/change of subcontractor for the concerned role shall be required to meet the Qualifying Criteria.

(Authorized Signatory)

Signature:

Name:

Designation:

Address:

Seal:

Date:

BESCOM - Managed Network Services

SECTION IV: Bid Form, Letter of Acceptance and Contract Form

A. Bid Form

Date:

IFT No:

TO: *(Name and address of purchaser)*

Gentlemen and/or Ladies:

Having examined the Bid Documents including Addenda Nos *[insert numbers]*, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver *(Description of Services)* in conformity with the said Bid documents for the sum of *(Total Bid amount in words and figures)* or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to deliver the Services in accordance with the delivery schedule specified in the Section IV.F (Implementation Schedule).

If our Bid is accepted, we will obtain the guarantee of a bank as per the Performance Bank Guarantee clause of the GCC, in the form prescribed by ESCOMs. The PBG is subject to change as per the company norms issued from time to time.

We agree to abide by this Bid for the Bid validity period specified in Section II Clause C-5 of the ITB andit shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

We understand that you are not bound to accept the lowest or any Bid you may receive.

We clarify/confirm that we comply with the eligibility requirements as per Section II of the Bid document.

Dated this_____day of 20_____

_____ _____

(signature) (in the capacity of)

Duly authorized to sign Bid for and on behalf of_____

BESCOM - Managed Network Services

B. Declaration of Acceptance of Terms and Conditions in RFP

(In firm/ company letter head)

To,

General Manager
ICT & MIS,BESCOM,
Bangalore – 560 001

Dear Madam,

Subject: Selection of MANAGED NETWORK SERVICE PROVIDER FOR ALL ESCOMS OF KARNATAKA.

Reference: Bid No: <BID REFERENCE NUMBER> Dated <DD/MM/YYYY>

Sir,

I have carefully gone through the Terms & Conditions contained in the RFP document [No.] Regarding selection of Managed Network Service Provider for multiple projects of ESCOM.

I declare that all the provisions of this RFP/Bid Document are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

Yours faithfully,

(Signature of the Bidder) PrintedName

Designation

Seal Date: Business Address:

BESCOM - Managed Network Services

C. Technical Proposal Submission Sheet

Date:

To:

We, the undersigned, declare that:

Invitation for Bid No.:

We have examined and have no reservations to the Bidding Document, including Addenda No. (if Any):
We offer to supply in conformity with the Bidding Document and in accordance with the delivery schedule, the following Related Services:
Our Bid shall be valid for a minimum period of 180 days from the date fixed for the bid submission deadline in accordance with the Bidding Document, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
If our Bid is accepted, we commit to obtain a Performance Security as per Performance Bank Guarantee of GCC.
We are not participating, as Bidders, in more than one Bid in this bidding process in accordance with the Bidding Document.
Our firm, its affiliates or subsidiaries, including any subcontractors or suppliers for any part of the Contract, has not been declared ineligible by the <UTILITY NAME>.
We understand that this Bid, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us, until a formal Contract is prepared and executed.
We understand that you are not bound to accept the best evaluated bid or any other bid that you may receive.

In the capacity of Signed
Duly authorized to sign the Bid for and on behalf of Date

BESCOM – Managed Network Services

D. Bidder's Experience

Sl. No.	Criteria	Project
1.	Customer's Name	
2.	Scope of the Project	Provide scope of the project, highlight KeyResult Areas expected and achieved
3.	Value of Project for Bidder	
4.	Date of Contract and Contract period	
5.	Completion certificate	Yes/No
6.	Customer Contact Person's detail	
6.1	Name	
6.2	Designation	
6.3	Email	
6.4	Phone	
6.5	Fax	
6.6	Mailing address	

BESCOM - Managed Network Services

E. Undertaking on being not blacklisted

This is to certify that << COMPANY NAME >> is not blacklisted by Government of Karnataka or any of its agencies for any reasons, whatsoever and not blacklisted by Central / any other State / UT / Government, or its agencies for indulging in corrupt, or fraudulent practices or for indulging in unfair trade practices as on <Bid submission date>.

Company Secretary / Authorized Signatory

Name of Signatory:
Bidder Name:
Date Place

BESCOM - Managed Network Services

F. Implementation Schedule

Implementation and deployment timeline for the complete bandwidth is as per the following:

Sl. No	Link	Duration of Implementation from date of issue of DWA/PO
1	All Links at DC and DR	8 weeks
2	Links at Zonal, Corporate and Circle Office	16 weeks
3	Links at SDO offices	16 weeks
4	Links at other offices	24 weeks

Note: Granular details pertaining to implementation schedule location wise shall be notified to the Successful bidder.

Successful Bidder is expected to adhere to the above or mutually agreed timeline for the implementation and submit the site location wise expected link delivery schedule for each ESCOM separately. Penalty clauses are applicable (see Section IV of RFP) for delay in implementation and commissioning of the links.

Project Manager:

The successful Bidder should appoint a Single Point of Contact (SPOC) for each ESCOMs. The SPOC should be responsible for assurance link availability, new link liaison, feasibility and link delivery. The SPOC will be accountable for link delivery, weekly status report and roadmap targets. The SPOC should meet BESCOM and other ESCOM network teams every month for review and status meeting.

As the part of the project implementation the successful bidder should perform the following task:

- Ensure committed delivery on the network uptime.
- Ensuring that the project timelines are met in a smooth fashion.

BESCOM - Managed Network Services

G. Contract Agreement (Indicative)

THIS AGREEMENT made the day of , 20... Between *(Name of purchaser)* of *(Country of Purchaser)* (hereinafter called "BESCOM") of the one part and *(Name of Service Provider)* of *(City and Country of Service Provider)* (hereinafter called "the Service Provider") of the other part:

WHEREAS BESCOM is desirous that certain ancillary services viz., *(Brief Description of Services)* and has accepted a Bid by the Service Provider for the supply of those services in the sum of *(Contract Price in Words and Figures)* (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectivelyassigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:

    (a) the Bid Form and the Price Bid Format submitted by the Bidder.
    (b) the Implementation Schedule.
    (c) the Technical Specifications.
    (d) the General Conditions of Contract.
    (e) the Special Conditions of Contract; and
    (f) BESCOM's Notification of Award.
3. In consideration of the payments to be made by ESCOM to the Service Provider as hereinafter mentioned, the Service Provider hereby covenants with ESCOM to provide the Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. ESCOM hereby covenants to pay the Service Provider in consideration of the provision of theServices and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the Services which shall be supplied/provided by the Service Provider are as under:

TOTAL VALUE: DELIVERY SCHEDULE:

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the said (For ESCOM)in the presence of:

_____

Signed, Sealed and Delivered by the said (For the Service provider)in the presence of:_____

BESCOM - Managed Network Services

SECTION V: CONDITIONS OF CONTRACT

a) General Conditions of Contract

1. Definitions

1.1 In this Contract, the following terms shall be interpreted as indicated:

a. "The Contract" means the agreement entered into between ESCOM and the Service Provider(s), as recorded in the Contract Form signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;

b. "The Contract Price" means the price payable to the Service Provider under the Contract for the full and proper performance of its contractual obligations;

c. "Services" means services ancillary to the supply of the links, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training and other obligations of the Service Provider covered under the

d. “GCC” means the General Conditions of Contract contained in this section.

e. “SCC” means the Special Conditions of Contract.

f. “ESCOM” means the organization purchasing the Services, as named in SCC.

g. “ESCOM’s country” is the country named in SCC.

h. “Managed Network Service Provider (MSP)” or “The Successful Bidder” means the individual or firm supplying the Services under this Contract.

i. “The Government” means the Government of Karnataka State.

j. “The Project Site”, where applicable, means the place or places named in SCC.

k. “Day” means calendar day.

l. “Link” means fully dedicated (1:1), unshared, symmetric bandwidth (without any compression factor with full duplex mode) and/or SIM-based links.

m. “The Successful bidder” or “The Selected bidder” means the individual or firm who are the L1 bidder.

2. Application

These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

BESCOM – Managed Network Services

3. Standards

The Services supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standard appropriate to the Goods' country of origin and such standards shall be the latestissued by the concerned institution.

4. Use of Contract Documents and Information, Inspection and Audit by the Government

4.1 The Service Provider shall not, without ESCOM's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnishedby or on behalf of ESCOM in connection therewith, to any person other than a person employed by the Service Provider in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

4.2 The Service Provider shall not, without ESCOM's prior written consent, make use of any document or information enumerated in Section IV-a, Clause 4.1 except for purposes of performing the Contract.

4.3 Any document, other than the Contract itself, enumerated in Section IV-a, Clause 4.1 shall remain the property of ESCOM and shall be returned (in all copies) to ESCOM on completion of the Service Provider's performance under the Contract if so, required by ESCOM.

4.4 The Service Provider shall permit the Government to inspect the Service Provider's accounts and records relating to the performance of the Service Provider and to have them audited by auditors appointed by the Government, if so, required by the Government.

5. Performance Bank Guarantee (PBG)

5.1 The successful Bidder shall at their own expense deposit with ESCOMs, within thirty (30) days of the date of issue of LoI, or prior to signing of the contract whichever is earlier, anunconditional and irrevocable Performance Bank Guarantee (PBG) from a nationalized/ scheduled commercial bank payable at Bangalore, for the due performance and fulfillment of the contract by the successful Bidder.

5.2 The Performance Bank Guarantee shall be denominated in the currency of the Contract and shall be by bank guarantee.

5.3 This Performance Bank Guarantee (PBG) will be for an amount as specified in the LOI to be issued to the successful bidder. All charges whatsoever such as premium, commission etc. with respect to the PBG shall be borne by the successful bidder. The PBG is 5% of the total contract value and is subject to change as per the company norms issued from time to time. However, the successful bidder shall submit the PBG at the rate prevailing during the time of issue of contract.

5.4 The Performance Bank Guarantee shall be valid till the end of 90 days after the period of end of contract. Subject to the terms and conditions in the Performance Bank Guarantee, at the end of 90 days after the "Transfer", the Performance Bank Guarantee will lapse automatically.

BESCOM - Managed Network Services

5.5 The PBG shall be for the whole term of the project (plus 90 days) or the contract period (plus 90 days), whichever is longer.

5.6 The Performance Bank Guarantee shall be discharged/returned by ESCOM upon being satisfied that there has been due performance of the obligations of the successful bidder under the contract. However, no interest shall be payable on the Performance Bank Guarantee.

5.7 In the event of the successful bidder being unable to service the contract for whatever reason, ESCOM shall revoke the PBG. ESCOMs shall notify the successful bidder in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for whichthe successful bidder is in default.

5.8 ESCOM shall also been titled to make recoveries from the successful bidder bills, PBG or any other payment due, in case of any error/ omission on successful bidder's part.

5.9 The PBG shall be furnished in the format given in Annexure 1.

6. Inspections and Tests

6.1 ESCOMs or its representative shall have the right to inspect and/or to test the deployment of the links at the respective locations to confirm their conformity to the Contract specificationsat no extra cost to ESCOMs. ESCOMs shall notify the successful bidder in writing in a timely manner of the identity of any representatives retained for these purposes.

6.2 Shall any inspected services fail to conform to the specifications, ESCOMs may reject the services and the successful bidder shall make alterations necessary to meet specification requirements free of cost to ESCOMs.

7. Commissioning and Approval Documents

Deployment of the links shall be made by the successful bidder in accordance with the terms specified by ESCOMs in the Notification of Award. The successful bidder should submit the successful installation and commissioning of the link at the site location with document approved by the authorized personnel at the location.

8. Payment

8.1 The method and conditions of payment to be made to the Service Provider under this Contract is specified in the SCC, Section IV-b. clause-1.

8.2 The Service Provider's request(s) for payment shall be made to ESCOMs in writing, accompanied by aninvoice describing, as appropriate, the Services delivered, submission of the related documents and upon fulfillment of other obligations stipulated in the contract.

8.3 Payments shall be made by respective ESCOMs.

8.4 Payment shall be made in Indian Rupees.

9. Prices

1. Unless otherwise specified in the Scope of Work, bidders shall quote for the entire Services such that

BESCOM - Managed Network Services

the total Bid price covers all the obligations of the Bidder mentioned in or to be reasonably inferred from the Tender Document in respect of providing the product/services wise.

2. Prices payable to the supplier as stated in the contract shall be firm during the performance of the contract.
3. Bidders are required to quote the price for the required items as per Scope of Work specified in RFP as in Section II-A, clause 3.
4. Bidders shall give the prices in the manner and detail as asked for in the Price Bid given in price bid form failing which the Purchaser shall reserve the right to assume/extrapolate the prices for the item/services for which the price has not been quoted and the same will be binding on the Bidders. Responsibility for including all applicable taxes, duties and levies in the Bid lies with the Bidder and the Purchaser shall not be responsible for any error/omission on the part of the Bidder.
5. The taxes, duties and levies in the form of Goods and Services Tax (GST) shall be indicated by the Bidder in the Price Bid given in Section IV-F and shall be quoted as the rates in force as on seven (7) calendar days prior to the last date of Bid submission as mentioned in event sheet. The total price quoted by the bidder should be inclusive of GST.
6. The price shall be inclusive of GST. BESCOM will not pay any other taxes whatsoever in respect of this contract. Any increase in the tax should be absorbed by the firm during the contract and any reduction in the tax should be passed on the BESCOM.

10. Cost of Bidding

The Bidder shall bear all the costs associated with the preparation and submission of its Bid, and BESCOM will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the Bid process.

11. Change Orders

11.1 BESCOM may at any time, by written order given to the Service Provider, make changes within the scope of the Contract w.r.t the type of services to be provided.

11.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Service Provider's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the bidder for adjustment under this clause shall be asserted within thirty (30) days from the date of the Service Provider's receipt of ESCOM's change.

12. Contract Amendments

No variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

BESCOM : Managed Network Services

13. Assignment

The Service Provider shall not assign, in whole or in part, its obligations to perform under the Contract to other parties, except with ESCOM's prior written consent.

14. Delay in the Service Provider's Performance

14.1 Deployment of the links and performance of the Services shall be made by the Service Provider in accordance with the time schedule specified in the Implementation Schedule.

14.2 If at any time during performance of the Contract, the Service Provider shall encounter conditions impeding timely delivery of the Services and performance of Services, the Service Provider shall promptly notify ESCOM in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Service Provider's notice, BESCOM shall evaluate the situation and may, at its discretion, extend the Service Provider's time for performance with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of the Contract.

14.3 Except as provided under Section IV-b, Clause 2.2.4, a delay by the Service Provider in the performance of its delivery obligations shall render the Service Provider liable to the imposition of liquidated damages pursuant to Section IV- a, Clause 15, unless an extension of time is agreed upon without the application of liquidated damages.

15. Liquidated Damages

a. If the Supplier fails to deliver any or all of the Goods or perform the related services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to 0.5% of the value of the Goods or Related Services, supplied beyond stipulated delivery schedule for each week or part thereof of delay until actual delivery or performance, subject to a maximum of 10% of value of such goods and services.

b. If the Goods and Related Services supplied do not meet the minimum specifications as per the Contract, and the same is not replaced/modified by the Supplier to meet the requirements within 14 days of being informed by the Purchaser, the Purchaser shall be free to impose any penalty as deemed fit.

c. In Purchase, the Purchaser shall reserve the right to terminate the contract and recover liquidated damages by forfeiting the Performance Guarantee submitted by the Purchaser.

16. Termination for Default

16.1 ESCOMs may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Service Provider, terminate the Contract in whole or part:

(a) if the Service Provider fails to deliver any or all of the Services within the period(s) specified in the Contract, or within any extension thereof granted by ESCOMs; or

BESCOM : Managed Network Services

(b) if the Service Provider fails to perform any other obligation(s) under the Contract.

(c) If the Service Provider, in the judgement of ESCOMs, has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this Clause:

"Corrupt practice" means the offering, giving, receiving or soliciting of anything of value toinfluence the action of a public official in the procurement process or in contract execution.

"Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition.

16.2 In the event ESCOMs terminates the Contract in whole or in part, ESCOMs may procure, upon such terms and in such manner as it deems appropriate, Services similar to those undelivered, and the Service Provider shall be liable to ESCOMs for any excess costs for such similar Services. However, the Service Provider shall continue the performance of the Contract to the extent not terminated.

17. Force Majeure

17.1 Force Majeure means any event or circumstance or combination of events and circumstances including those stated below that wholly or partly prevents or unavoidably delays the BESCOM or the supplier in the performance of their obligation under this Contract, but only if and to the extent that such events or circumstances are not within the reasonable control, directly or indirectly, of the affected Party and could not have been avoided if the affected Party had taken reasonable care or complied with prudent utility practices.

(a) Act of God, including, but not limited to lightning, drought, fire and explosion (to the extent originating from a source external to the Site), earthquake, volcanic eruption, landslide, flood, cyclone, typhoon, tornado, war embargo, or exceptionally adverse weather conditions which are in excess of the statistical measures for the last hundred (100) years, or

(b) Any act of war (whether declared or undeclared), invasion, armed conflict or act of foreign enemy, blockade, embargo, or

(c) Any event or circumstance of a nature analogous to any of the above.

17.2 Delay or non-performance by either Party here to cause by the occurrence of any event of Force Majeure shall not:

(a) Constitute a default or breach of the Contract, or

(b) Give rise to any claim for damages or additional cost or expense occasioned thereby.

17.3 BESCOM shall not be liable for the delay in performing his obligations resulting from any Force

BESCOM - Managed Network Services

Majeure cause as referred above.

17.4 If either Party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances there of within fifteen (15) calendar days after the occurrence of such event.

17.5 The Party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such Party's performance is prevented, hindered or delayed. The Time for Completion shall be extended in accordance with clauses of RFP.

17.6 The Party or Parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect there of upon its or their performance of the Contract and to fulfill its or their obligations under the Contract, but without prejudice to either Party's right to proceed as per the provisions under clauses of RFP.

17.7 If the performance of the Contract is substantially prevented, hindered or delayed on account of one or more events of Force Majeure during the currency of the Contract, the Parties will attempt to develop a mutually satisfactory solution, failing which the dispute shall be resolved in accordance with clauses of RFP.

18. Termination for Insolvency

BESCOM may at any time terminate the Contract by giving written notice to the Service Provider if the Service Provider becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Service Provider, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to BESCOM.

19. Termination for Convenience

19.1 BESCOM, by written notice sent to the Service Provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for BESCOM's convenience, the extent to which performance of the Service Provider under the Contract is terminated, and the date upon which such termination becomes effective.

19.2 The Service that is complete and ready for shipment within 30 days after the Service Provider's receipt of notice of termination shall be accepted by BESCOM at the Contract terms and prices. For the remaining Service, BESCOM may elect:

(a) to have any portion completed and delivered at the Contract terms and prices; and/or

(b) to cancel the remainder and pay to the Service Provider an agreed amount for the partially completed Service and for materials and parts previously procured by the Service Provider.

20. Consequences of Termination

Upon Termination of the Contract, the successful bidder shall:

BESCOM - Managed Network Services

20.1 Prepare and present a detailed exit plan within five calendar days of termination notice receipt from GM (ICT & MIS), BESCOM ("Exit Plan").

20.2 The GM (ICT & MIS) and along with designated team will review the Exit plan. If approved, the successful bidder shall start working on the same immediately. If the plan is rejected, the successful bidder shall prepare alternate plan within two calendar days. If the second plan is also rejected, GM or the authorized person will provide a plan for the successful bidder and it shall be adhered to in totality.

20.3 The Exit Plan shall cover at least the following: -

a. Execute all documents that may be necessary to effectively transfer the ownership andtitle, including OEM warranties in respect of all equipment.
b. Handover all related documentation and other Configurable Items, if any in his possession.
c. Handover the list of all IT Assets and passwords at all locations to BESCOM.
d. The successful bidder and GM(ICT&MIS) or the authorized person will sign a completion certificate at the end of successful completion (all points tracked to closure) of the Exit Plan.

21. Settlement of Disputes

21.1 **Mutual Consultation**

If any dispute or difference of any kind whatsoever shall arise between the BESCOM and the successful bidder in connection with or arising out of the Contract including without prejudice to the generality of the foregoing, any question regarding its existence, validity or termination, or the execution of the Project - whether during the progress of the Project or after their completion and Whether before or after the termination, abandonment or breach of the Contract –the parties shall seek to resolve any such dispute or difference by mutual consultation. In the first instance, the reference of any such dispute/difference shall be made to the GM (ICT&MIS)-BESCOM. If the parties fail to resolve such a dispute or difference by mutual consultation, then the dispute shall be referred in writing by either Party to the Adjudicator, with a copy to the other Party.

21.2 **Adjudication**

(a) The Adjudicator shall give its decision in writing to both parties within thirty (30) calendar days of a dispute being referred to it. If the Adjudicator has done so, and no notice of intention to commence arbitration has been given by either the BESCOM or the successful bidder within sixty (60) calendar days of such reference, the decision shall become final and binding upon the BESCOM and the successful bidder. Any decision that has become final and binding shall be implemented by the parties forthwith.

(b) Should the Adjudicator resign or die or should the BESCOM and the successful bidder agree that the Adjudicator is not fulfilling its functions in accordance with the provisions of the Contract; another Adjudicator shall be jointly appointed by the BESCOM and the successful

BESCOM – Managed Network Services

bidder as Adjudicator under the Contract. Failing agreement between the two within thirty (30) calendar days, the Adjudicator shall be appointed under the Contract on the request of either Party by the Appointing Authority. The Adjudicator shall be paid a fee plus reasonable expenditures incurred in the execution of his duties as Adjudicator under the Contract. These costs shall be divided equally between BESCOM and the successful bidder.

21.3 **Arbitration**

All disputes or differences in respect of which the decision, if any, of the Project Manager and/or the Head of the Implementing Authority has not become final or binding as aforesaid shall be settled by arbitration in the manner provided herein below:

(a) The arbitration shall be conducted by three arbitrators, one each to be nominated by the Contractor and the Employer and the third to be appointed by both the arbitrators in accordance with the Indian Arbitration Act. If either of the parties fails to appoint its arbitrator within sixty (60) days after receipt of a notice from the other party invoking the Arbitration clause, the arbitrator appointed by the party invoking the arbitration clause shall become the sole arbitrator to conduct the arbitration.

(b) The language of the arbitration proceedings and that of the documents and communications between the parties shall be English. The arbitration shall be conducted in accordance with the provisions of the Indian Arbitration and Conciliation Act, 1996 or any statutory modification thereof. The venue of arbitration shall be Bangalore.

(c) The decision of the majority of the arbitrators shall be final and binding upon the parties. In the event of any of the aforesaid arbitrators dying, neglecting, resigning or being unable to act for any reason, it will be lawful for the party concerned to nominate another arbitrator in place of the outgoing arbitrator.

(d) During settlement of disputes and arbitration proceedings, both parties shall be obliged to carry out their respective obligations under the Contract.

22. Limitation of Liability

22.1 The bidder's aggregate liability in connection with obligations undertaken as a part of this Project whether arising under this project regardless of the form or nature of the action giving rise to such liability (whether in contract, or otherwise), shall be limited to the contract value provided, however this limitation shall not apply to any liability for damages arising from:

(a) willful misconduct or
(b) indemnification against third part claim for infringement or
(c) tortuous liability arising out of misconduct or negligence or
(d) death.

22.2 BESCOM shall not be liable to the bidder in case of any loss or profits or additional costs incurred

BESCOM - Managed Network Services

etc. subsequent to termination of contract.

23. Governing Language

The contract shall be written in English language. Subject to Section II-C, Clause 1, English language version of the Contract shall govern its interpretation. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.

24. Applicable Law

The Contract shall be interpreted in accordance with the laws of the Union of India.

25. Notices

25.1 Any notice given by one party to the other pursuant to this Contract shall be sent to the other party in writing or by cable, telex or facsimile and confirmed in writing to the other Party's address specified in SCC.

25.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

26. Taxes and Duties

Suppliers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits etc., incurred until delivery of the contracted Services to ESCOMs.

27. Variation in the quantity

1. The quantities are subject to variation of ±25% per ESCOM. ESCOMs may propose additional sites for delivering managed network services with the same terms and conditions.
2. In case of items for which the rates are available in the Contract the extra quantities shall be executed by the bidder at the same rates up to the variation limit of twenty-five percent (±25%) or as provided in the Contract.
3. Important Considerations
   a) Contract Value may increase/decrease by 25%
   b) The quantity of DC-DR links may increase/decrease by 25%
   c) The Bill of Material (BoM) for each ESCOM may increase/decrease by 25%

The successful bidder shall provide rate cards for various bandwidth on par with the bandwidth listed in the RFP. Such rates provided as per the rate card shall be used for availing new links or upgrading of existing links by ESCOMs.

A Committee shall be constituted at ESCOM Corporate level to determine and approve the rates as per rate card for availing such new links or upgradation of existing links with a different bandwidth not listed in the RFP.

BESCOM - Managed Network Services

b) Special Conditions of Contract

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract. The corresponding clause number of the General Conditions is indicatedin parentheses.
The successful bidder can either be an ISP or MSP.

1. Payment

1. The payment will start from the date of each ESCOM's Go-live date.
2. The link delivery shall be duly acknowledged by the concerned head of the office for each site in the prescribed format as a part of the acceptance test.
3. Acceptance test would be completed after integration of Service Provider link with the routers. For DC links, Acceptance test will be performed with real time traffic from branch locations. Hence it is required that the service provider commissions sufficient number of branch links so that the required bandwidth is achieved at DC & DR links.
4. Since the DC and DR are for common usage of all ESCOMs, the amount towards the DC & DR links with associated links needs to be shared by all ESCOMs of Karnataka, but however the DC & DR links payment to the Bidder will be made by BESCOM.
5. The successful bidder and associated ISP(s) should enter a tripartite agreement with each ESCOMs for raising the invoices and receive the payment.
6. The ISP should raise the invoice for the network links and successful bidder shall raise the invoice for the MSP services. The ESCOM will make the payment for the individual invoices.
7. However, if the ISP is bidding as MSP, then they will raise a single invoice to the respective ESCOM.
8. The physical copy of invoices for the services provided to the offices i.e., Zone, Circle, Division, Subdivision, Section office and other offices falling under the jurisdiction of the zone, shall be submitted to the respective zonal offices of ESCOMs for payments. The payments shall be made at the respective zonal offices by duly certifying the invoices by the head of the zonal office on the basis of the uptime parameters provided by the IT team based on the NMS reports.
9. The physical copy of invoices for DC, DR shall be submitted to BESCOM, Corporate Office. The payments shall be made at the Corporate Office, BESCOM.
10. The physical copy of invoices for corporate sites (including corporate office, CCC, DAS and GIS Cell) shall be submitted to the respective sections of the corporate office of each ESCOMs.
11. The physical copy of invoices shall be submitted immediately after completion of each quarter.
12. The Service Provider's request for payment shall be made at the end of each quarter by submission of invoices along with the following supporting documents to the respective Zone /Corporate office of each ESCOMs for Site Locations and BESCOM Corporate Office for DC/DR links:
    a. Performance Statistics like Link utilization, Status of shifting of links.
    b. Log of network parameters along with the Service Downtime calculation, uptime percentage and % penalty (Section V-b, clause 2)

BESCOM - Managed Network Services

c. Any other document necessary in support of the service performance acceptable to ESCOMs.

13. The invoice amount for a quarter shall be equal to the flat rate for the committed bandwidth in that quarter.
14. ESCOMs will make the payment after the invoice amount is verified. The payment will be made as per the contract terms, company norms and service levels.
15. The penalty, if any, shall be deducted from any invoice payment.
16. The link post commissioning will be certified by the head of the office for each site. Start date for the first bills shall be from the date of each ESCOM's Go-live date as per clause Section II. (A). 3.
17. The links shall not be disconnected for any reason (e.g. payment related issues etc.) whatsoever without a written consent from ESCOMs, failing to which shall be treated as downtime and applicable SLA penalty shall be levied.

2. Service Level Agreements and Penalties

2.1 Service Level Agreements

Successful Bidder will sign Service Level Agreement (SLA) with each ESCOM on a stamp paper to ensure minimum uptime for entire network and Uptime for individual site as per SLA's mentioned below:

1. The Network links will be fully managed by the Service Provider. Service Provider shall provides access to SLA compliance tool and reports.
2. The Service Provider shall mandatorily ensure that all the DC/DR links are up and available at any point of time and are not disconnected for any reason (including payment-related issues) may it be. For all DC/DR link issues, the selected ISP shall discuss with BESCOM any service level changes.
3. The Service Provider shall not disrupt the links in any circumstances. If any connection needs to be disrupted, it can only be disrupted with prior notification and alternate arrangements shall be provided by the Service Provider.
4. The selected ISP shall have separate accounts for DC/DR links and shall maintain separate accounts for each O&M zone of each ESCOM. The ISP shall not disconnect links of any other account for non-payment of a particular account.
5. The Service Provider shall ensure that both primary and secondary links adhere to the Service Level Agreements related to Uptime and Downtime of availability. The reporting formats shall have details for both the links separately.
6. The Service Provider shall enter into a detailed Service Level Agreement with respective ESCOMs. SLA will include essential parameters as given below:
    - Working days: Seven days a week (Monday to Sunday).
    - Link latency more than 150 ms continuously for more than 1 hour will be considered link as down during that period.
    - Link jitter more than 30 ms continuously for more than 1 hour will be considered link as down during that period.

BESCOM - Managed Network Services

- Networking Availability Requirements: 24 hours for all locations.
- Uptime: Refer below Table 1 and Table 2
- The percentage uptime shall be calculated on monthly basis as follows:
- Availability (in %) = (Total No. of Hours in month – Total Outage Hours in month) x100% / (Total No. of Hours in month)
- Helpdesk (with preferably toll-free number): 24 hours

Service Levels and Penalties are as given below: -

Sl. No.	Type	Monthly Uptime (in %)
1	DC-DR Links	99.5
2	DC – DR P2P link	99.5
3	Other office links (ILL)	98.5

Table 1

Operations	Objectives
Availability	99.5%
Bandwidth Up-gradation timelines	2 weeks
Bandwidth down-gradation timelines	1 week
End to end Mean Time to Repair (MTTR) for any location	2 Hours

Table 2

2.2 Penalties

Uptime: The percentage uptime shall be calculated on monthly basis as follows:

Availability = (Total no of Hours in month – Total Outage Hours in month) x 100%
(Total No of Hours in month)

2.2.1 Uptime for DC & DR links

Service Provider shall give an uptime guarantee of 99.5% on a monthly basis for all DC, DR links including ILL and P2P links. In case uptime falls below the guaranteed level, ESCOMs will impose a penalty as mentioned in Table A below. Further, if uptime for any link during any month is less than 95%, BESCOM shall not make any payment for the month for that location. BESCOM has the right to terminate/surrender the link and the link will be taken from alternate vendor.

TABLE – A

Uptime (%)	Penalty (%) of total monthly payment
>=99.5	0
>=98.5 and < 99.5	5
>=97.5 and < 98.5	10

BESCOM - Managed Network Services

>=96.5 and < 97.5	15
>=95.5 and < 96.5	20
>=95 and < 95.5	25
<95	100

2.2.2 Uptime for links other than DC & DR:

The minimum uptime for all other links is 98.5%. In case uptime falls below the guaranteed level, ESCOMs will impose a penalty as mentioned in Table B below. Further, if uptime for any link during any month is less than 80%, ESCOMs will not make any payment for the month for that location. ESCOMs have the right to terminate/surrender the link and the link will be taken from alternate vendor.

TABLE – B

Uptime (%)	Penalty (%) of total monthly payment per site
>=98.5	0
>=97.5 and < 98.5	5
>=96.5 and < 97.5	10
>=95 and < 96.5	15
>=92.5 and < 95	20
>=90 and < 95	30
>=85 and < 90	40
>=80 and < 85	50
< 80	100

2.2.3 Right to Terminate:

ESCOMs reserve the right to terminate the contract and forfeit the PBG of the Successful Bidder if the minimum SLA criteria are not achieved for a continuous period of 3 months for both DC/DR and ESCOMs sites.

2.2.4 Delay in Commissioning

Penalty of 5% of one-time charges per link per week to be levied on the service provider in case of delay for providing link, the maximum penalty for delay in commissioning is capped at 30% of the one-time charges per link. The timeline for commissioning the link is provided in Section IV.G. The penalty will be calculated separately for each link.

In case the successful bidder/associated ISP fails to commission the links as per the implementation schedule, a penalty of Rs. 10,000 per non-commissioned link per quarter shall be applied, until commissioning of such links and the penalty will be deducted from the payments against the invoices of that concerned O&M zone where the links are not commissioned.

2.2.5 Maximum Penalty

In any quarter of operations, the maximum penalty shall not exceed 10% of the total contract value.

BESCOM - Managed Network Services

3. Notices

1. Any notice or other document, which may be given by either Party under this Agreement or RFP or under the SLA, shall be given in writing in person or by pre-paid recorded delivery post or through email to the notified address.
2. In relation to a notice given under this Agreement, any such notice or other document shall be addressed to the other Party's principal or registered office address of the respective ESCOMs:
3. Any notice or other document shall be deemed to have been given to the other Party (or, if relevant, its relevant associated company) when delivered (if delivered in person) between the hours of 10.00 AM and 5.00 PM on a working day at the address of the other Party or on the next working day thereafter if delivered outside such hours and 7 days from the date of posting (if by letter).
4. Either Party to this Agreement or to the SLA may change its address, telephone number and nominated email for notification purposes by giving the other reasonable prior written notice of the new information and its effective date.

4. Service Provider Integrity

The Service Provider is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Contract.

5. Service Provider's Obligations

The Service Provider is obliged to work closely with ESCOM's staff, act within its own authority and abide by directives issued by ESCOMs and implementation activities.

The Service Provider will abide by the job safety measures prevalent in India and will free ESCOMs from all demands or responsibilities arising from accidents or loss of life the cause of which is the Service Provider's negligence. The Service Provider will pay all indemnities arising from such incidents and will not hold ESCOMs responsible or obligated.

The Service Provider is responsible for managing the activities of its personnel or sub-contracted personnel and will hold itself responsible for any misdemeanors. The Service Provider will treat as confidential, all data and information about ESCOMs, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of BESCOM.

BESCOM – Managed Network Services

Annexures:

Annexure 1: Performance Security Bank Guarantee Form

To: (Name of Purchaser)

WHEREAS (Name of Service Provider) hereinafter called "the Service Provider" has undertaken, in pursuanceof Contract No dated, 20... to supply (Description of Services) hereinafter called "the Contract".

AND WHEREAS it has been stipulated by you in the said Contract that the Service Provider shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the Service Provider's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Service Provider a Guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of theService Provider, up to a total of (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the Service Provider to be in default under the Contract and without cavil or argument, any sum or sums within the limit of_ _ _ _ _ _ _ (Amount of Guarantee) asaforesaid, without your needing to prove or to show grounds or reasons for your demand or thesum specified therein.

This guarantee is valid until the day of 20

Signature and Seal of Guarantors

.....

Date 20....

Address:

.....

.....

.....

BESCOM - Managed Network Services

Annexure 2: Template for Pre-Bid Queries

Bidder shall submit all pre-bid queries in excel in the following format

#	Section (Name &No.)	Clause No.	Page No.	Statement as per Bid/RFP document	Suggestion / Query by Bidder	Rationale for suggestion
1						
2						
3						
4						
5						

BESCOM - Managed Network Service

Annexure 3: Bandwidth Requirements for sites – Detailed List of locations and bandwidth requirement

DC – DR and site links

ESCOMs and Project Area	Connection Type	Bandwidth (Mbps)	No. of links
A	B	C	D
DC-DR IPDS	DC Primary MPLS	3000	1
	DC Secondary MPLS	2000	1
	DC Primary ILL	1000	1
	DC -Secondary ILL	1000	1
	DRC Primary MPLS	1000	1
	DRC Secondary MPLS	1000	1
	DC-DR cloud P2P primary	150	2
	Cross Connect Charges at DC DRC (On-prem and Cloud)		2
ESCOM (RAPDRP + IPDS) Sites and BESCOM ERP Sites	SDO and above offices- Primary MPLS	10	600
	Section offices-Primary MPLS	6	922
	BESCOM Corporate office - ILL	1000	1
	BESCOM Corporate office - MPLS	300	1
	BESCOM GIS Cell & CCC - ILL	100	2
	ESCOM CCC – MPLS	20	4
ERP DC & DR	DC Primary MPLS	1000	1
	DC Secondary MPLS	1000	1
	DR Primary MPLS	1000	1
	DR Secondary MPLS	1000	1
	Cross Connect Charges at DC DRC (On-prem and Cloud)		4
IPDS DC and ERP DC & DR	IPDS DC-ERP DC cloud P2P Primary & Secondary	150	2
	IPDS DC-ERP DR cloud P2P Primary & Secondary	150	2
	Cross Connect Charges at DC DRC (On-prem and Cloud)		4
ESCOM (RAPDRP + IPDS) Sites and BESCOM ERP Sites	M2M SIM Card (20 GB per month)	4G Bandwidth	1522

	SDO and Above offices	Section Offices	Total Sites
BESCOM (RAPDRP + IPDS + ERP) Sites	200	537	737
Other ESCOM's (RAPDRP + IPDS) Sites	400	385	785
Total Sites	600	922	1522

BESCOM – Managed Network Services

Sl no.	SITE	TYPE OF OFFICE	Address
BESCOM			
1	BESCOM Corporate office	Section	KR Circle, Bengalore- 560001
2	CCC(BESCOM Helpline)	Section	bescom centre of excellence parangipalya,HSR LAYOUT 2nd sector benglore,karnataka 560102
3	CENTRAL STORE	store	Near ESI HOSPITAL 2 BLOCK PIN 560010
4	GIS CELL,Rajaji nagar	division	4th floor, XHR2=5QV, Rajajinagar, Bengaluru, Karnataka-560010
5	DAS RAJAJINAGAR	Section	OPP BESTOM CENTRAL STORE NEAR ESI HOSPIYTAL
6	DAS BICC 1 HSR LAYOUT	Section	NEAR BWSSB WATER BOARD HSR LAYOUT
7	MT HSR LAYOUT	Section	MT HSR LAYOUT
8	SCADA CENTER	Zone	Chief Engineer, Bengaluru Metropoliton Area Zone (BESCOM)No 14/3, 3rd Floor, Maharshi Aravinda Bhavan,CFC Building,Nrupathunga Road, Bengaluru- 560001
9	BMAZ NORTH ZONE	Zone	Chief Engineer, Bengaluru Metropoliton Area Zone NORTH(BESCOM) #8,Aparanji Building Nandidurga Road,Benson Town,Bangalore-560046
10	EAST CIRCLE	Circle	Superintending Engineer, Bengaluru East Circle BESCOM No 12, JP Avenue, Opposite osite to Indian Express Curve Road, Tasker Town, Shivajinagar, Bengaluru-560051
11	INDIRANAGAR DIVISION	Division	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, B' Station, M.G. Road, B'lore- 01
12	E10 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, #100, 1st Floor, 2nd Main, Pai L/O, Bennaganahalli, B'lore- 16
13	O&M-Benniganahally	Section	O&M benniganahally banglore bescom
14	O&M-KAGGADASAPUR	Section	10th cross, near kanthi sweets, kaggadasapur-93
15	O&M-KASTURI NAGAR	Section	2nd !h! main,6th cross, near bbmp park, ring road left side, kasthuri nagar, b!lore-16
16	E11 SUB DIVISION	SDO	#Ground Floor, Opp D-Mart, Krishna Reddy Layout, Ramamurthy Nagar, Bangalore-560016
17	O&M-AKSHAY NAGAR	Section	Varanasi Main Road, Near Varanasi Enclave Apartment, Sunny Layout Cross, Varanasi, Bangalore-560036
18	O&M-BUTTERHALLY	Section	3rd Cross, Behind Sowparnika Sweets, TC Palya Signal, Bhattarahalli, Bangalore - 560016

BESCOM - Managed Network Services

19	O&M-RAMAMURTHY NAGAR	Section	Ground Floor, Opp D-Mart, Krishna Reddy Layout, Ramamurthy Nagar, Bangalore-560016
20	E3 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, B' Station, M.G. Road, B'lore- 01
21	O&M-B STATION	Section	Vinayaka complex, residency road, !b! station, b!lore- 25
22	O&M-SOMESHWARA	Section	B! station, near manipal center, m.g road
23	O&M-ULSOOR	Section	#58/3,G Street,Jogpalya main road,Ulsoor Bangalore
24	E6 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, 16th 'C' Main, HAL 2nd Stage, Indiranagar, B'lore- 38
25	O&M-DOMLUR	Section	Next to club, 4th main,domlur 2nd stage
26	O&M-INDIRA NAGAR	Section	#7,14th cross,7th Main Eshwar Nagar,Indira Nagar,Bangalore
27	O&M-JB NAGAR	Section	#d180, kpwd quatress, 4th cross, near bus stand, jeevan bheema nagar, b!lore- 75
28	SHIVAJINAGAR DIVISION	Division	Executive Engineer (Ele.,) BESCOM 1st Floor, Opposite BSNL Telephone Exchange,Lazar Road, Cook Town, Bengaluru560005
29	E1 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, No 1, Piillanna Garden, 3rd Stage, Venkateshapuram,Bengaluru560045
30	O&M-BENSON TOWN	Section	#12,12th cross,Jayamahal extension,opposite sharada mart bangalore
31	O&M-FRAZER TOWN	Section	#56,Robertson road,frazer town,near sindhi colony signal bangalore
32	O&M-VENKATESHPURA	Section	12th cross, opp citizen school, 1st stage, pillana garden, b'lore- 84
33	E2 SUB DIVISION	SDO	Near Csi Hospital, Bambubajar Road, 'C' Station, B'lore- near jamir ahamad home 05
34	O&M-BHARATHI NAGAR	Section	#17,Momerial park street,behind bharathi nagar police station,bharathi nagar Bangalore
35	O&M-C STATION	Section	Near Csi Hospital, Queen's Road, 'C' Station, B'lore- 05
36	O&M-TASKER TOWN	Section	#1,corporation building, dispency road, b'lore-01
37	E5 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Opp behind east Railway Station, Lazar Road, Cook Town, B'lore- 05
38	O&M-COOKS TOWN	Section	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Opp behind east Railway Station, Lazar Road, Cook Town, B'lore- 05
39	O&M-LINGARAJA PURA	Section	BDA Complex,3rd block,HBR Layout,Kalyan Nagar post Bangalore
40	E8 SUB DIVISION	SDO	Near Shiva Parvathi Kalyan Mantapa, Ombr Layout, Chikka Banasawadi

BESCOM - Managed Network Services

41	BANASAWADI-O&M-1	Section	Near Shiva Parvathi Kalyan Mantapa, Ombr Layout, Chikka Banasawadi
42	Banasawadi-O&M-2	Section	banasawadi O&M 2 bescom banglore
43	O&M-R.S.PLAYA	Section	#425, 9th 'a' main, 1st block, hrbr layout, b'lore- 43
44	O&M HANUMANTH NAGAR	Section	Opp Kattanagiri Anjaneya Temple, Dodda Gubbi Road, Hanumanth Nagar, Bilishivale, Bangalore - 560043
45	E9 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Near Nagawar Signal, Outer Ring Road, 4th Block, HBR L/o, B'lore- 43
46	O&M-GOVINDPURA	Section	Nagawara main,Near JMJ hospital,chadrodaya building,Bangalore
47	O&M-KOTHANUR	Section	Near byrathi arch, kothanur-77
48	O&M-THANISANDRA (NAGAWARA-1)	Section	Thanisandra Main Road,Near railway track,Near SBI Bank,Bangalore
49	O&M-DASARAHALLI (NAGAWARA-2)	Section	Byrathi,Marappa building,Near GMR Complex,Bangalore
50	Vidhanashoudha Division	Division	opp satkar refreshments Hal old airport road,Konena agrahara,murgesh palya,Bengaluru
51	W3 Sub Division	SDO	JJR Nagar ,Behind Masjid,Bangalore
52	O&M - Magadi Road	Section	12th cross, bhuvaneshwari nagar, magadi road
53	O&M - Gory Playa	Section	JJR Nagar ,Behind Masjid,Bangalore
54	O&M - Sourastra Pet	Section	2nd Floor,sourastra pet,Near VHS Muss,Bangalore
55	W4 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM,A.R. Circle, Bangalore-560009
56	O&M - Gandhi Nagar	Section	Near sheshadri puram road, anand rao circle, b-lore
57	O&M - Cotton Pet	Section	#21/2, near lucky in lodge, cotton pet main road,b'lore
58	O&M - RT Street	Section	#53b, t street, anche palya, r.t street
59	O&M - Vasantha Nagar	Section	A station compound, ananda rao circle
60	W5 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Mysugar Building, J.C. Road, Bangalore-02
61	O&M - Cubbon Pet	Section	Krushi Bhavan,Nrupathunga Road,Bangalore
62	O&M - Nagarath Pet	Section	KS Line,Jumma masjid building 1st floor,Bangalore

BESCOM - Managed Network Services

63	O&M - City Market	Section	Behind Victoria Hospital,city Market Bangalore
64	WHITEFIELD DIVISION	Division	3rd Floor, Above A2B Hotel, Hope Farm Signal, Whitefield, Bangalore - 560066
65	E12 MAHADEVAPURA SUB DIVISION	SDO	1st Floor, Near Old Police Station,Vigneshwar Nagar, Devasandra Industrial Estate, Mahadevapura, Bangalore - 560048
66	O&M – EPIP	Section	Ground Floor, Near Old Police Station,Vigneshwar Nagar, Devasandra Industrial Estate, Mahadevapura, Bangalore - 560048
67	O&M – Hoody	Section	Near Skylarc Apartment, Munikadireppa Layout, Bangalore
68	O&M -MAHADEVAPURA	Section	Near Old police station,ITI Industrial Estate,Bangalore
69	E4 WHITE FIELD SUB DIVISION	SDO	3rd Floor, Above A2B Hotel, Hope Farm Signal, Whitefield, Bangalore - 560066
70	O&M-KADUGODI	Section	Opposite railway station behind government hospital Kadugodi bangalore
71	O&M-VARTHUR	Section	Next to Govt School, Opp Mayura Bakery, Varthur Main Road, Varthur, Bangalore - 560087
72	O&M-WHITE FIELD	Section	Immadihalli road,near indira canteen ward number- 84,bangalore
73	E7 DOORAVANINAGAR SUB DIVISION	SDO	3rd Cross,Vinayaka Layout,Near Tc Palya signal
74	O&M-AYYAPPA NAGAR	Section	Kodigehalli Main Road,ayyappa Nagar Circle,Near petrol Bunk,K R Puram,Bangalore
75	O&M- Devasandra	Section	Kodigehalli Main Road, Ayyappa Nagar Circle, Near Petrol Bunk, KR Puram, Bangalore - 560049
76	O&M-K.R.PURAM	Section	3rd Cross,Vinayaka Layout,Near Tc Palya signal
77	NORTH CIRCLE	Circle	Superintending Engineer, Bengaluru North Circle BESCOM Ground Floor, RP Building, Opp RBI, Nrupathunga Road, Bengaluru - 560001
78	Hebbal Division	Division	Executive Engineer (Ele.,) BESCOM UAS Campus, Near 220Kv Station, Hebbal, Bengaluru - 560024
79	C4 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, UAS Campus,Near 220Kv Station, Hebbal, B'lore- 24
80	O&M - Sanjaya Nagar	Section	Raj Mahal Vilas, 1st Main Road, 1st Cross Road, 2nd Stage, Sanjay Nagar, CIL Layout A Block, Judicial Colony, Raj Mahal Vilas 2nd Stage, Sanjaynagar, Bengaluru, Karnataka 560094
81	O&M - Ganganagar	Section	5Th Main, Near Modern Public School, Ganga Nagar
82	O&M – Hebbal	Section	Krishnarajapura, Bengaluru, Karnataka 560048 Hebbal

BESCOM - Managed Network Services

83	C5 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Bescom Building, Rajamohan Road, Kaval Byrasandra, B'lore-33
84	O&M Gandhinagar	Section	C5 sub devision gandi nagar o&m shampura main road near Ganesha temple kb Sandra banglore 560032(9449865073)
85	O&M - Kavalbyrasandra	Section	#14/2,4th cross,RT Nagar post,near Bus stop,kaval byrasandra,Bangalore
86	O&M - K.G.Halli	Section	Near murugan temple road,KG Halli
87	C7 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Opp Yelahanka Police Station, Bellary Road, Yelahanka Old Town, B'lore- 64
88	O&M - Rajanakunte	Section	Behind Panchayath Office, Rajanukunte
89	O&M - Yelahanka Old Town	Section	#19A,Opposite yelahanka police station,bellary road,yelahanka old town,Bangalore-64
90	O&M - Yelahanka New Town	Section	#19A,Opposite yelahanka police station,bellary road,yelahanka old town,Bangalore-64
91	C8 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, #1585, 12th Main, 'D' Block, Sahakar Nagar, B'lore- 92
92	O&M - Sahakar Nagar	Section	A Block, Sahakar Nagar, Bengaluru, Karnataka 560092
93	O&M – Jakkur	Section	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Near BEL Circle, Opp HMT Hospital, Jalahalli, B'lore- 13
94	Jalahalli Division	Division	Near devi circle jelly machine, vidyaranyapura-92
95	C3 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Near BEL Circle, Opp HMT Hospital, Jalahalli, B'lore- 13
96	O&M – Abbigere	Section	#12/1A, Lakshmipura Main Road, Near Govt Hospital, Abbigere
97	O&M - Jalahalli (Bel)	Section	O&M 11, Opp Police Station, Jalahalli
98	C9 Sub Division	SDO	No 3 Neelashri Nilaya, 1st floor lake shore garden, Thindlu Vidyaranayapura-560097
99	O&M - kodigehalli	Section	1 & 2 Tata Nagar, 5th main, near BWSSB Water Tank, Kodigenahalli, Bangalore-560092
100	O&M - M S Palya	Section	Near Shivanna House, Veerasagara Road, Doddabeetahalli, Bangalore
101	O&M - Vidyaranyapura	Section	#127,Thindlu main road,near post office,sapthagiri layout,vidyaranyapura,Bangalore
102	&M VIRUPAKSHAPURA	Section	Bescom om virupakshapura
103	N9 Sub Division	SDO	Opposite to PES School, Dwaraka Nagar, Bangalore
104	O&M - Bagalagunte	Section	#430,18th Cross,kirloskar Layout,Bagalagunte,Nagasandra post,Bangalore-73

BESCOM - Managed Network Services

105	O&M byalakere	Section	O&M byalakere
106	O&M – Hesaraghatta	Section	Near sub registrar office,Madhurai Main road,Hesaraghatta ,Bangalore-88
107	O&M - Soldevanahalli	Section	Near KPTCL station,Opposite station,8th main,Hesarghatta main Road,soldevanahalli,Bangalore-90
108	Malleshwaram Division	Division	Executive Engineer (Ele.,) BESCOM 13th Cross, Malleswaram, Bengaluru - 560003
109	C1 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, BDA Complex, 12th Main, 2nd Block, Rajaji Nagar, B'lore-10---RAJAJI Nagara police station
110	O&M - Devaiah Park	Section	#1721/20, 3Rd Blck, 1St Crs, Near Devaiah Park,Ram Mohanapura
111	O&M - Oklipuram	Section	#50,13th cross,Laxmi narayanapura,sriramapura,Bangalore
112	O&M - Prakash Nagar	Section	#1760/9, 1St Main, 3Rd Cross, Behind Bsnl Office, Navarang Circle, Prakash Nagar
113	O&M - Rajaji Nagar 2nd Stage	Section	Behind Rajarajeshwari Kalyan Mantap, Rto Complex, Behind Rajkumar Road, Rajaji Nagar 2Nd Stage
114	C2 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, 13th Cross,Malleswaram, B'lore- 03
115	O&M - Malleshwaram	Section	19/13th Cross Road, Malleshwaram, Bengaluru, Karnataka 560003
116	O&M - Palace Guttahalli	Section	10th cross,Swimming pool extension,Near Ward office,Bangalore
117	O&M - Sheshadri Puram	Section	No 7,4th Cross, Link #7,4th Cross, Link Rd, Sheshadripuram, TR Layout, Malleshwaram West, Bengaluru, Karnataka 560003
118	O&M - Vyalikaval	Section	#7, 1St Main, Near Vyalikaval Ground, Vyalikaval
119	C6 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Near Railway Gate, Mathikere, B'lore- 54-flyor down near bus stop
120	O&M - Mathikere	Section	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Near Railway Gate, Mathikere, B'lore- 54-flyor down near bus stop
121	O&M - Yeshwanthapura	Section	Models Colony,yeshwanthpur,Near flower market,Bangalore
122	Peenya Division	Division	833-peenya 2nd stage bus stop 560058
123	N4 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, #488, Near Brindavana Bus Stop, 14th Cross, 2nd Stage, Peenya, B'lore- 58
124	O&M - Heggana Halli	Section	Near Basappana Katte, 4Th Cross, Gkw Layout
125	O&M - Kempegowda Nagar	Section	TVS Cross, Near UCO Bank, Peenya Industrial Area, Bangalore

BESCOM - Managed Network Services

126	O&M – Laggere	Section	Peenya Division,#66,Behind UCO Bank, 6th Main Road, 3rd Phase, Peenya, Bengaluru, Karnataka 560058
127	N5 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, SRS Gate, Tumakur Main Road, Industrial Area, 1st Stage, Peenya, B'lore- 58
128	O&M – Chokkasandra	Section	Kiadb Road, Near Dainamatic Factory, 60 Feet Road, Chokkasandra
129	O&M - T.Dasarahalli	Section	7Th Cross, Bhuvaneshwari Nagar, T.Dasarahalli
130	O&M -Peenya (Srs)	Section	Srs Gate, Tumakur Main Road, Industrial Area, 1St Stage, Peenya, B'Lore- 58
131	O&M- Shettihalli	Section	Oppsoite Ganesh Temple, AGB Layout, Shettihalli- 560058
132	N7 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM,60 Feet Road, J.C Nagar, Opp Ambedkar College, Kurubarahalli, Mahalakshmi Layout, B'lore- 86
133	O&M Goraguntepalya	Section	Opposite Bangalore One, Near Bus Stop, Nandini Layout, Bangalore-560086
134	O&M kurubarahalli	Section	O&M kurubarahalli bescom (malleshwaram banglore)
135	O&M - Nandini Layout	Section	Near Telephone Exchange, Nandini L/O, B'Lore- 96
136	WEST CIRCLE	Circle	Superintending Engineer, Bengaluru West Circle BESCOM No 5, Bheemajyothi Nagar, Nr ChordRoad Hospital, Basaveshwaranagar, Bengaluru - 560079
137	KENGERI DIVISION	Division	Executive Engineer (Ele.,) BESCOM 1st Floor, TTMC Building, Mysuru Road, Above Kengeri Satellite bus stop, Kengeri, Bengaluru - 560060
138	K1 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, BMTC Complex, Mysore Road, Kengeri,Bangalore- 560060
139	O&M-KENGERI	Section	#597, Near Sri Kantappa Complex,Vidya Peeta Road, Opp Kengeri Fort, Kengeri
140	O&M-KUMBALAGUDU	Section	Kptcl, Industrial Area,Near V-Guard, Kumbalgodu, B- Lore-74
141	O&M-RAMO HALLI	Section	#282, Dodda Alada Marada Road, Opp Panchayath Office, Ramohalli,B'Lore-60--ARCHAKARA LAYOUT BESCOM OFFICE
142	K2 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Near East West College, Bharath Nagar, Anjana Nagar, B'Lore-91
143	O&M-ANDRAHALLI	Section	#16, Near Anupama School, Andrahalli Main Road, Chetan Circle, Andrahalli-81N-acharya college near-New locations
144	O&M-DODDABIDRAKALLU	Section	Ganga Maraiah Complex, Near Aralikatte, Dodda Bidarakallu,Nagasandra Post- 73
145	O&M-HEROHALLI	Section	Near Ramakrishna Ashrama,Thunga Main Road, Vishwa Needam Post, B'Lore-91

BESCOM - Managed Network Services

146	K3 SUB DIVISION	SDO	Section office,Near Bus stop,Kaggalipura,bangalore-82
147	O&M-AGARA-KENGERI	Section	Near Gram Panchayath Office, Agara Village, Kumbalagodu Main Road, Kengeri Hobli, B'Lore-82
148	O&M-KAGGLIPURA	Section	Section office,Near Bus stop,Kaggalipura,bangalore-82
149	K4 SUB DIVISION	SDO	#136, Maruthi Complex, RR Layout, Nagadevanahalli, Bangalore-560056
150	O&M-ANJANANAGARA	Section	#613,Dwaraka Road,Anjana Nagar,Bangalore
151	O&M-KST	Section	Kengeri upanagara near priyadarshini school
152	O&M-RR LAYOUT	Section	#2, Near VSS school, Kenchanapura Cross, 1st cross, RR Layout, Nagadevanahalli Post, Bangalore-560065
153	RAJA RAJESHWARI DIVISION	Division	Executive Engineer (Ele.,) BESCOM 1st Floor, Near Police Station, Mysore Road, Byatarayanapur, Bengaluru - 560026
154	W1 SUB DIVISION	SDO	Giri Nagar,avalahalli,opposite to PES College Bangalore
155	O&M-AVALAHALLI-1	Section	50Feet Road, OppBDA Park ,Near Ambedkar Samudaya Bhavana, Avalahalli, Bangalore
156	O&M-AVALAHALLI-2	Section	50Feet Road, OppBDA Park ,Near Ambedkar Samudaya Bhavana, Avalahalli, Bangalore
157	W2 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, #11,Near Petrol Bunk Sirsi Circle Road, Chamaraj Pet, B'Lore- 18
158	O&M-CHAMARAJ PET	Section	#47,4Th Main,3Rd Cross & 4Th Cross,Near Benne Dosa Hotel, Chamaraj Pet
159	O&M-GANDHI BAZAR	Section	#22/1,Near Asha Sweets, Puttana Road, Gandhi Bazar
160	O&M-SHANKAR PURAM	Section	Burbul mutt road,VV Puram,sajjan rao circle,Bangalore
161	W6 SUB DIVISION	SDO	#5, Near Police Station, 1St Cross, 1St Main, Ayyan Shetty L/O,Mysore Road, Byatarayanapur
162	O&M-BYATARAYANA PURA	Section	#5, Near Police Station, 1St Cross, 1St Main, Ayyan Shetty L/O,Mysore Road, Byatarayanapur
163	O&M-NAYANDANA HALLI	Section	Behind Nayandanahalli Metro station,Mysore Road Bangalore
164	O&,-NEW TIMBER YARD L/O	Section	#68, 4Th Cross, Near Kanaka Bhavan, Ashwath Katte Road, Kasturi Bha Nagar
165	W7 SUB DIVISION	SDO	18Th Cross, Beside Bbmp Head Office, Ideal Home Town Sheep, Rr Nagar, B'Lore- 98
166	O&M-CHANNASANDRA	Section	Opposite vv Convention Hall,beml 10th stage,Uttarahalli main road,channasandra,Bangalore- 98
167	O&M-RAJARAJESHWARI NAGAR	Section	18Th Cross, Beside Bbmp Head Office, Ideal Home Town Sheep, Rr Nagar, B'Lore- 98

BESCOM - Managed Network Services

168	W8 SUB DIVISION	SDO	#249, Nea Mangala Hotel, 4Th Cross, 10Th Main, Hanumantha Nagar
169	O&M-HANUMANTHA NAGAR	Section	#249, Nea Mangala Hotel, 4Th Cross, 10Th Main, Hanumantha Nagar
170	O&M-THYAGARAJ NAGAR	Section	BBMP Building,ground floor,Near N R Colony bus stop Bangalore
171	RAJAJI NAGAR DIVISION	Division	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Opp Shivanahalli Bus Stop,Near ESI Hospital,West Of Chord Road, Rajaji Nagar, B'Lore-10
172	N1 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Opp Shivanahalli Bus Stop,Near ESI Hospital,West Of Chord Road, Rajaji Nagar, B'Lore-10
173	O&M-1 6th BLOCK RAJAJI NAGAR	Section	#282/46A,opposite mayura hotel,12th main,6th block,Rajaji nagar,Bangalore-10
174	O&M-2 2nd BLOCK RAJAJI NAGAR	Section	Next To North Division Office, Near Nrs Power House & Esi, Rajaji Nagar
175	O&M3- 3rd BLOCK RAJAJI NAGAR	Section	Next To North Division Office, Near Nrs Power House & Esi, Rajaji Nagar
176	N10 SUB DIVISION	SDO	#7, Prashanth Nagar, Sapthagiri Complex, Moodalapalaya, Banagalore
177	O&M-KALYAN NAGAR	Section	#7, Prashanth Nagar, Sapthagiri Complex, Moodalapalaya, Banagalore
178	O&M-PATTEGAR PALYA	Section	Pattegarpalya main road,pattegar palya,bangalore
179	N2 SUB DIVISION	SDO	Housing Board,Near Roshan Public school
180	O&M-4 RPC LAYOUT	Section	#351, 5Th Main, Rpc L/O, Cofee Day Building, Opp Bts Garage, Vijay Nagar
181	O&M-5 MARENAHALL-5A	Section	Bda Cmplex, Near Water Tank, 5Th Main, Mc L/O, Chbs L/O, Vijay Nagar
182	N3 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM,#46/1,KHB colony,1st stage,siddaiah puranic road,Basaveshwara nagar,Bangalore
183	O&M-7 BASAVESHWARA NAGAR	Section	3rd stage,3rd block,3rd c cross,Basaveshwara Nagar,Bangalore
184	O&M-9 INDUSTRIAL TOWN	Section	#98, Near Gangamma Thimmayya Convention Hall, 3Rd Block, 3Rd Stage, Basaveshwar Nagar
185	N6 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Janapriya Commercial Comlex, Magadi Main Road, Sunkadakatte-91
186	O&M-KAMAKSHIPALYA	Section	Near Veeresh Choutry, Kamakshi Palya Main Road, Kamakshi Palya
187	O&M-SUNKADAKATTE	Section	#24,Near Byadarahalli out police station,magadi main road,anjana nagar,Bangalore
188	N8 SUB DIVISION	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, #4,BMP 2nd Main, Behind Deepa Complex, Papareddy Palya, Nagarabhavi-72

BESCOM - Managed Network Services

189	O&M-NAGARABHAVI	Section	#21/1,10th cross,D Group Layout,Sriganda kaval,Bangalore-91
190	O&M-PAPAREDDY PALYA/MALLATHAHALLI	Section	#104, 3rd Main Road, MPM Layout, 2nd Stage Nagarbhavi, Bangalore-560056
191	O&M-SRIGANDA KAVALU	Section	#11, 2nd Stage ,6th Block, Near KLE College, Outer Ring Road,Nagarabhavi, Bangalore-560072
192	SOUTH CIRCLE	Circle	Chief Engineer, Bengaluru Metropoliton Area Zone (BESCOM)No 14/3, 3rd Floor, Maharshi Aravinda Bhavan, CFC Building, Nrupathunga Road, Bengaluru-560001
193	HSR Layout Division	DIVISION STORE	HSR Layout Division
194	S10 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, 14th Cross, 1st Phase, J.P Nagar, B'lore- 78
195	O&M – Begur	Section	Hulimavu, Near Bus stop, opp. Sri Saibaba temple, Lake Side, Bengaluru, Karnataka 560076
196	O&M - Basavanapura	Section	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, No Ground Floor, 24th Main, 17th Cross, 2nd Sector, HSR Layout,Bengaluru-560076
197	S11 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, No Ground Floor, 24th Main, 17th Cross, 2nd Sector, HSR Layout,Bengaluru-560076
198	O&M - Bellandur	Section	Opp Kodandarama Temple, Bellandur, B-Lore-103
199	O&M - Dodda Kannahali	Section	124/3, Sarjapur Main Rd, Doddakannalli, Bengaluru, Karnataka 560035
200	O&M - Kasavanahalli	Section	Kasavanahalli Main Road,Amrutha hotel building 1st floor bangalore
201	S12 Sub Division	SDO	Near Meenakshi Temple, Opp Double Road, Near Rama Temple, Hulimavu
202	O&M - Panduranga Nagar	Section	Near Meenakshi Temple, Opp Double Road, Near Rama Temple, Hulimavu
203	O&M - Talaghattapura	Section	Kanakapura Main Road, Talagatyapura Keb Office Nr Water Tank Bus Stop
204	S13 Sub Division	SDO	1st Main,AECS Layout Near Ramya Printers singasandra bangalore
205	O&M -Chennakesha v Nagar	Section	Manjunath Nagar,Opposite Basco 1st gate,chennakeshav nagar,Bangalore
206	O&M - Electronic City	Section	Near Fire Station,behind Police station electronic city phase 1 bangalore-100
207	O&M - Singasandra	Section	AECS Layout,A Block,Singasandra,Near Jambo kids,Bangalore
208	S19 Sub Division	SDO	Near Government hospital BTS layout arekere,Bangalore
209	O&M-Vijay Bank Layout	Section	Near Government hospital BTS layout arekere,Bangalore

BESCOM – Managed Network Services

210	O&M- Bilekahalli	Section	Near Government hospital BTS layout arekere,Bangalore
211	S20 Sub Division	SDO	Ground floor, 24th Main, 17th Cross, HSR Layout Sector-2, Bangalore
212	O&M – Agara	Section	Near Parangi Palya Bus Stop, Near Maruthi Temple, 2Nd Sector, Hsr Layout
213	O&M-HSR Layout	Section	Ground floor, 24th Main, 17th Cross, HSR Layout Sector-2, Bangalore
214	O&M-ITI Layout	Section	#336, 7th Cross, Yellakunte, Near Water Tank, ITI Layout, Bangalore
215	S8 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Near Munireddy Kalyan Mantapa, Hosur Main Road, Kudlu Gate, B'lore- 68
216	O&M - Bommanahalli	Section	Near Ganesha Temple, Nanjappa Buildng, Begur Road, B-68
217	O&M - Honga Sandra	Section	Near Gnana bharathi school,Hongasandra main road,GB Palya,Bangalore
218	Jayanagar Division	Division	Executive Engineer (Ele.,) BESCOM 23rd Main Road, 27th cross, Banshankari 2nd stage,Bengaluru - 560070
219	S1 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, 24th B Cross, 8th F Main, 3rd Block, Jayanagar, Bengaluru-560011
220	O&M-1 Jayanagar 3rd block	O&M	O&M-1 Jayanagar 3rd block
221	O&M - Jayanagar T 9th Block	Section	A Main Road,Near Pump house,Jayanagar 9th Block,Bangalore
222	O&M - Jayanagar 8th Block	Section	#209, 45Th Cross, Near Sangam Circle, Jayanagar 8Th Block
223	S14 Sub Division	SDO	3rd Cross, 17th Main, J P Nagar 2nd phase, Bangalore
224	O&M - JP Nagar 2Nd Phase	Section	3rd Cross, 17th Main, J P Nagar 2nd phase, Bangalore
225	O&M - BTM Layout 2Nd Stage	Section	Opp satkar refreshments Hal old airport road,Konena agrahara,murgesh palya,Bengaluru
226	S15 Sub Division	SDO	30th Main, 29th Cross, Near Devegowda Petrol Bunk, Katriguppe, Bangalore
227	O&M- Ittamadu	Section	30th Main, 29th Cross, Near Devegowda Petrol Bunk, Katriguppe, Bangalore
228	O&M-2 katriguppe BSK 3rd Stage	Section	O&M-2 katriguppe BSK 3rd Stage
229	S18 Sub Division	SDO	#5, Krishnappa Industrial Buliding, Opposite Axis Bank, Uttarahalli Main Road, Chikkalasandra, Bangalore
230	O&M-Poorna Pragna Layout	Section	No 5 Krishnappa Industrial Buliding Opposite Axis Bank Uttarahalli Main Road Chikkalasandra
231	O&M - Chikkalasandra	Section	BESCOM Unit-2, Uttarahalli Main Road, Near Brigade Apartment Chikkallasandra

BESCOM - Managed Network Services

232	S2 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, No 11/3, Opposite Mico Factory, Near Indian Oil Petrol Bunk, Hosur Road, Anepalya Circle, Subbanna Garden, Banglore-30
233	O&M - S.R.Nagar	Section	1St Cross, Pallavi Theater Down, Sampang Ramanagar,Bengaluru- 560027
234	O&M - Shanthi Nagar	Section	#11/3, Opp Mico Factory back gate, Near Indian Oil Petrol Bunk, Hosur Road, Anepalya Circle, Subbanna Garden, B'Lore30
235	O&M - Wilson Garden	Section	6th Cross, Wilson Garden, Bengaluru- 560030
236	S5 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, 4th Cross, ISRO Layout, Bengaluru-560078
237	O&M - ISRO Layout	Section	9th Cross, Near Ganesha Temple, ISRO Layout,Bengaluru- 560078
238	O&M- Vasanthapura	Section	9th Main, Near Bus Stop, ISRO Layout, BSK 5th Stage, Bangalore
239	S6 Sub Division	SDO	11Th Cross, Next To Sarakki Muss, J.P Nagar
240	O&M - JP Nagar	Section	11Th Cross, Next To Sarakki Muss, J.P Nagar
241	O&M - Konana Kunte	Section	10th Main, Sowdami Layout, Konana Kunte,Bengaluru- 560062
242	O&M - Puttenehalli	Section	11th Cross,Next to Sarakki Muss, J P Nagar, Bangalore
243	S9 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Opp Devegowda Petrol Bunk, BSK 2nd Stage, B'lore- 70
244	O&M - Bsk 2nd stage	Section	30th Main, 29th Cross, Near Devegowda Petrol Bunk, Katriguppe, Bangalore
245	O&M - Katriguppe	Section	30th Main, 29th Cross, Near Devegowda Petrol Bunk, Katriguppe, Bangalore
246	Koramangala Division	Division	Executive Engineer (Ele.,) BESCOM No 6, 7th Main Road, 80 feet Road, Kormangala, Bengaluru - 560034
247	S16 Sub Division	SDO	No 11-3, 2nd Floor, Opposite to Chatred Center, Hosur Road, Ayyappa Garden, Adugodi, Bangalore-560030
248	O&M - Madivala	Section	1st Cross, 3rd Main, Near St Johns Wood Apartment, Chikkadugodi, Bangalore
249	O&M -S G Palya	Section	1st Main, Chikkadugodi Behind SBI Bank, Tavarekere Main road, Bangalore
250	S17 Sub Division	SDO	Opp satkar refreshments Hal old airport road,Konena agrahara,murgesh palya,Bengaluru
251	O&M-Basava Nagar	Section	Near Chowdeshwari Temple Street, Marathalli, Bangalore
252	O&M – HAL	Section	4th Cross, Basava nagar,Talacauvery Layout, Bangalore

BESCOM - Managed Network Services

253	O&M - Marathalli	Section	Near Chowdeshwari Temple Street, Marathalli, Bangalore
254	S3 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Austin Town, BDA Complex, Neelasandra, Bengaluru- 560047
255	O&M - Austin Town	Section	B.D.A Complex, Opposite Neelasandra Bus Stop,Bengaluru- 560047
256	O&M - Murgesh Palya	Section	Old Airport Road, Murgesh Palya, Bengaluru-560017
257	S4 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, BDA Complex, Below RTO Office, Koramangala, Bengaluru -560034
258	O&M- Adugodi	Section	#418, 17th Main, Above Canara Bank, 4th Block Koramangala, Bangalore
259	O&M –Koramangala	Section	#418, 17th Main, Above Canara Bank, 4th Block Koramangala, Bangalore
260	S7 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, HAL Talakaveri layout Basavanagar Near Basavanagar Bus Stop Bangalore:- 560037
261	O&M - Kundalahalli	Section	ITPL Main Road, 3rd Stage, Near Royan International School Kundalahalli , Bangalore:-560037.
262	O&M - Munnekolala	Section	Itpl Main Road, 3Rd Stage, Near Royan International School Kundalahalli
263	O&M- Panatur	Section	Bescom office, bellandur railway station road, bellanduru, bengaluru
264	BRAZ Zone	Zone	Chief Engineer, Bengaluru Rural Area Zone (BESCOM)#1-4/3, 5th floor, Rajajinagar IT Park, Rajajinagar Industrial Estate, Bengaluru - 560001
265	Bangalore Rural Circle	Circle	Superintending Engineer, Bengaluru Rural Circle BESCOM No 32/1, 3rd Floor, Crescent Towers, Crescent Road,Madhavanagar, Bengaluru - 560001
266	Hosakote Division	Division	Executive Engineer (Ele.,) BESCOM BESCOM,Opposite to Nalapaka Hotel, KEB Circle, Hosakote-562114.
267	Avalahalli Sub Division	SDO	Near Ravindu Toyota Showroom, Old Madras Road, Avalahalli - 560049
268	O&M - Avalahalli	Section	Near Toyota Showroom Avalahalli Village,Hosakote- 562114
269	O&M - Doddagubbi	Section	Venkat Reddy Building, Bileshivale road, Dodda Gubbi, Hosakote-562114
270	O&M MANDOOR	Section	KEB Circle,AVALALLI Hosakote-562114
271	O&M - Sai Garden	Section	Near Grama Panchayath, Kannamangala Village, Bangalore East Taluk - 560067
272	Devanahalli Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Near Devanahalli New Bus Stand, Devanahalli- 562110.

BESCOM - Managed IT Services

273	O&M – Avathi	Section	Near Grama panchayath office, Avathi., Devanahalli- 562110.
274	O&M - Budigere	Section	Near starling school, Budigere, Devanahalli-562129
275	O&M – I	Section	Near Devanahalli New Bus Stand, Devanahalli-562110.
276	O&M - Vijayapura-1	Section	Near Bus Stop Chikkaballapura Road Vijayapura,Devanahalli - 562135
277	O&M – II	Section	Near Devanahalli New Bus Stand, Devanahalli-562110.
278	O&M - Vijayapura-2	Section	Near Bus Stop Chikkaballapura Road Vijayapura,Devanahalli - 562135
279	Hosakote Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, KEB Circle, Hosakote-562114
280	O&M - Devanagondi	Section	Near Panchayath Office Devanagondi Village Hosakote Taluk, Hoskote-562114
281	O&M - Hosakote Town	Section	KEB Circle, Hosakote-562114
282	O&M – Jadigenahalli	Section	Near Panchayath Office Jadigenahalli Village Hosakote Taluk, Hoskote-562114
283	O&M- Mugabala	Section	Chinthamani Road, Pillaguppa Village, Hosakote Taluk - 562114
284	O&M - Pillaguppa	Section	Chinthamani road, Pillaguppa,Hosakote-562114
285	O&M -Thirumanash ettyhalli Gate	Section	Near Grama Panchayath, Kannamangala Village, Bangalore East Taluk - 560067
286	Nandagudi Sub Division	SDO	Chinthamani road, Near Nandgudi police station, Nandgudi562122
287	O&M - Bendiganahalli	Section	Opp Government high school, Bendignahalli-562129
288	O&M - Nandagudi	Section	Chinthamani road, Near Nandgudi police station, Nandgudi562122
289	O&M - SulibeleI	Section	Near Sulibele police station, Sulibele-562129
290	O&M-Hoskote	Section	Vidyanagar, Hoskote
291	O&M - Sadahalli Gate	Section	Opp ITC, Sadahalli Cross, Meenakunte Hosur, Bangalore North Taluk - 562157
292	O&M - Vidyanagar	Section	Beside Sonnappanahalli Grama Panchayath Office, Sonnappanahalli Village, Bangalore North Taluk- 562157
293	Nelamangala Division	Division	Executive Engineer (Ele.,) BESCOM BH.Road, Nelamangala - 562123
294	Dabaspet Sub Division	SDO	Near Shivas Family Dhaba, NH48 Tumakur Road, Dabaspete, Nelamangala Taluk - 562111
295	O&M - Dabaspet	Section	Teachers Layout, Agalaguppe Road, Dabaspete, Nelamangala Taluk - 562111

BESCOM - Managed Network Services

296	O&M - Thaymagondlu	Section	Near Thyamagondlu Bus Stop,Thyamagondlu,Doddaballapur Road, Bangalore - 560064.
297	Dodda Ballapur Rural Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, near T.B. Circle, Doddaballapur-561203.
298	O&M - Dodda Belavangala	Section	Near H P Petrol Bunk, Tumkur road, Doddabelvangala, Doddaballapura Taluk,Doddaballapur-561204.
299	O&M - Kanasawadi	Section	Behind Government Hosiptal, Kanasawadi Village, Dodda Ballapura Taluk - 560089
300	O&M - Sasalu	Section	Near Anjaneya Temple, Sasalu Village, Doddaballapura Taluk - 561204
301	O&M - Thubegere	Section	Near BCM Hostel, Sothenahalli Road, Tubagere, Doddaballapura Taluk - 561203
302	Dodda Ballapur Urban Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, near T.B. Circle, Doddaballapur-561203.
303	O&M – I	Section	Near Old bus stop, Doddaballapura Town,Doddaballapur561203.
304	O&M – II	Section	Near Old bus stop, Doddaballapura Town,Doddaballapur561203.
305	O&M - Bashashetty Halli	Section	Near Govt High School, Bashettihalli Village, Doddaballapur Taluk - 561203
306	O&M - Melkote Cross	Section	Near Govt Primary School, Melekote Cross, Melekote Village, Doddaballapur Taluk - 561205
307	Nelamangala Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, BH.Road, Nelamangala-562123
308	O&M – I	Section	BESCOM, BH.Road, Nelamangala-562123
309	O&M – II	Section	BESCOM, BH.Road, Nelamangala-562123
310	O&M Madanayakanahalli	Section	Near Indian Oil Petrol Bunk, Madanayakanahalli Village, Bangalore North Taluk - 562162
311	O&M - Sondekoppa	Section	Near Govt Hospital, Sondekoppa Village, Nelamangala Taluk - 562130
312	Ramanagar Circle	Circle	Superintending Engineer, Ramanagara Circle BESCOM 1st Floor, TTMC Building, Mysuru Road, Above Kengeri Satellite bus stop, Kengeri, Bengaluru - 560060
313	Chandapur Division	Division	Executive Engineer (Ele.,) BESCOM Near Anekal Road, Beside A.N.R. Choultry, Chandapura, Bengaluru - 560099
314	Anekal Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Opp to Sri Rama kuteera, Near Raghavendra Circle, Aanekal, Bangalore-562106
315	O&M - Anekal	Section	Opposite to Rama temple,Anekal Town, Bangalore- 562106

BESCOM - Managed Network Services

316	O&M - Anekal Rural	Section	Opposite to Rama temple,Anekal Town, Bangalore- 562106
317	O&M - Anekal Urban	Section	Anekal BESCOm office, Opposite Rama temple , Anekal Town
318	O&M - Indalavadi	Section	Indlavadi Cross,Anekal Taluk, Bangalore-562106
319	Attibele Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Anekal Road, Attibele, Near Canara Bank, Anekal Taluk, Banglore562104
320	O&M - Mayasandra	Section	Mayasandra village, Near Panchayathi office,Attibele Hobli, Anekal Taluk, Banglore-562107.
321	O&M – Attibele	Section	Anekal Road, Attibele, Near Canara Bank, Anekal Taluk, Banglore-562104
322	O&M - Attibele Industrial Area	Section	Attibele Industrial Area,Ramesh Reddy Building,RCR layout, Yedavanahalligate,Attibele, Banglore- 562107.
323	O&M - Dommasandra	Section	Dommasandra,Near SBM Bank,Anekal Taluk, Banglore- 562125.
324	O&M – Sarjapur	Section	Near Bus Stop,Sarjapura, Banglore- 562125.
325	Chandapur Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Near Anekal Road, Beside A.N.R. Choultry, Chandapura, Bangalore-560099.
326	O&M -Bommasandra	Section	Near Canara Bank,Bommasandra Industrial Area,Bangalore560099.
327	O&M - Chandapur	Section	Near Anekal Road, Beside A.N.R. Choultry, Chandapura, Bangalore-560099.
328	O&M - Hebbagodi	Section	Hebbagodi Village Chandapura Hobli , Bangalore- 560099.
329	O&M-surya city	Section	J,R garden green park chandapur division
330	Jigani Sub Division	SDO	Jigani {Above Canara Bank APC Circle Jigani Link Road Jigani Village Anekal Taluk
331	O&M –Bannerghatta	Section	Below Panchayath Office Bannaraghatta Village Jigani Hobli Anekal Taluk
332	O&M – Jigani	Section	Near Purasabhe Jigani Village Anekal Taluk, Bangalore-562106
333	O&M - KIADB	Section	Near Purasabhe, Jigani Village, Anekal Taluk
334	Veerasandra	SDO	Veerasandra, Ananth Nagar Main Road, Near Huskur Gate, Hosur Road-560099
335	O&M - Ananthanagar	Section	Anantha Nagar, Phase-1 Kammasandra-560100
336	O&M muttanaluru	Section	bescom A&T engineer electrical muttanalur banglore
337	O&M - Veerasandra	Section	Veerasandra Village Chandapura Hobli ,Bangalore- 560100

BESCOM - Managed Network Services

338	Kanakapur Division	Division	Executive Engineer (Ele.,) BESCOM Kuru Pet, Sangam Road, Kanakapura - 562117
339	Harohalli Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Ranganadoddi,Bidadi Road,Near 66/11 MUSS,Harohalli Village, Kanakapura Taluk,Ramanagar- 562112.
340	O&M - Harohalli	Section	Near KSRTC Bus stop, Anekal Road, Kanakapura taluk,Ramanagara Distic Pin Code-562112
341	O&M - Jakkasandra	Section	Near Harohalli Subdivision Office, Harohalli-562112
342	O&M - Maralavadi	Section	Hanumanthapura,Dodda Maralawadi,Kanakapura taluk,Ramanagar - 562121.
343	Kanakapur Rural Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Rural Sub-Division, Kodihalli Village, Kanakapura Taluk, Ramanagar District-562119
344	O&M - Hukunda	Section	hukunda near pajayathi office-562119
345	O&M - Hunasenahalli	Section	Hunasenahalli Village Kodihalli Hobli Kanakapura Taluk
346	O&M - Kodihalli	Section	Near Bus Stand Kodihalli Circle, Kanakapura562119
347	Kanakapur Urban Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, City Sub-Division, Kuru Pet, Sangam Road, Kanakapura-562117.
348	O&M – I	Section	Assistant Engineer,AVR Road, Kanakapura-562117.
349	O&M – II	Section	Assistant Engineer,AVR Road, Kanakapura-562117.
350	O&M – III	Section	Allimaranahalli, Kanakapura -562117
351	Sathanur Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Lokamatha Building, Kabbal Road, Satanur Village, Kanakapura Taluk, Ramanagar District-562126.
352	O&M - Dodda Alahalli	Section	Sathnur road,DKS Nagara,Kanakapura Taluk,Uyyaballi Hobli, Ramanagara-562119.
353	O&M – Kabbalu	Section	Kabbalu village, Kanakapura taluk,Sathnur Hobli, Ramanagara562126.
354	O&M - Sathanur	Section	Doddalahalli main road,Sathnur village,Kanakapura taluk,Ramanagar-562126.
355	Magadi Division	Division	Near PWD Office, Baichapur Road, Magadi Town- 562120
356	Kudur Sub Division	SDO	Bescom Kudur Office, Opposite to Government Hospital, Kudur Town- 561101
357	O&M – Kudur	Section	Bescom Kudur office, Opposite to Government Hospital,Kudur Town- 562131
358	O&M – Solur	Section	Bescom Solur office, Kunigal road, Solur-562127

BESCOM - Managed Network Services

359	O&M - Thippasandra	Section	Opposite to Government School, Thippasandra- 562131
360	Magadi Sub Division	SDO	Near PWD Office, Baichapur Road, Magadi Town- 562120
361	O&M – I	Section	Near PWD Office, Baichapur Road, Magadi Town- 562120
362	O&M – II	Section	Near PWD Office, Baichapur Road, Magadi Town- 562120
363	Tavarekere Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, opposite to Tavrekere Bus Stop,Kengeri cross Tavarekere,Magadi - 562130.
364	O&M - Chandrappa Circle	Section	Near bus stop, Chandrappa circle.Magadi - 562130.
365	O&M - Machohalli	Section	Opposite to Rashi Residency,Seegehalligate,Magadi main road, Magadi -562130.
366	O&M - Tavarekere	Section	Opposite to Gramapanchayath office, Maramma temple road, Tavarekere,Magadi - 562130.
367	Ramanagar Division	Division	Executive Engineer (Ele.,) BESCOM Post office Road, Opposite Post Office, Ramanagar - 562159
368	Bevooru Sub Division	SDO	Opposite Government KSRTC Bus Stand, Channapatna-562160
369	O&M – Bevooru	Section	Bevooru Section, Opposite Taluk Panchayath Office, Bevooru562108
370	O&M - Dashavara	Section	Opposite Government KSRTC Bus Stand, Channapatna-562160
371	O&M - Gowdagere	Section	Gowdagere Section, Opposite Taluk Panchayath Office, Bevooru562108
372	Bidadi Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM,Banandur Road, Bidadi, Ramanagar- 562109.
373	O&M - Bannikuppe- 1	Section	Near Bidadi Bus stop,Bidadi Ramanagar-562109.
374	O&M – Bidadi	Section	Near Bidadi Bus stop, Bidadi.Ramanagar-562109.
375	O&M – Byramangala	Section	Bidadi main road, Byramangala Village,Ramanagar- 562109.
376	O&M - Manchanaya kanahalli	Section	Manchanayakanhalli village, Ramanagar-562109.
377	O&M - Uragahalli	Section	Near Namdhari, Uragahalli Village, Ramanagar- 562109.
378	Channapattana Rural Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Rural Sub-Division, Near KSRTC Bus Stand, Channapatna-562160
379	O&M Honganuru	Section	BESCOM O&M Honganuru Rural Sub Division
380	0&M 2 Kudlur	Section	Bescom 0&m 2 Kudlur Channapatna rural sub division 56216

BESCOM - Managed Network Services

381	O&M - B.V Halli	Section	Opposite to Inspection Bungalow,Channapattana Town-562160
382	O&M- Kodamballi	Section	Kodamballi Village & Panchayathi, Virupakshipura Hobli, ChannapatnaTaluk-562138
383	O&M - Saraguru	Section	Kodamballi Village, Channapatna taluk,Channapattana - 562140.
384	Channapattana Urban Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, City Sub-Division, Near KSRTC Bus Stand,Channapatna-562160
385	O&M – I	Section	Opposite to Inspection Bungalow,Channapattana Town-562160
386	O&M – II	Section	Opposite to Inspection Bungalow,Channapattana Town-562160
387	O&M – III	Section	Mudigere village, Channapatna - 562108
388	Ramanagar Rural Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Rural Sub-Division, C.M.C. Complex, MG Road, Agrahar, Ramanagar562159.
389	O&M - Banniguppe	Section	Bannikuppe village, Ramanagara- 562159.
390	O&M - Jalamangala	Section	Jalamangala village, Ramanagara- 562159.
391	O&M - Kylancha	Section	Kanakapura road,Kylancha village,Ramanagara - 562159
392	O&M - Shanabogana halli	Section	Shanubhoganahalli Village, Ramanagara-562159.
393	O&M - Suganahalli	Section	Sugganahalli village, Ramanagara- 562128.
394	Ramanagar Urban Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, City Sub-Division, Post office Road, Opposite to Post Office, Ramanagar562159
395	O&M – I	Section	Near Darga, CMC Building, Ramanagara town-562159.
396	O&M – II	Section	Near Darga, CMC Building, Ramanagara town-562159.
397	O&M – III	Section	Near KSRTC Bus stop, BM road, Ramanagara town- 562159.
398	Kolar Circle	Circle	Superintending Engineer, Kolar Circle BESCOM, MB Road, Opposite to Yamaha Showroom, Kolar - 563101
399	Chikka Ballapura Division	Division	Executive Engineer (Ele.,) BESCOM, BB Road, Opposite to Head Post Office,Chikkaballapura Town - 562101
400	Bagepalli Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Near KSRTC Bus Stand, Bagepalli, Chikka Ballapur District-561207
401	O&M – I	Section	Near KSRTC Bus Stand, Bagepalli, Chikka Ballapur District-561207

BESCOM - Managed Network Services

402	O&M – II	Section	Near KSRTC Bus Stand, Bagepalli, Chikka Ballapur District-561207
403	O&M – Chellur	Section	Chelur, Bagepalli taluk, Chikkaballapura District- 561212.
404	O&M - Pathapalya	Section	Pathapalya village,Pathapalya Hobli,Bagepalli Taluk, Chikkaballapura District- 561212.
405	O&M – V	Section	Vapasandra , Manchanabele road, Chikkaballapura- 562101
406	Gowribidanuru	Division	Gowribidanuru sub division chikkaballapura store
407	O&M – I	Section	D Palya road Near Jnana Mandira Gowribidanur- 561208
408	O&M – II	Section	D Palya road Near Jnana Mandira Gowribidanur- 561208
409	O&M – Alipura	Section	Alipura Gauribidanur- 561213.
410	O&M – Hosur	Section	Hosur Gauribidanur- 561208.
411	O&M - Manchenahal li	Section	Near Power Station and Bus Stand Manchanabele Village Gauribidanur- 561211.
412	O&M - Thondebhavi	Section	Thondebhavi Gauribidanur- 561213.
413	O&M - Vidhuraspat h	Section	Vidhurashpatha Gauribidanur- 561208.
414	Gudibande Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Near Maruthi Circle AK Colony Gudibande-561209
415	O&M - D.Palya	Section	Near Bus Stand and Govt Hospital D N Palya Village Gauribidanur- 561211 .
416	O&M - Gudibande	Section	Near Maruthi Circle AK Colony Gudibande-561209
417	O&M -Vatada Hosahalli	Section	Near BCM Hostel Vatada Hosahalli Cross Gauribidanur 561228
418	Chikkaballap ur Rural Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Rural Sub-Division, Manchanabele Road,Chikkaballapura Town-562101.
419	O&M - Mandikal	Section	Mandikal Village,Chikkaballapura- 562104.
420	O&M – Nandi	Section	Nandi,Chikkaballapura - 562103.
421	O&M - Peresandra	Section	Peresandra Cross,Chikkaballapura-562104
422	Chikkaballap ur Urban Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, City SubDivision, BB Road, Opposite to Head Post Office, Chikkaballapura Town-562101.
423	O&M – I	Section	BB Road, Opposite to Head Post Office, Chikkaballapura Town-562101.

BESCOM - Managed Network Services

424	O&M – II	DIVISION	BB Road, Opposite to Head Post Office, Chikkaballapura Town-562101.
425	O&M – III	Section	BB Road, Opposite to Head Post Office, Chikkaballapura Town-562101.
426	O&M – IV	Section	BB Road, Opposite to Head Post Office, Chikkaballapura Town-562101.
427	Chinthamani Division	Division	Executive Engineer (Ele.,) BESCOM Near Anjaneya Reddy Kalyan Mantapa, Chintamani Town - 563125
428	Chinthamani Rural Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Rural Sub-Division, Near Polytechnic Road,Chintamani-563125
429	O&M - Kaiwara-1	Section	Near Kaiwara Thathaiah Temple Kaiwara Village Chintamani563125
430	O&M - Kaiwara-2	Section	Near Kaiwara Thathaiah Temple Kaiwara Village Chintamani563125
431	O&M - Batlahalli	Section	Near Bus stand Bathalahalli Village Munganahalli Hobli Chinthamani- 563146.
432	O&M - Iragampalli	Section	Iragampally Village Chinthamani- 563123.
433	O&M - Kencharahalli	Section	Kencharahalli Village Chinthamani- 563125
434	O&M - Yegwakote	Section	Yegavakote Village Murugamalla Hobli Chinthamani- 563146.
435	Chinthamani Urban Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, City Sub-Division, Near Anjaneya Reddy Kalyan Mantapa, Chintamani-563125
436	O&M – I	Section	Near Anjaneya Reddy Kalyan Mantapa, Chintamani- 563125.
437	O&M – II	Section	Near Anjaneya Reddy Kalyan Mantapa, Chintamani- 563125.
438	O&M – III	Section	Near Anjaneya Reddy Kalyan Mantapa, Chintamani- 563125.
439	O&M – IV	Section	Near Anjaneya Reddy Kalyan Mantapa, Chintamani- 563125.
440	RSD SHIDLAGHATTA	Section	O T CIRCLE SHIDLAGHATTA
441	SHIDLAGHATTA USD	REVANUE	O T CIRCLE SHIDLAGHATTA
442	O&M - Dibburahalli-1	Section	Near Power Station Dibburahalli Village Sadhali Hobli Shidlaghatta- 562105.
443	O&M - Jangamana Kote-1	Section	Near Lake Jangamanakote Village Shidlaghatta- 562102.
444	O&M – I	Section	Near Sidlugatta Railway station Shidlaghatta-562105.
445	O&M - Janagamana Kote-2	Section	Near Lake Jangamanakote Village Shidlaghatta- 562102.

BESCOM - Managed Network Services

446	O&M – II	Section	Near Sidlugatta Railway station Shidlaghatta-562105.
447	O&M – III	Section	Near Sidlugatta Railway station Shidlaghatta-562105.
448	O&M – Melur	Section	Next to BSNL Office Meluru Village Shidlaghatta- 562102.
449	KGF Division	Division	Executive Engineer (Ele.,) BESCOM Champion Reefs,K.G.F Town - 563117
450	Bangarpet	Division	BESCOM, bangarpet
451	O&M – III	DIVISION	Behind Vijay Talkies,Bangarpet-563114.
452	O&M - Budikote	DIVISION	Budikote Village Bangarpet-563114.
453	O&M – I	DIVISION	Behind Vijay Talkies,Bangarpet-563114.
454	O&M – II	DIVISION	Behind Vijay Talkies,Bangarpet-563114.
455	O&M - Kamasamudr a	DIVISION	Near Govt Hospital Kamasamudra Main Road Kamasamudra Village Bangarpet-563114.
456	O&M - Karahalli	DIVISION	Karahalli Village Bangarpet-563114.
457	Bethmangala Sub division	Division	Bethmangala sub-division KGF road
458	Bethamangala	Section	Bethmangala section BESCOM office,O&M bethmangala
459	O&M - Kyasamballi	DIVISION	Kyasamballi Village Bethamangala Hobli Bangarpet- 563116
460	O&M-sundar palya	DIVISION	Sundar Palya Village, Bangarpet-563116.
461	KGF Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Champion Reefs,K.G.F Town-563117.
462	O&M – BEML	DIVISION	No-7, BEML Shopping complex,opposite to medical center, BEML Nagar, KGF-563115
463	O&M - Anderson Pet-1	Section	Andersonpet,K.G.F - 563113.
464	O&M - Robertson Pet-1	Section	1st Cross road, Robertsonpete, K.G.F -563117.
465	O&M - Anderson Pet-2	Section	Andersonpet,K.G.F - 563113.
466	O&M - Robertson Pet-2	Section	1st Cross road, Robertsonpete, K.G.F -563117.
467	Malur Sub Divison	Section	BESCOM office sub divison 563130
468	O&M -Chikka Kothanur	DIVISION	Chikkakunthur Village Malur - 563137.

BESCOM - Managed Network Services

469	O&M – I	DIVISION	Near Municipal Council Malur Town- 563130.
470	O&M – II	DIVISION	Near Municipal Council Malur Town- 563130.
471	O&M - Kudiyanuru	DIVISION	Kudiyanur Village Malur- 563130.
472	O&M – Lakkuru	DIVISION	Lakkur Village Malur- 563160.
473	O&M masthi	DIVISION	Masti Village Malur- 563160.
474	O&M – Shivarapatna	DIVISION	Shivarapatna Village,Malur - 563130.
475	O&M – Tekal	DIVISION	Tekal Village Malur- 563137
476	O&M-Mulbagal	Section	O&M section mulbagal sub-dividion KGF
477	O&M – Avani	DIVISION	Near Eshwar Temple Avani Village Mulbagal-563127.
478	O&M – Byrkuru	DIVISION	Near Govt College Byrkuru Village Mulbagal-563132.
479	O&M – I	DIVISION	Near Bus stand, MC Road,Mulbagal- 563131
480	O&M – II	DIVISION	Near Bus stand, MC Road,Mulbagal- 563131
481	O&M - M.N Halli	DIVISION	Near Bus stand Mallanayakanahalli Village Mulbagal- 563136.
482	O&M – Nangli	DIVISION	Near Govt Hospital NH-75 Road Nangali Village Mulbagal- 563132.
483	O&M – Thaylur	DIVISION	Near BSNL Telephone Exchange Tayalur Village Mulbagal- 563136.
484	Kolar Division	SDO	Madanapalle Road, Srinivasapura Town, Kolar District-563135.
485	Kolar Rural Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Rural Sub-Division, MB Road, Kolar Town-563101
486	O&M – Hotturu	Section	Holuru Village, Kolar- 563126
487	O&M – I	Section	Near Doomlight Circle, Kolar Town-563101
488	O&M – II	Section	Near Doomlight Circle, Kolar Town-563101
489	O&M – III	Section	Near Doomlight Circle, Kolar Town-563101
490	O&M – IV	Section	Near Doomlight Circle, Kolar Town-563101
491	O&M - Kembodi	Section	Kembodi Village, Kolar- 563126

BESCOM - Managed Network Services

492	O&M – Kyalnur	Section	Kyalanur Village, Kolar- 563128.
493	O&M - Narasapur	Section	Narasapur Village, Kolar- 563128
494	Kolar USD	Section	kolar usd bescom office doom light circle kolar 563101
495	O&M – Sugatur	Section	Sugatur Village, Kolar- 563126.
496	O&M – Vemagal	Section	Vemgal Village, Kolar- 563128
497	O&M - Vokkaleri	Section	Vokkalere Village, Kolar - 563130
498	Srinivasapur	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM,
499	O&M - Gownapalli	Section	Gownapalli Village , Gownapalli post, Srinivasapura Taluk,Kolar District-563161.
500	O&M – I	Section	Madanapalle Road, Srinivasapura Town, Kolar District-563135.
501	O&M – II	Section	Madanapalle Road, Srinivasapura Town, Kolar District-563135.
502	O&M –Lakshmipura	Section	Lakshmipura,Lakshmipura post,Srinivasapura,Kolar District563135.
503	O&M -Yeldur	Section	Yeldur Hoblia and village,Srinivaspura Taluk, Kolar District563138.
504	CTAZ Zone	Zone	Chief Engineer, Chitradurga Area Zone (BESCOM) Zonal Office, Turuvanuru Road, Opposite RTO Office, Chitradurga - 577501
505	Davanagere Circle	Circle	Superintending Engineer, Davanagere Circle BESCOM Hadhadi Road, Near Vidyarthi Bhavan, Davanagere - 577002
506	Chitradurga Division	Division	Executive Engineer (Ele.,) BESCOM Near DC Office, Chitradurga Town - 577501
507	Chitradurga Rural Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Rural Sub-Division, Opp. District Judge Quartus,Chitradurga-577501 Tel. Ph. No: 08194- 231856
508	O&M - Baramasagar a	Section	Barama Sagara Village, Chitra durga-577522
509	O&M - Bheemasand ra	Section	Near police station, Bheemasandra, Chitradurga- 577501
510	O&M - Hire Guntunnuru	Section	Near Bus Stop, Hireguntannuru, Chitradurga-577520
511	O&M - Pandrahalli	Section	Pandrahalli Village, Chitra durga-577555
512	O&M – Sirigeri	Section	Sirigeri, Chitradurga -583120.
513	O&M - Turuvanuru	Section	Near Government School, Turuvanuru, Chitra durga- 577517

BESCOM - Managed Network Services

514	Chitradurga USD	Section	Chitradurga
515	O&M – I	Section	D C Circle, Chitra durga Town-577501
516	O&M – II	Section	Holalkere road, Near Shardamma Kalyana Mantapa Chitradurga-577501
517	O&M – III	Section	Opposite RTO office, Turuvanur road, Chitradurga Town-577501
518	O&M – IV	Section	Opposite RTO office, Turuvanur road, Chitradurga Town-577501
519	Holalkere Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM,Holalkere577526
520	O&M – Chikkajajuru	Section	Chikkajajuru Village, Holalakere Taluk-577523
521	O&M – 1	Section	Holalkere Town, Holalkere-577526
522	O&M - Malladihalli	Section	Malladihalli Village Holalakere Taluk-577531
523	O&M - Shivaganga	Section	Shivaganga Village Holalakere Taluk -577526
524	SDO- Hosadurga	SDO	Hosadurga
525	O&M - Baguru	Section	O&M - Baguru
526	O&M – I	Section	Near Municipal office,Hosadurga Town-577527
527	O&M – II	Section	Near Municipal office,Hosadurga Town-577527
528	O&M - Madadkere	Section	O&M - Madadkere
529	SDO Srirampura	SDO	Srirampura, Hosadura Thaluk - 577542
530	O&M - Belaguru	Section	O&M - Belaguru
531	O&M-Kanchipura	Section	BESCOM, Near bus stand Kanchipura, CHITRADURGA(TQ),(DIST), KARNATAKA
532	O&M - Mutthodu(III)	Section	Mathodu Village, Hosadura Thaluk-577533
533	O&M-Srirampura	Section	Srirampura, Hosadura Thaluk - 577542
534	Davanagere Division	Division	Executive Engineer (Ele.,) BESCOM Near Ambedkar Circle, Hadadi Road,Davanagere Town - 577001
535	SDO– Anagodu	SDO	NH 4 Near Raita Sahaya Kendra, Anagodu-577556
536	O&M – Anagodu	Section	NH 4 Near Raita Sahaya Kendra, Anagodu-577556

BESCOM - Managed Network Services

537	O&M – Anaji	Section	Near Bus stop, Anaji village,Davangere-577512
538	O&M – Attikere	Section	Attigere Village Davanagere -577514
539	O&M - Mayakonda	Section	Near Bus Stop, Maykonda-577534
540	Chennagiri Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM,Channagiri -577213 Tel. Ph. No: 08189-228672
541	O&M – I	Section	Maruthi circle, NH 38, Near Thumkos, Channagiri- 577213
542	O&M – II	Section	Maruthi circle, NH 38, Near Thumkos, Channagiri- 577213
543	O&M – Goppenahalli	Section	Goppenhalli, Channagiri Taluk-577215
544	O&M - Lingadahalli	Section	Lingdahalli, Channagiri Taluk-577521
545	O&M – Nalluru	Section	Nalluru, Channagiri taluk-577221
546	RSD SDO	SDO	Agadi road, Vidhyarthi Bhavana Davanagere Town- 577002
547	RSD Section 1	Unit 1	Agadi road, Vidhyarthi Bhavana Davanagere Town- 577002
548	RSD Section 2	Unit 2	Agadi road, Vidhyarthi Bhavana Davanagere Town- 577002
549	O&M - Yelebethur	Section	Yelebethur Village, Davanagere-577001
550	O&M - Kukkawada	Section	Kukkawada village, Davanagere-577525
551	Davanagere USD-2	Section	agadi road near vidyatthi bhavan davanagere town 577002
552	O&M – I CSD -2	Section	Mahaveer road, Near Chantappa hospital Davanagere town-577002
553	O&M – II CSD -2 AE	Section	Mahaveer road, Near Chantappa hospital Davanagere town-577002
554	O&M – III CSD -2	Section	Mahaveer road, Near Chantappa hospital Davanagere town-577002
555	O&M – IV CSD -2	Section	Vonda circle, Davanagere town-577002
556	O&M – I	Section	Agadi road, Vidhyarthi Bhavana Davanagere Town- 577002
557	O&M – I CSD -1	Section	Sarswathi puram, Davanagere town-577002
558	O&M – II CSD -1	Section	Agadi road, Vidhyarthi Bhavana Davanagere Town- 577002
559	O&M – III CSD -1	Section	O&M 3 Anjaneya Badavane Davanagere Town-577005

BESCOM - Managed Network Services

560	O&M – IV CSD -1	Section	O&M 3 Anjaneya Badavane Davanagere Town-577005
561	O&M – V CSD -1	Section	Togote Veera kalyana Mantappa, Davanagere town- 577002
562	O&M – VI CSD -1	Section	Togote Veera kalyana Mantappa, Davanagere town- 577002
563	Jagaluru Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Davanagere Road,Jagalur-577528 Tel. Ph. No: 08196- 227337
564	O&M - Bilichodu	Section	Bilichodu Village Jagaluru Taluk577553
565	O&M – I	Section	Near New Bus stop, Ambedkar circle, Jaglur-577528
566	O&M – II	Section	Near New Bus stop, Ambedkar circle, Jaglur-577528
567	O&M - Pallagatte	Section	Pallaghatte Village Jagaluru Taluk-577513
568	O&M – Sokke	Section	Lakka pura road, Sokke village-577528
569	Santebennur Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Santhebennur, Chennagiri Taluk-577552 Tel. Ph. No: 08189- 256432/ 08189-256236
570	O&M -Basavapattana	Section	Basavapatna, Santhe Bennur-577551
571	O&M - Devarahalli	Section	Devarahalli village, Santhe Bennur-577215
572	O&M - Kere Bilachi	Section	Kere bilachi village, Santhe Bennur-577218
573	O&M - I (Santebennur)	Section	Near IB Santhe Bennur-577552
574	O&M - Thyavangi	Section	Thyavanige Village, Santhe Bennur-577544
575	Harihara Division	Division	Executive Engineer (Ele.,) BESCOM Old PB Road, Harihara Town - 577601
576	Harapanahalli Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM,Harappanahalli-583131 Tel. Ph. No: 08398- 280218
577	O&M - Arashikere	Section	Arashikere Harappanahalli Taluk-577528
578	O&M - Bennehalli	Section	Bennehalli Village, Harappanahalli Taluk-577528
579	O&M - Harappanahalli 1	Section	Harappanahalli Taluk-577528
580	O&M - Harappanahalli 2	Section	Harappanahalli Taluk-577528
581	sub DIVISION	SDO	bescom office,Harihara sub division, Harihara, Harihara(tq), davangere(dist) karnataka

BESCOM - Managed Network Services

582	O&M -Bellodi	Section	Belludi Village, Harihara-577601
583	O&M – I	Section	Vijaya bank Building, Shimogga road, Harihara- 577601
584	O&M – II	Section	Old PB Road Harihara Town-577601
585	O&M - III (Rural Section)	Section	Industrial Area, Harihara-577601
586	O&M - Malebenuru	Section	Malebennuru village, Harihara -577530
587	Honnalli Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM,Honnali577217 Tel. Ph. No: 08188- 251172
588	O&M – I	Section	Near Bus stop, Honnalli Town-577217
589	O&M – II	Section	Near Bus stop, Honnalli Town-577217
590	O&M - Kunduru	Section	Kunduru village, Honnalli Taluk, Davanagere district- 577219
591	O&M-kyasinahalli-BMAZ South Zone-shifted to BMAZ South Zone	Section	Re-allocated from O&M-Kyasinahalli-Nrupathunga road opposite reserve bank ambedkar veedhi benglore
592	O&M - KHarihar KASYANIKEREyasinahalli	Section	Sasivehalli village and post, Honnali taluk, Davanagere district577224
593	O&M - III (Sasivehalli)	Section	Sasivehalli village and post, Honnali taluk, Davanagere district577224
594	Nyamathi Sub Division	SDO	Near Bus Stop Nyamthi Village and Post, Honnalli Taluk577223
595	O&M – Cheluru	Section	Savalanga Village, Honnalli Taluk-577525
596	O&M – Kathige	Section	Savalanga Village, Honnalli Taluk-577525
597	O&M - Nyamathi-1	Section	Near Bus Stop Nyamthi Village and Post, Honnalli Taluk577223
598	O&M - Nyamathi-2	Section	Near Bus Stop Nyamthi Village and Post, Honnalli Taluk577223
599	O&M - Savalanga	Section	Savalanga Village, Honnalli Taluk-577525
600	Telagi Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Near Bus Stand Telagi Harapanahalli Taluk - 583137
601	O&M - Huluveuglu	Section	Halavagalu village, Harappanahalli taluk-583213
602	O&M - Kanchikere	Section	Kanchikere Harappanahalli Taluk-577528
603	O&M - Nelagunda	Section	Bescom office, Nelagunda, Harapanahalli Taluk
604	O&M – Telagi	Section	Bescom office, Telagi, Harapanahalli Taluk-583137

BESCOM - Managed Network Services

605	O&M - Ucchaini Durga	Section	Huchangi durga village, Harappanahalli Taluk- 583125
606	Hiriyuru Division	Division	Executive Engineer (Ele.,) BESCOM Near TB Circle, Chelkere Road,Hiriyuru Town - 577598
607	Challkere Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM,Ambedkar Nagar, Challakere-577522
608	O&M - Dodda Birenahalli	Section	Doddabeeranahalli village, Chalkere- 577538
609	O&M – I	Section	Chitradurga road near bus stop Challakere, Challakere-577502
610	O&M – II	Section	Chitradurga road near bus stop Challakere, Challakere-577502
611	O&M -parashurampura	Section	Opposite to police station ,Parshurampura, Challakere- 577538.
612	O&M – Sanikere	Section	Sanikere village, Challakere-577502.
613	Hiriyuru Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Near TB Circle, Chelkere Road, Hiriyur-577598.
614	O&M - AImangala	Section	Aimangala, Hiriyur- 577558
615	O&M - Dindavara	Section	Dindavara, Hiriyur-577598.
616	O&M - Hariyabbe	Section	Hariyabbe , Hiriyur- 577546
617	O&M – I	Section	Near TB Circle, Chelkere Road, Hiriyur-577598.
618	O&M – II	Section	Near TB Circle, Chelkere Road, Hiriyur-577598.
619	O&M - Maradihalli	Section	Maradihalli , Hiriyur- 577532.
620	O&M - Ranganathapur	Section	Ranganathapur, Hiriyur- 577511
621	Molkalmoru Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Opposite to Government college, KEB circle,Molakalmuru-577535
622	O&M - B.G Kere	Section	Near Bommagondanakere, Kptcl station, B G kere, Chalkere577529.
623	O&M –Molakalmoru	Section	Opposite to Government college, KEB circle, Molakalmuru577535
624	O&M - Nagasamundra	Section	Nagasamundra village, Challakere- 577540
625	O&M - Rampura	Section	Opposite to Market Rampura village, Challakere- 577540.
626	SDO– Tallak	SDO	Near Bus stop, Thallak v`illage and hobli, Chalkere- 577543.
627	O&M - Dodda Ullarahatti	Section	Near Bus stop, Doddaullarthi village, Challakere- 577537

BESCOM - Managed Network Services

628	O&M – Hirehalli	Section	Hirehalli Village
629	O&M - Nayakanahat ti	Section	Naikanahatty village, Parashurampura Hobli, Chalkere- 577536.
630	O&M – Tallak	Section	Near Bus stop, Thallak v`illage and hobli, Chalkere- 577543.
631	Tumakuru Circle	Section	Tumakuru Circle Siddarthanagar RSD-2
632	Kunigal Division	Division	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, City Sub-Division, Opp. Govt Hospital, Kunigal- 572130 Tel. Ph. No: 08132-220644
633	Huliyurudurg a Sub Division	SDO	BESCOM, Huliyurdurga, Kunigal Taluk-572130
634	O&M - Huliyur Durga	Section	Opp Govt School Huliyuradurga Village Kunigal Taluk
635	O&M - Santhe Mavatthuru	Section	Santhe Mavathur Village, Kasaba Hobli, Kungial Taluk, -572130
636	O&M - Yedavani	Section	Section Office, Yadavanne Village, Amruthur Hobli, Kunigal Taluk
637	Kunigal Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, City Sub-Division, Opp. Govt Hospital, Kunigal- 572130 Tel. Ph. No: 08132-220644
638	O&M – II	Section	Opp BGS school , KRS Aghrahara
639	O&M – I	Section	Opp BGS school , KRS Aghrahara
640	O&M - Kempanahalli	Section	Opp BGS School, KRS Agarahara, Kunigal Taluk - 572130
641	Yediyuru(YD1) Sub Division	SDO	Service Road, Near Venkateshwara Kalyana Mantapa, Yadiyur, Kunigal Taluk
642	O&M - Amruthuru	Section	Near KEB Circle Amruthur Village and Post Kunigal Taluk
643	O&M – Yediyuru	Section	Service Road, Near Venkateshwara Kalyana Mantapa, Yadiyur, Kunigal Taluk
644	Madhugiri Division	Division	Executive Engineer (Ele.,) BESCOM 1st Floor, Near Sira Gate, Main Road, Madhugiri Town - 572132
645	Kodigenahalli Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Kodigenahalli-572127 Tel. Ph. No: 08137-239868
646	O&M – Byala	Section	Byalya village, Kodigenhalli-572163
647	O&M – I	Section	Near Bus Stop, Kodigenhalli-572127
648	O&M – II	Section	Near Bus Stop, Kodigenhalli-572127
649	O&M - Nitrahalli	Section	Nitrahalli Village Pavagada Taluk-572132

BESCOM - Managed Network Services

650	Koratagere Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Koratagere-572129 Tel. Ph. No: 08138-232338
651	O&M – Holavanahalli	Section	Near Bus Stop, Holavanhalli, Koratagere-572121
652	O&M – Kolala	Section	Kolala village, Koratagere-572140
653	O&M – I	Section	Near Ksrtc Bus Stop, Koratagere Town-572129
654	O&M – II	Section	Opp Bajaj show room, Koratagere City
655	O&M – Theetha	Section	Near Theetha Bus Stop, Theetha, Koratakere-572129
656	O&M - Thovinakere	Section	Near Bus Stop, Thovinakere-572138
657	Madhugiri Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Sira Main Road,Madhugiri-572132 Tel. Ph. No: 08137- 282529
658	O&M – Badavanahalli-1	Section	Near Bus Stop Badavnahalli-572112
659	O&M – Badavanahall-2	Section	Near Bus Stop Badavnahalli-572112
660	O&M - Hosakere	Section	Hoskere village, Madhugiri Taluk-572133
661	O&M - ID Halli	Section	ID halli village,Madhugiri Taluk-572124
662	O&M – I	Section	Sira main road, Near Sira Gate, Madhugiri-572132
663	O&M – II	Section	Sira main road, Near Sira Gate, Madhugiri-572132
664	O&M - Midigeshi	Section	Near Bus Stop Midigeshi Village Madhugiri Taluk- 572133
665	Pavagad Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Pavagada-572202 Tel. Ph. No: 08136-245562
666	O&M - C.K Pura	DIVISION	C K pura village, Pavagada taluk-572116
667	O&M - Kotagudda	DIVISION	Kotgudda village, Pavagada Taluk-572141
668	O&M – Mangalawada	DIVISION	Mangalavada, Pavagada Taluk-572116
669	O&M - Nagalamadike	DIVISION	Nagalamadike, Pavagada taluk-572136
670	O&M – I	DIVISION	Tengonda road, Pavagada town-572202
671	O&M - Venkatapur	Section	Near KPTCL Venkatapura
672	O&M - Y.N Hosakote	DIVISION	Y N Hoskote, Pavagada taluk-572141

BESCOM - Managed Network Services

673	Sira Urban Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Urban Sub-Division, Police Station Road,Sira-572137 Tel. Ph. No: 08135-277221
674	O&M - Tavarekere	Section	Near Bus Stop Tavarekere-572139
675	O&M – Baragur	Section	Near Bus Stop, Baragur-572113
676	O&M - Brahmasandra	Section	Near Hospital Brahma sandra-572138
677	O&M - Bukkapattan a	Section	Near Bus Stop Bukkapatna-572115
678	O&M - Kallmbella	Section	Near Police Station, NH 4 Kallambella village-572125
679	MADHUGIRI-648	Section	Near Bus Stop, Pattanayakaahalli-572135
680	O&M – I	Section	O&M 1 Jyothi Nagar Sira Town-572137
681	O&M – II	Section	O&M 2 Jyothi Nagar Sira Town-572137
682	O&M – I	Section	O&M 3 Jyothi Nagar Sira Town-572137
683	Sira Rural Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Rural Sub-Division, Police Station Road, Sira-572137 Tel. Ph. No: 08135-225887
684	Tiptur Division	Division	Executive Engineer (Ele.,) BESCOM Behind B.H. Road, Opposite LIC Office,Tipatur Town - 572202
685	Chikka Nayakanahall i Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Chikkanayakanahalli-572214 Tel. Ph. No: 08133- 267110
686	O&M – Handanakere	Section	Handanakere village, Chikkanayakanhalli taluk- 572119
687	O&M – I	Section	Near government office Chikkanayakanhalli-572214
688	O&M - Huliyuru-1	Section	Near Bus Stop Hiliyaru Village CN Halli Taluk-572218
689	O&M – II	Section	Near government office Chikkanayakanhalli-572214
690	O&M - Huliyuru-2	Section	Near Bus Stop Hiliyaru Village CN Halli Taluk-572218
691	O&M - Thimmanaha lli	Section	Near Bus stop Thimmanahalli village-572228
692	Tiptur Sub Division	SDO	' Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, B.H. Road, Near I.B., Tiptur-572202 Tel. Ph. No: 08134-251287'
693	O&M – Biligere	Section	Biligere village, Tiptur taluk-572114

BESCOM - Managed Network Services

694	O&M - Honnavalli	Section	Appigere Road, Honnavalli village, Tiptur taluk- 572217
695	O&M – III	Section	Bescom office, IB Circle, Tiptur town-572202
696	O&M – II	Section	Bescom office, IB Circle, Tiptur town-572202
697	O&M – I	Section	Bescom office, IB Circle, Tiptur town-572202
698	O&M – IV	Section	Bescom office, IB Circle, Tiptur town-572202
699	O&M – Nonavinakere	Section	Turuvekere Road, Nonavinkere,Tiptur-572224
700	Turuvekere Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM,Turuvekere-572221 Tel. Ph. No: 08139-287367
701	O&M - Dandinashivara	Section	Near Bus Stop Dandina Shivara,Turvekere-572215
702	O&M – II	Section	Near KSRTC Bus Stop Turuvekere Town-572221
703	O&M – I	Section	Near KSRTC Bus Stop Turuvekere Town-572221
704	O&M - Mayasandra	Section	Near Police Station, Mayasandra,Turvekere-572221
705	O&M – Tandaga	Section	Near Bus Stop, Tandaga,Turvekere-572224
706	Tumakur Division	Division	Executive Engineer (Ele.,) BESCOM Dr.Shivakumar Swamiji Circle, BH Road, Tumakuru Town - 572102
707	Gubbi Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Railway Station Road, Gubbi-572216 Tel. Ph. No: 08131-222223
708	O&M - C.S Pura	DIVISION	C S Pura Village, Gubbi Taluk, Tumkur-572213
709	O&M – Chelur	Section	Near police Station, Chelur,Gubbi-572117
710	O&M – I	Section	Railway station Road, Near Gubbi KPTCL Station, Gubbi572216
711	O&M – II	Section	Railway station Road, Near Gubbi KPTCL Station, Gubbi572216
712	Kyatsandra (KYT) Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, Near HP Petrol Bunk, Kyathasandra, Tumakur- 572104 Tel. Ph. No:'
713	O&M - Honnudike	Section	Near Lake, Honudike, Tumkur-572122
714	O&M - Kyatsandra (East)	Section	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Near HP Petrol Bunk, Kyathasandra, Tumakur- 572104 Tel. Ph. No:
715	O&M - Uradigere	Section	Near police station, Urdigere,Tumkur-572140

BESCOM - Managed Network Services

716	Nittur Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Keshava Medicals,1st Floor, Santhepete, Nittur- 572223 Tel. Ph. No: 08131-230440
717	O&M – Hoskere	Section	Agalwadi Road, Hoskere Post, Gubbi taluk-572222
718	O&M – Kadaba	Section	K Ram Pura Road, Kadaba hobli Gubbi Taluk-572219
719	O&M – Nittur	Section	Near Guheshwara Temple BH Road, Nittur-572223
720	Tumakur RSD	Section	Executive Engineer (Ele.,) BESCOM Dr.Shivakumar Swamiji Circle, BH Road, Tumakuru Town - 572102
721	O&M - Bellavi	Section	Mallasandra Road, Bellavi Village, Tmkur-572107
722	O&M - C.T Kere	Section	Tovinkere Main Road, C T kere village,Tumkur-572138
723	O&M – Kora	Section	Near Police Station, Kora Village, Tumkur-572128
724	Tumakur Rural-2 Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M),BESCOM, Rural-2 Sub-Division, Opppsite. KEB Chowtry, Horapet, Tumkur572101 Tel. Ph. No:0816-2252080
725	O&M – Gulur	Section	Gulur Office, Gulur circle Tumkur Taluk
726	O&M – Hebbur	Section	Kunigal Road, Hebbur village, Tumkur-572120
727	O&M - Siddarth Nagar	Section	Near Sarvodhaya college, Kothi Thopu, Tumkur Town- 572101
728	Tumakur USD -1	USD -1	Tumakuru
729	Tumakur Central	Section	Executive Engineer (Ele.,) BESCOM Dr.Shivakumar Swamiji Circle, BH Road, Tumakuru Town - 572102
730	Tumakur North	Section	Executive Engineer (Ele.,) BESCOM Dr.Shivakumar Swamiji Circle, BH Road, Tumakuru Town - 572102
731	Tumakur West	Section	Executive Engineer (Ele.,) BESCOM Dr.Shivakumar Swamiji Circle, BH Road, Tumakuru Town - 572102
732	Tumkur USD-2	USD -2	Tumkur USD-2
733	O&M-Jayanagar	Section	#45/3,2nd Cross, KB Layout, 4Th Block East,Jayanagar, Bengaluru-560041
734	O&M - Saraswathip uram	Section	Achappa Arcade, Beside Vijaya Hosiptal, ,Saraswathipuram,Tumkur-572118
735	O&M - Tumakur South	Section	MC Colony,2nd cross, Someshwar nagar
736	vidhanasoudha division store	store	vidhansoudha division store andra circle banglore 560009

BESCOM - Managed Network Services

737	indiranagar division store	store	O&M domlur HOL 2nd stage next to club 4th main domlur 2nd stage
738	Hebbala Division store	store	Executive Engineer (Ele.,) BESCOM UAS Campus, Near 220Kv Station, Hebbal, Bengaluru - 560024
739	Malleshwaram Division Store	Store	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, BCC Complex, 12th Main, 2nd Block, Rajaji Nagar, B'lore-10
740	KUMBALAGUDU STORE	store	Kumbalgodu, Bangalore - 560074 (Near YMCA Government Hospital, Industrial Area, 1st Phase)
741	Jayanagar Division Store	store	30th Main, 29th Cross, Near Devegowda Petrol Bunk, Katriguppe, Bangalore
742	HOSAKOTE DIVision STORE	DIVISION STORE	KEB Circle, Hosakote-562114
743	Nelamangala division store	Section	Near H P Petrol Bunk, Tumkur road, Doddabelvangala, Doddaballapura Taluk,Doddaballapur-561204.
744	Chandapura division store	store	Chandapura division store
745	Kanakapura Division Store	store	Kanakapura
746	Magadi Store	store	Magadi store
747	Ramanagar store	store	ramaanagar
748	Chikkaballapur division store	store	BB Road, Opposite to Head Post Office, Chikkaballapura Town-562101.
749	DIVISION STORE	store	NearPolitinic collage chinthamani pin 563125
750	KGF Division Store	Section	KGF Division Store
751	Kolar Urban Sub Division	SDO	Asst. Executive Engineer (Ele.,)(Com. O&M), BESCOM, City Sub-Division, Near Doomlight Circle, Kolar Town- 563101
752	Chitradurga Store	Store	Executive Engineer (Ele.,) BESCOM Near DC Office, Chitradurga Town - 577501
753	STORE	STORE	Agadi road Davanagere town-577002
754	Harihar division store	Store	Old PB Road Harihara Town-577601
755	O&M – I DIVISION STORE	Section	Near TB Circle, Chelkere Road, Hiriyur-577598.
756	Kunigal division store	store	Kunigal division store
757	Madhugiri division store	store	Madhugiri division store
758	Tiptur Division Store	store	Tiptur Store

BESCOM - Managed Network Services

759	Tumakur STORE	STORE	Tumakuru
MESCOM			
1	Nehru Maidan NO. 3 SDO	SDO	NO. 3 SUB-DIVISION,Maroli,Kulshekar, MESCOM.
2	Mannagudda SDO	SDO	MESCOM, Mannagudda Sub- division Office, Behind Mannagudda Station, Mannagudda, Mangaluru-575003
3	Mannagudda Section	Section	MESCOM, Mannagudda Sub- division Office, Behind Mannagudda Station, Mannagudda, Mangaluru-575003
4	Kuntikana Section	Section	MESCOM, Mannagudda Sub- division Office, Behind Mannagudda Station, Mannagudda, Mangaluru-575003
5	Jeppu Section Office	Section	Nandigudda (Babugudda 3rd Cross), Near 33/11KV MUSS Nandigudda, Mangalore.
6	Mallikatte Section Office	Section	Mallikatte section office, Anchan building, opst. Kadri Temple main Gate, Mallikatte,Mangalore-575002
7	Mangaluru-1 Division	Division	O&M Circle,Division and Sub- Division Office, Attavara, MESCOM, Mangalore – 575001
8	MRT division	MRT	MRT section campus of O&M Division and Sub-Division Office, Attavara, MESCOM, Mangalore – 575001
9	Mangaluru No-1 SDO	SDO	O&M Circle,Division and Sub- Division Office, Attavara, MESCOM, Mangalore – 575001
10	Maidan Section Office	Section	Maidan section office, Neharu Maidan,AB Shetty Circle, Mangalore , Pin : 575001
11	Vamanjoor Section Office	Section	O&M SECTION Vamanjoor, Sneha bajar builiding opp st. Joseph engg college, Mescom-575028
12	Bejai Section Office	Section	BEJAI Section Office, suvarna building, Bejai main road, Mescom pin:575004
13	Padil Section Office	Section	O&M SECTION Padil, near karmar bajan mandira, Mescom-575007
14	Panambur Section Office	Section	APMC Building, 1st floor, Baikampady, Mangalore-575011
15	Bykampady Section Office	Section	APMC Building, 1st floor, Baikampady, Mangalore-575011
16	NO.2 Kavoor SDO	SDO	Assistant Executive Engineer, Sub-division Office, Kavoor, Opp. KIOCL Township Kavoor, Bondel Road – 575015.
17	Kavoor Section Office	Section	Kavoor O&M Section, Sub- division Office, Kavoor, Opp.KIOCL Township Kavoor, Bondel Road – 575015.
18	Mangalore-2 Division	Division	Executive Engineer, Division Office, Kavoor, Opp. KIOCLTownship Kavoor Bondel Road – 575015.
19	Kulur Section Office	Section	Kulur O&M Section , Sub- division Office, Kavoor, Opp.KIOCL Township Kavoor, Bondel Road – 575015.

BESCOM - Managed Network Services

20	Mukka Section Office	Section	MESCOM O&M Section, Mukka, Sidhura Buidlng , Near MukkaCheck Post, Mukka Surathkal 574146
21	Mangalore Division- 2, Kavoor Store	Store	Division-store, kavoor, kptcl,Mangaluru
22	Surathkal SDO	SDO	Mescom Sub Division Office,Opp. Hotel Lalith International,Mrpl Road, Near Railway Station,Surathkal 575014
23	Surathkal Section Office	Section	Mescom SDO, Opp Hotel Lalith International,MRPL Road,Nr Railway Stn,Surathkal-575014
24	Katipalla Section Office	Section	Katipalla, KRISHNAPURA , Mescom Section office, 575030
25	Kulashekar Unit-1 Section Office	Section	O&M SECTION, Spoorthi complex opp Cordel church Kulashekar Unit-1, Mescom-575005
26	Kulashekar Unit-2 Section Office	Section	O&M SECTION Spoorthi complex opp Cordel church hall Kulashekar Unit-2, Mescom-575005
27	Baikampady SDO	SDO	Ratnaleela' Commercial Complex, 1st Floor, Opposite Bangalore Steel Traders, Hosabettu, Kulai, Mangalore -575019
28	Bantwal Division	Division	MESCOM Division Office ,kaikunje Road , B C road Bantwal 574219
29	Bantwal-1 SDO	SDO	Sub-Division, kaikunje Road , B C road Bantwal 574219
30	Bantwal B.C.Road Section Office	Section	MESCOM Division Office , kaikunje Road , B C road Bantwal 574219
31	Bantwal-2 SDO	SDO	Sub-Division, kaikunje Road , B C road Bantwal 574219
32	Bantwal Division Store	Store	Bantwal Division Store kaikunje Road , B C road Bantwal 574219
33	Bantwal Section Office	Section	MESCOM O&M Section, opp post office bantwal
34	Panemangalore Section Office	Section	MESCOM O&M Section, opp syndicate bank panemangalore
35	Melkar Section Office	Section	MESCOM O&M Section opp ullas ice cream panemangalore road, melkar
36	MCCC, Mangalore	CCC	O/O SEE(SCADA),Kadri,Opposite Abharan jewellery Mallikatte, Mangalore-575002
37	Corporate office, Mangalore	Corporate	MESCOM Corporate Office, " MESCOM Bhavana" , Kapikad Road, Bejai, Mangalore-575 004
38	Puttur Division	Division	Executive engineer office mescom office ,bannur puttur 574201
39	Puttur CSD	SDO	Assistant Executive engineer office mescom office ,bannur puttur 574201
40	Puttur O&M Section Office-1	Section	Assistant engineer office O&M Section, Puttur centre Building , Court road Puttur, D.K, 574201
41	Puttur Dvn Store	Store	Executive engineer office mescom office ,bannur puttur 574201

BESCOM - Managed Network Services

42	Zonal Office, Mangalore	Zone	O&M Zone, Kavoor, Opp. KIOCL Township Kavoor, Bondel Road – 575015.
43	Mangalore Circle	Circle	O&M Circle, Kavoor, Opp. KIOCL Township Kavoor, Bondel Road – 575015.
44	Udupi MRT	MRT	Near Circle Office MESCOM, Near MGM Ground, Kunjibettu,Udupi-576102
45	Udupi division	Division	O&M Udupi division, near chittaranjan circle Maruthi Veethika, Udupi -576101
46	Udupi SDO	SDO	Udupi Sub-division Office, near chittaranjan circle Maruthi Veethika, Udupi -576101
47	Udupi O&M-1 Section Office	Section	O&M-1 Section, Udupi Sub- division, near chittaranjan circle,Maruthi Veethika, Udupi - 576101
48	Udupi O&M-2 Section Office	Section	O&M-2 Section, Udupi Sub- division, near chittaranjan circle Maruthi Veethika, Udupi - 576101
49	Malpe Section Office	Section	O&M Section Officer, O&M Section, Near Vadabhandeswara Temple, Beach Road, Malpe
50	Kunjibettu Section Office	Section	O&M Section Officer,Hareram Building,Near Vaikunta Baliga Circle,Kunjibettu,Udupi
51	Puttur Section Office	Section	O&M Section Officer, Durga Parmeshwara Temple Road, Ambagilu,MESCOM,Puttur,Udupi
52	Udupi Dvn Store	Store	MESCOM divisional stores, near kunjibettu 33KV Substation, Kunjibettu, Udupi -576101
53	Udupi Circle	Circle	Circle Office MESCOM, Near MGM Ground, Kunjibettu, Udupi-576102
54	Manipal SDO	SDO	Manipal Sub-Division, Bajal Street, Near Manipal Media Network, Manipal Pin-576104
55	Manipal Section Office	Section	Section Officer, MESCOM, Manipal Section,Bajal Street, Near Manipal Media Network,Manipal Pin-576104
56	Parkala Section Office	Section	MESCOM Section Office, Parkala, Door No: 3/90, “Honey Dale” Shettibettu, Herga Temple Road, Near to BSNL Telephone Exchange, Parkala - 576107
57	Alevoor Section Office	Section	Section Officer, MESCOM, Alevoor Section, Jodurasthe Alevoor Pin- 574118
58	Kottara Section Office	Section	O&M SECTION MANJESH ARCADE NEAR PATRAO TRADERS ASHOK NAGARA MANGALURU-06
59	Bhadravathi SDO	SDO	MESCOM City Sub Division ,Near Umblebyle road Bhadravathi
60	Bhadravathi UNIT- 3 Section Office	Section	MESCOM City Sub Division ,Near Umblebyle road Bhadravathi- 577222
61	Bhadravathi UNIT- 1 Section Office	Section	UNIT 01, JPS COLONY ,Paper town, Bhadravathi
62	Bhadravathi UNIT- 2 Section Office	Section	UNIT 02, Near Basaveshwara Circle , Veerabhadreshwara Talkies Compound, Old town,

BESCOM - Managed Network Services

			Bhadravathi
63	Bhadravathi Dvn Store	Store	DIVISION OFFICE ,JPS COLONY , BHADRAVATHI
64	Bhadravathi UNIT- 4 Section Office	Section	UNIT-4, Hosamane Main Road, Opp to Sante Market, Old Town, Bhadravathi
65	Bhadravathi UNIT- 5 Section Office	Section	UNIT-5, KIADB main road,Machenahalli,Bhadravathi- 577222
66	Bhadravathi Division	Division	EE O&M DIVISION OFFICE ,JPS COLONY , BHADRAVATHI 577301
67	Chikkamagalur Division	Division	O & M Division office, Kempana Halli , Chikamagalur
68	Chikkamagalur Sub division	SDO	O & M sub division office, Kempanahalli ,Chikamagalur
69	Unit-1, USD, chikamgalur	Section	Unit-1, sub division office, USD, Opp:Azad park , Chikamagalur
70	Unit-2, USD, chikamgalur	Section	Unit-2, sub division office, USD, Opp:Azad park , Chikamagalur
71	Unit-3, USD, chikamgalur	Section	MESCOM, Unit-3 O&M Section office,Karnataka ITI Building Vijaypura,Chikmagalur-577101
72	Chikamagalur Dvn Store	Store	O & M Division store, Kempanahalli ,Chikamagalur
73	Chikkamagalur Circle	Circle	office of SE O&M Circle madhuvana layout road
74	MRT division	MRT	Office of the SE(Ele), O&M Circle, Madhuvana Layout Road, MESCOM, Chikkamagaluru-577102
75	Kadur division	Division	Executive Engineer(Elec), O&M DIVISION,MESCOM. BesideGeneral Hospital,NH-206,Kadur- 577548
76	Kadur SDO	SDO	Asst.Executive Engineer(Elec), O&M Sub-DIVISION,MESCOM. Beside General Hospital,NH- 206,Kadur-577548
77	Kadur Section Office	Section	O&M Section,Beside General Hospital,NH-206,Kadur-577548
78	Kadur Dvn Store	Store	Divisional store,BHroad,MESCOM,Birur,Kadur Tq- 577116
79	Tarikere SDO	SDO	AEE , Mescom , MG-Road , Tarikere -577528
80	Tarikere Section	17-05-2024	AEE , Mescom , MG-Road , Tarikere -577528
81	Sagar SDO	SDO	O&M Sub Division Mescom Opp KSRTC Bus Stop Jog Road,Sagara
82	Sagar Division	Division	O&M Division Mescom Opp KSRTC Bus Stop Jog Road,Sagara
83	Sagara O&M Section Office-1	Section	O&M Section-1, Mescom Opp KSRTC Bus Stop,Jog Road Sagara

BESCOM - Managed Network Services

84	Sagara O&M Section Office-2	Section	O&M section-2, MESCOM, Opp KSRTC Bus Stop,Jog road, Sagar
85	Sagara BH Road Cash counter	Cash Counter	BH Road Cash Counter, AZAD Road first Cross Zingade Complex, Near Durga Lodge, Sagar-577401
86	Sagara,Sorab road Cash counter	Cash Counter	C/o Sarswathamma, Durgamba circle, sorab road, Sagar
87	sagar division store	Store	O&M Store Mescom Opp KSRTC Bus Stop Jog Road Sagara
88	Shikaripura SDO	SDO	Mescom sub division office Shikaripura Shivamogga (D) - 577427
89	Shikaripura town Section Office	Section	Mescom Section office Shikaripura Shivamogga (D) - 577427
90	Shikaripura Division	Division	Mescom division office Shikaripura Shivamogga (D) - 577427
91	Shikaripura Dvn Store	Store	Mescom store office Shikaripura Shivamogga (D) -577427
92	Zonal office ,Shivamogga	Zone	MESCOM O/o Chief Engineer (Electy,.),O & M Zone MESCOM 3rd Floor ,Vishwathomma Complex Balaraj Ursa Road, Shimoga 577201
93	MRT division	MRT	MESCOM O/o Chief Engineer (Electy,.),O & M Zone MESCOM 3rd Floor ,Vishwathomma Complex Balaraj Ursa Road,Shimoga 577201
94	Shivamogga Circle	Circle	Superintending Engineer(Ele),O&M circle, MESCOM,Near Rly Satation, BalarajUrs Road, Shimoga.
95	Shivamogga Division	Division	MESCOM,Near Rly Satation, BalarajUrs Road, Shimoga.
96	Shivamogga CSD-1	SDO	MESCOM,Shimoga CSD1, O&M Circle & divisional office, Near railway Station,Balaraj urs road, shimoga-577201
97	Shivamogga Dvn Store	Store	Assistnat Executive Engineer(Ele),Regional Store, Opposite MRS,BH Road,MESCOM, Shimoga.
98	Shivamogga CSD-2	SDO	MESCOM,Shimoga CSD2,OT Road,NEAR AGRICULTURAL OFFICE, shimoga-577201
99	Shivamogga Unit-4 Section Office	Section	Assistant Engineer, Unit-4, CSD- 2, Opposite Srirama Temple, KR Puram Extention, Mescom, Shimoga.
100	Shivamogga Unit-5 Section Office	Section	MESCOM,Shimoga CSD2,Bharatiya Sabha Bhavana,RML Nagara,Shimoga- 577201
101	Shivamogga Unit-6 Section Office	Section	Junior Engineer, Unit-6, CSD-2, 100ft Road, KPTCL (Quartres) New Mandli,MESCOM, Shimoga.
102	Shivamogga Unit-1 Section Office	Section	MESCOM, unit 1 O & M, section office Shimoga ,Harige bus stand backside, beside MRS station , B H road,Harige , MESCOM,Shimoga
103	Shivamogga Unit-2 Section Office	Section	Mescom Section office- 2, Beside SBI Bank, Thilak nagar, Shimoga-577201

BESCOM - Managed Network Services

104	Shivamogga Unit-3 Section Office	Section	O&M Section Section office - 3, OPP perfect Alloy, Near JNCC collage, Navale, Shimoga
105	Shivamogga CSD-3	SDO	AEE(Ele)CSD-3, MESCOM,Gudluck Circle, Swami Vivekananda Badavane, Shimoga.
106	Shivamogga Unit-8 Section Office	Section	MESCOM,Shimoga CSD3,Saagar Main road, Gutyappa Colony,Shimoga-577201
107	Shivamogga Unit-9 Section Office	Section	Office of AE, Unit-9, CSD-3, Mescom, Behind 110/11KV Alkola MUSS Substation,Vikasa school road, Near Basaveswara temple, Shivamogga.
108	Shivamogga Unit-7 Section Office	Section	Assistant Engineer ,Unit-7, CSD- 3, Vinobanagara, 100 Feet Road,Near Shivalaya Temple,MESCOM, Shimoga.
109	Bannuru O&M Section/neeramarga section office	Section	MESCOM O&M Section, Padil, Puttur, D.K, 574201
110	Neermarga o&m section office	Section	neermarga o&m section office silver gate kulashekar Mangalore
111	Ullala SDO	SDO	Ullala Sub Division, Thokottu- Chembugudde
112	Ullala Section Office	Section	Ullala Sub Division, Thokottu- Chembugudde
113	Ullala Cash Counter	Cash Counter	Ullala Sub Division, Thokottu- Chembugudde
114	Mulky SDO	SDO	Asst Executive Engineer(Ele) MESCOM, Mulky Subdivision, Opp Karnad Avenue Building, Mulky-574154
115	Mulky Section Office	Section	Section Officer MESCOM, Mulky Section, Mulky-574154
116	Moodabidre SDO	SDO	Asst Executive Engineer(Ele) MESCOM, Moodabidri Subdivision, Jyothinagara, Moodabidri-574227
117	Moodabidre Section Office	Section	Section Officer, MESCOM, Moodabidri Section, Jyothinagara, Moodabidri-574227
118	Sullia SDO	SDO	MESCOM, O&M Sub Division Office , ward no 234 KVG circle sullia town-574327
119	Sullia Section Office	Section	MESCOM, O&M section Office , ward no 234 KVG circle sullia town-574327
120	Belthangady SDO	SDO	MESCOM, AEE O&M ,Office Samaja mandra road Belthangady-574214
121	Belthangady Section office	Section	MESCOM, O&M Section Office Samaja mandra road Belthangady-574214
122	Karkala Division	Division	AEE Office O&M near taluk office karkala-
123	Karkala SDO	SDO	AEE Office O&M near taluk office karkala-
124	Karkala Cash Counter	Cash Counter	ATP , near marri gudi karkala bus stand, karkala -574104

BESCOM - Managed Network Services

125	Karkala Section office	Section	AE Office O&M near taluk office karkala-574104
126	kota Sub Division	SDO	O/O Assistant Executive Engineer, Mescom, Operation & Maintenance Subdivision, Kota-576221
127	kota Section office	Section	O/O Assistant Engineer, Mescom, Operation & Maintenance Section, Kota-576221
128	SASTHANA SECTION OFFICE	Section	O/O Junior Engineer, Mescom, Operation & Maintenance Section, Sasthana-576221
129	Kundapura Division Ofice	Division	NH-66 KPTCL Compound Kundapura.
130	Kundapura O&M-1 Section Office	Section	NH-66 KPTCL Compound Kundapura.
131	Kundapura O&M-2 Section Office	Section	NH-66 KPTCL Compound Kundapura.
132	Kundapura SDO	SDO	NH-66 KPTCL Compound Kundapura.
133	Kundapura Cash Counter	Cash Counter	NH-66 KPTCL Compound Kundapura.
134	Kundapura Dvn store	Store	Hoovenakere Matta road Gopadi kundapura-576231
135	Thirthahalli SDO	SDO	MESCOM AEE office,Soppugudde, Thirthahalli- 577432
136	Thirthahalli Section office	Section	MESCOM Section office Soppugudde, Thirthahalli- 577432
137	Hosanagar SDO	SDO	Mescom SDO Hosanagar 577418
138	Hosanagar SECTION	Section	Mescom SDO Hosanagar 577418
139	Jog SDO	SDO	MESCOM ,AEE Office, near bustand Gandhi park near jog falls
140	Jog Section Office	Section	near bus stand Gandhi park, near jog falls
141	Sorab SDO	SDO	MESCOM,AEE Office,Shiralkoppa road Soraba-577429
142	Sorab Section Office	Section	MESCOM,AE Office, Shiralkoppa road Soraba-577429 ,
143	Shiralakoppa SDO	SDO	MESCOM AEE Office ,H K Road , Shiralakoppa-577427
144	Shiralakoppa Section Office	Section	MESCOM AE Office Unit 1,H K Road , Shiralakoppa-577427
145	Koppa Division Office	Division	Koppa Division office,MESCOM, SVT road Koppa Town-577126
146	Koppa Division store	Store	Koppa Division store, Balagadi Koppa-577126
147	Balehonnur SDO	SDO	MESCOM, Sub Division office Balehonnur - 577112

BESCOM - Managed Network Services

148	Balehonnur Section Office	Section	MESCOM, AE Section office O & M narasimharajapura -577134
149	Mudigere SDO	SDO	AEE, Mescom, Mudigere T,Chikkamagaluru D
150	Mudigere Section Office	Section	AE, Mescom, Mudigere T,Chikkamagaluru D
151	Sringeri SDO	SDO	Barathi Street near welcom gate,Sringeri-577139
152	Sringeri Section Office	Section	Barathi Street, opp Pattana panchathi,Sringeri-577139
153	Koppa SDO	SDO	MESCOM , AEE Office O&M,Baligadi road Koppa-577126
154	Koppa Section Office	Section	MESCOM , AE Office O&M,Baligadi road Koppa-577126
155	Birur Section Office	Section	AE, Mescom, O& M Section, Birur - 577116
156	Birur SDO	SDO	AEE, Mescom, O & M Sub division, Birur - 577116
HESCOM			
1	Corporate Office	Corporate Office	Superintending Engineer (Ele) IT&MT, Corporate Office, HESCOM, Navanagar P. B. Road, Hubballi
2	Corporate Office	CCC	HESCOM Call center , , HESCOM, Navanagar P. B. Road, Hubballi
3	Corporate Office	Zone	Chief Engineer (Ele),O&M Zone HESCOM, Shivagabga Layout Kusugal Road Hubbli,580023
4	Other office	ITC	Asst. Executive Engineer (Ele.), LT Rating Unit HESCOM, HESCOM, Vidyut Nagar, Hubballi/
5	Corporate Office	LTMR	Asst. Executive Engineer (Ele.), LT Rating Unit HESCOM, HESCOM, Vidyut Nagar, Hubballi/
6	CSD1	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division-1 HESCOM, Shivaganga layout Kusugal Road, Hubballi
7	Division	Division	Executive Engineer (Ele.), O&M Urban Division HESCOM, Power House Compound, Tabib Land, Hubballi
8	Other office	Audit Section	Accounts Officer, Internal Audit, O&M Urban Division, HESCOM, Power House Compound, Tabib Land, Hubballi
9	CSD1	Section	Section Officer HESCOM, Vishweshwarnagar, Near Ashok Road, Hubballi
10	CSD2	Section	Section Officer (Unit-I) HESCOM, Bankapur Chowk, P. B. Road Hubballi
11	CSD3	Section	Section Officer (Unit-II) HESCOM, Vidhyutnagar Karwar Road, Hubballi
12	CSD1	Section	Section Officer,O & M Section, HESCOM, Gopanakoppa, Pratamika Krushi Pattin Sahakari Sangha, Nagashettykoppa , Hubballi.

BESCOM - Managed Network Services

13	CSD2	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division-2, HESCOM, P.B.Road, Behind New English School, Hubballi
14	CSD2	Section	Section Officer HESCOM, Mantur Road, Opp. Water tank, Tabib Land, Hubballi
15	Circle	Circle	Superintending Engineer (Ele), O&M Circle HESCOM, Shivaganga Layout, Kusagal Road, Hubballi
16	CSD2	Section	Section Officer HESCOM, Chanakyapuiri, Opp. Chatnimath, Bharat Mill Road, Hubballi
17	CSD3	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division-3 HESCOM, Industrial Estate Udyamnagar, Gokul Road, Hubballi
18	CSD3	Section	Section Officer HESCOM, Industrial Estate Udyamnagar, Gokul Road, Hubballi
19	CSD3	Section	Section Officer,O & M Section, HESCOM, Siddarudhanagar, Near Dr.Konnur Hospital, Old Hubballi, Hubballi.
20	CSD2	Store	Executive Engineer (Ele.), Stores HESCOM, Hubballi Division-1, Vidyutnagar Karwar Road, Hubballi
21	CSD4	SDO	The Asst. Executive Engineer (Ele.), O&M City Sub-Division-4, HESCOM, HIG-17, Opposite Navnagar Garden, PB Road, Hubballi-580025.
22	CSD4	Section	Section Officer,O & M Section, HESCOM, Unkal, Nekar Bhavan, Shirur Park to Unkal Cross Road, Vidyanagar,Hubballi.
23	CSD4	Section	Section Officer,O & M Section, HESCOM, Tarihal, Near Vijaya Bank, Tarihal.
24	Other office	Audit Section	Accounts Officer, Internal Audit, O&M Urban Division, HESCOM, Vidyagiri, P B Road, Dharwad.
25	CSD1	Section	Section Officer (Unit-II) HESCOM, P. B. Road Vidyageri, Dharwad
26	CSD1	Section	Section officer (Unit I) HESCOM Saptapura, Dharwad
27	CSD1	Section	Section Officer (Unit-III) HESCOM, Sattur, Dharwad
28	Division	Division	Executive Engineer (Ele.), O&M Division-1 HESCOM, P. B. Road Vidyageri, Dharwad
29	CSD1	SDO	Asst. Executive Engineer (Ele.), City Sub-Division-1, HESCOM, P. B. Road Vidyageri, Dharwad
30	Division	Store	EXECUTIVE ENGINEER (ELE),STORES HESCOM,580004, ,DRWD,KAR,INDIA
31	CSD2	SDO	Asst. Executive Engineer (Ele.), O&M City Sub-Division-2 HESCOM, Near CBT Krishnaplaza, Vijaya Road, Dharwad
32	CSD2	Section	Section Officer (Unit-IV) HESCOM, Near Presentation School, Behind Ankita Residency, Saidapur, Dharwad
33	CSD2	Section	Section Officer (Unit-VI) HESCOM, Gandhi Chowk Kalkar Building, Hosa Yellapur Road, Dharwad

BESCOM - Managed Network Services

34	CSD	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, CSD Gadag, Near Mulgund Naka, Gadag-582103
35	Division	Division	Executive Engineer (Ele.), O&M Division HESCOM, Near Mulgund Naka, Gadag-582103
36	Division	Store	Executive Engineer (Ele.), Stores HESCOM, KEB Grid Hubballi Road, Gadag-582101
37	CSD	Section	Section Officer (Unit-I) HESCOM, Mulgund Naka, Gadag-582103
38	CSD	Section	Section Officer (Unit-IV) HESCOM, Mulgund Naka, Gadag-582103
39	CSD	Section	Section Officer (Unit-II) HESCOM, Near Bhoomreddi Circle, Gadag- 582101
40	CSD	Section	Section Officer (Unit-III) HESCOM, Pala Badami Road, Betigeri-582102, Gadag District
41	Laxmeshwar	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Lakshmeshvar, Gadag
42	Division	Division	Executive Engineer (Ele.), O&M Division, HESCOM, Sani Building Premises, Gadag Road, Ron-582209. Gadag District.
43	Nargund	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Nargund, Gadag District
44	Nargund	Section	Section Office HESCOM, Nargund, Gadag District
45	Haveri	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, P. B. Road (Beside Govt. Hospital), Haveri
46	Division	Store	Executive Engineer (Ele.), Stores HESCOM, O&M Division P. B. Road (Beside Govt. Hospital), Haveri
47	Haveri	Section	Section Officer (Urban-II) HESCOM, P. B. Road (Beside Govt. Hospital), Haveri
48	Circle	Circle	Superintending Engineer (Ele), O&M Circle HESCOM, Nilagoudar Complex (Near LIC), P. B. Road, Haveri
49	Division	Division	Executive Engineer (Ele.), O&M Division, Haveri
50	Saundatti	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Saundatti, Belgaum District
51	Saundatti	Section	Section Officer (Urban) HESCOM, Saundatti, Belgaum District
52	Savanur	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Savanur, Haveri District
53	Savanur	Section	SECTION OFFICER (URBAN) HESCOM, PB ROAD, SAVANUR,581118, ,HAVERI DISTRICT, KAR, INDIA
54	Ranebennur	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, P. B. Road, Ranebennur, Haveri District
55	Division	Division	Executive Engineer (Ele.), O&M Division HESCOM, P.B. Road, Ranebennur

BESCOM - Managed Network Services

56	Division	Store	Executive Engineer (Ele.), Stores HESCOM, O&M Division Ranebennur
57	Ranebnnur	Section	Section Officer (Unit-I) HESCOM, P.B. Road, Ranebennur, Haveri District
58	Ranebnnur	cash Counter	Cash Counter HESCOM, Manvi Company, Church Road, Ranebennur-581115, Haveri District
59	Sirsi	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, KPTCL Grid, Sirsi
60	Division	Store	Executive Engineer (Ele.), Stores HESCOM, O&M Division KPTCL Grid, Sirsi
61	other office	MT/LTMR	Asst. Executive Engineer (Ele.), LT Rating Unit HESCOM, KPTCL Grid, Sirsi
62	Sirsi	Section	Section Officer (Urban) HESCOM, Veerabhadra Galli Near Marki Durgi Temple, Marikamba Road, Sirsi- 581401
63	Circle	Circle	Superintending Engineer (Ele) O & M Circle HESCOM, Ayyappanagar, Sirsi
64	Division	Division	Executive Engineer (Ele.), O&M Division HESCOM, KPTCL Grid, Sirsi
65	Division	Division	Executive Engineer (Ele.), O&M Division HESCOM, Near KDCC Bank, Barchi Road, Ambewadi, Dandeli-581325. Uttar Kannada District.
66	Division	Store	Executive Engineer (Ele.), O&M Division HESCOM, Near KDCC Bank, Barchi Road, Ambewadi, Dandeli-581325. Uttar Kannada District.
67	Dandeli	SDO	The Assistant Executive Engineer El., O&M Sub-Division KC Circle Haliyal Road Dandeli
68	Dandeli	Section	Section Officer (Urban) HESCOM, Dandeli, Uttar Kannada District
69	Karwar	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Near Bus Stand, Beside Muslim mosque, Karwar
70	Division	Division	Executive Engineer (Ele.), O&M Division HESCOM, Bandishetta, Karwar
71	other office	Vigilance	Assistant Executive Engineer, Vigilence Office, HESCOM, Bhandisitta, Karwar
72	Division	Store	Executive Engineer (Ele.), Stores HESCOM, O&M Division Bandishetta, Karwar
73	Karwar	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Near Bus Stand, Beside Muslim mosque, Karwar
74	Karwar	Section	Section Officer (Unit-I) HESCOM, Near Bus Stand, Beside Muslim mosque, Karwar
75	Karwar	SDO	Section Officer-3(Siddar/Amadalli), O&M Sub-Division Office, HESCOM, Karwar
76	Division	Division	Executive Engineer (Ele.), O&M Division, HESCOM, Prabhasnagar Honnavar-581334. Uttar Kannada District.

BESCOM - Managed Network Services

77	Kumta	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Kumta,Uttar Kannada District
78	Kumta	Section	Section Officer (Urban) HESCOM, Kumta, Uttar Kannada District
79	Kumta	Account Section	Asst. Executive Engineer (Ele.), Accounting Section of O&M SubDivision HESCOM, Kumta, Uttar Kannada District
80	Bhatkal	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Sagar Road, Bhatkal, Uttar Kannada
81	Bhatkal	Section	Section Officer (Urban) HESCOM, Sagar Road, Bhatkal, Uttar Kannada District
82	Circle	Circle	SUPERINTENDINIG ENGINEER(ELE), O AND M CIRCLE HESCOM, NEHRU NAGAR BELGAUM KAR 590010 INDIA
83	CSD1	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division-1, HESCOM, Opp. Railway Station, Belgaum
84	CSD3	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division-3, HESCOM, Nehrunagar, Belgaum
85	Division	Division Office	Executive Engineer (Ele.), O&M Division HESCOM, Nehrunagar, Belgaum
86	Division	Store	EXECUTIVE ENGINEER(ELE), STORES HESCOM NEHRU NAGAR, NEAR JNMS COLLEGE BELGAUM KAR 590010 INDIA
87	CSD3	Section	Section Officer HESCOM, (CSD- 3)Opp. Marata Mandal Polytechnic College, Shivabasavanagar, Belgaum
88	CSD1	Section	Section Office (Unit-V) HESCOM, CSD-1 ,Opp. Railway Station, Belgaum
89	CSD2	Section	Section Officer (Unit-III) HESCOM, CSD-2, Opp. Railway Station, Belgaum
90	CSD3	Section	Section Officer HESCOM, Shree Nagar, NH-4 Road, Mahanteshnagar, Belgaum
91	CSD3	Section	Section Officer, O & M Section No-9, HESCOM, Bapuji building,APMC road Sangameshwra Nagar Belagavi. 590010.
92	CSD2	Section	Section Officer, O & M Section No-8, HESCOM, Quarter No. 06, Near RMI 33kV Station Udyambag Industrial area, Udyambag Belagavi.590008
93	other office	MT/LTMR	ASST EXECUTIVE ENGINEER(ELE), LT RATING UNIT HESCOM, GANDHI NAGAR BLGM KAR 590016 INDIA
94	other office	Vigilance	ASST EXECUTIVE ENGINEER(ELE), LT RATING UNIT HESCOM, GANDHI NAGAR BLGM KAR 590016 INDIA
95	CSD2	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division-2, HESCOM, Opp. Railway Station, Belgaum
96	Bailhongal	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Near Busstand,Somwarpet,Bailhongal.591102

BESCOM - Managed Network Services

97	Division	Division	Executive Engineer (Ele.), O&M SubDivision HESCOM, Near Busstand Somwarpet,Bailhongal.591102
98	Division	Store	Executive Engineer (Ele.), O&M Division Stores, HESCOM, Near Busstand, Somwarpet,Bailhongal.591102
99	Bailhongal	Cash Counter	Assistant.Executive Engineer (Ele.), O&M Sub-Division HESCOM, Cash Counter,Javalikoot,Bailhongal.591102
100	Ramdurg	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Ramdurg, Belgaum District
101	Ramdurg	Cash counter	Cash Counter,TMC complex,Terbazar, HESCOM, Rammdurg,Belgam Dist
102	Division	Division	Executive Engineer (Ele.), O&M Division HESCOM APMC Yard Palresh Building Badami Road Ramdurga-591123
103	Division	Store	Executive Engineer (Ele.), O&M Division HESCOM APMC Yard Palresh Building Badami Road Ramdurga-591123
104	Division	Store	Executive Engineer (Ele.), Stores HESCOM ,591306, ,GKAK,KAR,INDIA
105	LTMR	LTMR	EXECUTIVE ENGINEER (ELE) O AND M, DIVISION, Ghataprabha.
106	Gokak	Section	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Near Telephone exchange, Ashrya Badavane, Gokak-, Belgaum District
107	Gokak	SDO	J.S.S.College complex , Basaveshwar circle, Gokak
108	other office	LTMR	Asst. Executive Engineer (Ele.), LT Rating Unit HESCOM, Dhupdhal, Ghataprabha
109	Chikkodi	SDO	Asst. Executive Engineer (Ele.), O & M Sub-Division, HESCOM,Vidyutnagar Near Bus Stand, Nippani Road, Chikodi, Belgaum District
110	Division	Store	Executive Engineer (Ele.), Stores HESCOM, O&M Division Vidyutnagar Near Bus Stand, Nippani Road, Chikodi
111	other office	MT/LTMR	Asst. Executive Engineer (Ele.), LT Rating Unit HESCOM, Vidyutnagar Near Bus Stand, Nippani Road, Chikodi
112	Circle	Circle	Superintending Engineer (Ele) O & M Circle HESCOM, Halatti Post, Chikkodi-591201, Belguam District
113	other office	Vigilance	Vigilance Police Station, HESCOM Chikkodi, Hukkeri Road, Halatti Tq:Chikodi,Dist: Belgavi
114	Nippani	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Mangalawar Pet, Nippani, Belgaum District
115	Nippani	Section	Section Officer Urban Unit HESCOM, Magalawar Pet, Nippani, Belgaum District
116	Athani	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Haliyal Circle (Shivayogi Circle), Athani, Belgaum District

RESCOM - Managed Network Services

117	Athani	Section	O&M Section HESCOM Athani Tq: Athani Dist: Belagavi
118	Division	Division	Executive Engineer (Ele.), O&M Division HESCOM, Haliyal Circle (Shivayogi Circle), Athani
119	Division	Store	Executive Engineer (Ele.), Stores HESCOM, O&M Division Haliyal Circle (Shivayogi Circle), Athani
120	Division	Store	Executive Engineer (Ele.), Stores HESCOM, Bagalkot Road, Near RTO Office, Bijapur
121	CSD2	Section	Section Officer (Unit-III) HESCOM, Bagalkot Road, Near rTo Office, Bijapur
122	CSD1	Section	Section Officer (Unit-I) HESCOM, Near Siddeshwar Temple, Amir Talkies, Bijapur. CSD-I Vijayapur.
123	CSD1	Section	Section Officer,O & M Section No-2, HESCOM, Near Raj Bhavan Marriage Hall,Near Jyoti factory,Indi Road,Vijayapur -586101
124	CSD1	Section	Section Officer,O & M Section Butanal, HESCOM, Near Bigbite Hotel,M B Patil Nagar,Vijayapur- 586101
125	CSD1	Section	Section Officer,O & M Section -01, HESCOM, Near Hotel Godavari,Athani Road,Vijayapur-586101
126	CSD2	Cash Counter	Cash Counter HESCOM, Jowarapurpet, (Near Shankaling Temple) Athani Road, Bijapur
127	CSD2	Section	Section Officer HESCOM, Near ,Navaras pura, Bijapur. CSD-2 Vijayapur.
128	CSD2	Section	Section Officer HESCOM, Near ,Golgumbaz, Bijapur. CSD-2 Vijayapur.
129	CSD1	SDO	Asst.Executive Engineer (Ele.),O&M City Sub-Division-1, HESCOM,CSD1 Bijapur,MM Sajjan Building,shahapet,Near Stadium Bijapur 586101
130	CSD2	SDO	Asst. Executive Engineer (Ele.), O&M City Sub-Division-2 HESCOM, Bijapur, Bagalkot Road, Near RTO Office, Bijapur
131	Circle	Circle	Superintending Engineer (Ele) O & M Circle HESCOM, Near BDA Office, Bagewadi Road, Bijapur
132	other office	Vigilance	Near BDA Office,B.Bagewadi Road Road, Vijayapur
133	Indi	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Indi, Bijapur District
134	Division	Store	Executive Engineer (Ele.), O&M Division HESCOM, Indi
135	Division	Division	Executive Engineer (Ele.), Stores HESCOM, O&M Division Indi
136	Bagalkot	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, CSD Bagalkot, Near BDCC Bank, Navanagar, Bagalkot-587103
137	Division	Division	EXECUTIVE ENGINEER (ELE), O AND M, ,587103, ,BGLK,KAR,INDIA

BESCOM - Managed by KCS Services

138	Division	Store	EXECUTIVE ENGINEER (ELE) STORES HESCOM O,586101, ,BAGALKOT,KAR,INDIA
139	Bagalkot	Section	Section Officer (Unit-I) HESCOM, Near Shakthi Talkies, Bagalkot- 587103
140	Bagalkot	Section	Section Officer HESCOM, College Road Vidyagiri, Bagalkot-587102
141	Circle	Circle	Superintending Engineer (Ele) O & M Circle HESCOM, Vidyagiri college Circle (Hostel Road), Belvalmath Building 17th Cross, Bagalkot-587102
142	Guledagudda	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Guledagudda, Bagalkot District
143	Guledagudda	Account Section	Accounting Section, O&M SubDivision HESCOM, Guledagudda, Bagalkot District
144	Guledagudda	Cash Counter	Cash Counter HESCOM, TMC Complex Opp. Bhandar College, Guledagudda
145	Ilkal	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Ilkal, Bagalkot District
146	Jamkhandi	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Behind KSRTC Bus Stand, Jamkhand, Bagalkot District
147	Division	Division	Executive Engineer (Ele.), O&M Division HESCOM, Near KSRTC Bus Stand, Jamkhandi
148	Jamkhandi	Store	Executive Engineer (Ele.), Stores HESCOM, O&M Division Near KSRTC Bus Stand, Jamkhandi
149	Division	MT/LTMR	Asst. Executive Engineer (Ele.), LT Rating Unit HESCOM, Near KSRTC Bus Stand, Jamkhandi
150	Mahalingpur	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM,Mahalingpur, Bagalkot District
151	Rabakavi	Section	Section Officer HESCOM, Banhatti, Bagalkot District
152	Rabakavi	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Rabkavi, Bagalkot District
153	Mudhol	SDO	Asst. Executive Engineer (Ele.), O&M Sub-Division HESCOM, Mudhol, Bagalkot District
154	Division	Division	Executive Engineer (Ele.), O & M Division HESCOM, Mudhol
155	Division	Store	EXECUTIVE ENGINEER (ELE) STORES HESCOM O,587313, ,MUDHOL,KAR,INDIA
156	Division	O & M Division Rural	Executive Engineer El., O & M Rural Division, HESCOM,Dharwad
157	Kalghatagi	O & M Sub-Division	The Assistant Executive Engineer El., O & M Sub-Division, HESCOM, Machapur Road, Bammigatti cross, Kalghtagi
158	Kalghatagi	O & M Section	Section Officer, O & M Section, HESCOM, Kalghatagi.
159	RSD Dharwad	O & M Sub-Division	The Assistant Executive Engineer El., O & M Sub-Division, HESCOM, Vidyagiri, Dharwad

BESCOM - Managed Network Services

160	RSD Dharwad	O & M Section	Section Officer, O & M Section , HESCOM, Azad Road, Opposite Central Bank, Alnavar
161	Kundgol	O & M Division Hubballi Rural	Executive Engineer El., O & M Rural Division, HESCOM, Hubballi
162	Kundgol	O & M Sub-Division	The Assistant Executive Engineer El., O & M Sub-Division, HESCOM, Kundagol
163	Navalgund	O & M Sub-Division	The Assistant Executive Engineer El., O & M Sub-Division, HESCOM, Annigeri Road, Navalagund.
164	Navalgund	Cash Counter	Cash Counter, O & M Sub-Division, HESCOM, Gandhi Market, Muncipal Compex, Navalgund.
165	Navalgund	O & M Section	Section Officer, O & M Section, ANNIGERI ROAD, NAVALAGUND
166	RSD Gadag	O & M Sub-Division	The Assistant Executive Engineer El., O & M Rural Sub-Division, HESCOM, Mulagund Naka, Gadag.
167	RSD Gadag	O & M Section	Section Officer, O & M Section, HESCOM, Mulagund
168	Laxmeshwar	O & M Section	Section Officer, O & M Section, HESCOM, Shirahatti.
169	Mundargi	O&M Sub-Division	The Assistant Executive Engineer El., O & M Sub-Division, HESCOM, Mundaragi.
170	Mundargi	O&M Section	Section Office O & M Sub-Division, HESCOM, Mundaragi.
171	Ron	O & M Section	Section Officer, O&M Section, HESCOM, Jakalli road, Naregal, Ron Taluk of Gadag Dist.
172	Ron	LTMR Sub Division, Ron	Assistant Executive Engineer (Ele), LTMR Sub Division, Hescom, Ron, Ron Taluk of Gadag Dist.
173	Ron	Store	The Store Officer, Divisional Store, O&M Division, HESCOM, Gajendragada road,Ron, Ron Taluk of Gadag Dist.
174	Ron	O & M Sub-Division	Assistant Executive Engineer. (El) O & M Sub Division HESCOM , Gajendragada road, Ron, Ron Taluk of Gadag Dist.
175	Gajendragad	O & M Sub-Division	Assistant Executive Engineer. (El) O & M Sub Division HESCOM , Ron road, Gajendragada , Gajendragada Taluk of Gadag Dist.
176	Gajendragad	O & M Section	Section Officer, O&M Section, HESCOM, Ron road, Gajendragada , Gajendragada Taluk of Gadag Dist.
177	Shiggaon	O & M Section	Section Officer, O & M Section office, HESCOM,Hanagal Road, Bankapur
178	Shiggaon	O & M Sub-Division	The Assistant Executive Engineer(Ele), O & M Sub Division Office,HESCOM, Near PWD IB, Shiggaon
179	Hangal	O & M Sub-Division	The Assistant Executive Engineer(Ele), O & M Sub Division,HESCOM, Haveri Road, Hanagal
180	Byadagi	O & M Sub Division	Assistant Executive Engineer(Ele), O&M Subdivision Office, HESCOM, Byadagi
181	Byadagi	O&M SECTION 1	Section Officer, O&M Section office 1, HESCOM, Byadagi

BESCOM - Managed Network Services

182	Hirekerur	O & M Sub Division	The Assistant Executive Engineer El. O&M Sub Division, HESCOM, Hirekerur
183	Hirekerur	O&M Section Hirekerur	Section Officer, O&M Section Hirekerur, HESCOM Hirekerur
184	Ankola	O&M Sub Division	The Assistant Executive Engineer El. O&M SubDivision Ankola
185	Ankola	O&M Section	Section Officer, O&M Section, HESCOM, Ankola
186	Honnavar	O&M Sub Division	The Assistant Executive Engineer El., O&M Sub-Division, Honnavar.
187	Division	Store	The Store Officer, Divisional Store, O&M Division, HESCOM, Honnavar.
188	Siddapura	O&M Sub Division	The Assistant Executive Engineer El., O&M Sub-Division Siddapur
189	Siddapura	Section	The Section Officer, HESCOM Siddapur Uttarakannada
190	Yellapura	O&M Sub Division	The Assistant Executive Engineer El., O&M Sub-Division Siddapur
191	Yellapura	Section	O & M Section Yallapur, Sirsi Road Yallapur
192	Mundgod	O&M Sub Division	The Assistant Executive Engineer El., O&M Sub-Division Mundagod
193	Mundgod	Section	O & M Section Mundgod, Sirsi Road Mundgod
194	Haliyal	Section	The Store Officer, Divisional Store, O&M Division, HESCOM, DANDELI
195	Haliyal	O&M Sub Division	The Assistant Executive Engineer El., O&M Sub-Division, Haliyal
196	Haliyal	Cash counter	The Assistant Executive Engineer El., O&M Sub-Division, Haliyal
197	Division	O & M Rural Division	Executive Engineer Ele., O&M Rural Division, HESCOM., Ghandhi Nagar, Belagavi.
198	Khanapur	O & M Sub-Division	Assistant Executive Engineer Ele., O&M Sub Division, HESCOM., Khanapur.
199	Khanapur	O & M Section	Section Officer 1, O&M Section, HESCOM., Khanapur.
200		O & M Sub-Division	The Assitant Executive Engineer(El) , O & M Sub-Division HESCOM, Ghataprabha
201	Mudalagi	O & M Section	The Assitant Engineer(El) , O & M Section HESCOM Mudalgi
202	Ghataprabha	O & M Section	The Assitant Engineer(El) , O & M Section HESCOM Ghataprabha-I
203	Division	O & M Division	Executive Engineer Ele., O&M Division, HESCOM, Near Railway Station Raibag
204	Raibag	O & M Sub Division	Asst. Executive Engineer(Ele), O& M Sub-Division, HESCOM, , Nandikurali Road, Raibag

BESCOM - Managed Network Services

205	Raibag	O & M Section	Section Officer-1, O&M Section, HESCOM, Nandikurali Road Raibag
206	Division	Store	The Store Officer, Divisional Store, O&M Division, HESCOM, Nandikurali Road Raibag
207	other office	LTMR Sub Division, Raibag	Asst. Executive Engineer(Ele),, LTMR , Shivayogi Circle Halyal road Athani Tq: Athani Dist: Belagavi
208	Kudachi	O & M Sub Division	Asst. Executive Engineer(Ele), O & M Sub-Division, HESCOM, , Kudachi.
209	Kudachi	O & M Section	Section Officer, O&M Section, HESCOM, Kudachi.
210	Sadalaga	0 & M Sub Division	Assistant Executive Engineer. (El) O & M Sub Division HESCOM Sadalaga
211	Sadalaga	Section Officer, O&M Section, HESCOM, Sadalaga	Section Officer, O&M Section, HESCOM, Sadalaga
212	Bilagi	O & M Sub-Division	Asst. Executive Engineer(Ele), O& M Sub-Division, HESCOM, Bilagi
213	Rabakavi	O & M Section	Section Officer, O & M Section, HESCOM, Terdal
214	Hungund	O & M Sub-Division	The Assistant Executive Engineer El., O & M sub-Division, HESCOM, Hunagund.
215	Hungund	section	Section Office
216	Guledagudda	O&M Section	Section Officer, O & M Section , HESCOM, Kerur Tq Badami Dist Bagalkot
217	Badami	O&M Section	Section Officer, O & M Section , HESCOM, Badami. Tq Badami,Dist Bagalkot
218	B.Bagewadi	O & M Sub-Division	The Assitant Executive Engineer(El) , O & M Sub-Division HESCOM, B.Bagewadi
219	B.Bagewadi	O & M Section	The Assitant Engineer(El) , O & M Section HESCOM, B.Bagewadi
220	Division	O & M Division	The Executive Engineer(El) , O & M Division HESCOM, B.Bagewadi
221	Division	Store	The Store Officer, Divisional Store, O&M Division, HESCOM, B.Bagewadi
222	B.Bagewadi	O & M Section	The Assitant Engineer(El) , O & M Section HESCOM Managuli
223	Nidagundi	O & M Sub-Division	The Assitant Executive Engineer(El) , O & M Sub-Division HESCOM, Nidagundi
224	Nidagundi	O & M Section	The Assitant Engineer(El) , O & M Section HESCOM, Nidagundi.Near Old Bus Stand
225	Nidagundi	O & M Section	Section Office Kolhar ,Near New Bus Stand
226	Muddebihal	O&M Sub-Division	The Assisatnt Executive Engineer El., O & M Sub-Division, HESCOM, Muddebihal.
227	Muddebihal	O&M Section	Section Officer, O & M Section, HESCOM, Muddebihal

BESCOM - Managed Network Services

228	Muddebihal	O & M Section	Section Officer, O & M Section, HESCOM, Nalatawad
229	Talikoti	O & M Sub-Division	The Assisatnt Executive Engineer El., O & M Sub-Division, HESCOM, Talikoti
230	Chadachan	O & M Sub-Division	The Assitant Executive Engineer(El) , O & M Sub-Division HESCOM, Chadchan
231	Chadachan	O & M Section	Section Officer , O & M, Section, HESCOM Chadchan
232	Sindagi	0 & M Sub Division	Assistant Executive Engineer. (El) O & M Sub Division HESCOM Sindagi
233	Sindagi	Cash Counter	Cash Counter, HESCOM, Sri Sairam Complex Near Bus Stand Gandhi Nagar Sindagi
234	Sindagi	O & M Section	Section Officer 0 & M Section HESCOM Almel
235	D.Hipparagi	0 & M Sub Division	Assistant Executive Engineer. (El) O & M Sub Division HESCOM D.Hipparagi
GESCOM			
1	CORPORATE OFFICE (1)	Corporate office Ground floor	OPP CHERAVIE HOSPITAL COART ROAD GULBARGA 585102
2	CORPORATE OFFICE (2)	CORPORATE OFFICE (FIRST FLOOR)	OPP CHERAVIE HOSPITAL COART ROAD GULBARGA 585102
3	IT CELL	Corporate office (IT CELL) 2nd floor	OPP CHERAVIE HOSPITAL COART ROAD GULBARGA 585102
4	OPP ITCELL	Corporate office (opp IT CELL) 2nd floor	OPP CHERAVIE HOSPITAL COART ROAD GULBARGA 585102 ---2rd floor
5	Zonal office	Zonal office 2nd floor	ZO 2nd floorATAL BHARI VACHPAI LAYOUT jEWARGI ROAD GULBARGA
6	CIRCLE OFFICE	CIRCLE OFFICE 1st floor	CO first floor ATAL BHARI VACHPAI LAYOUT jEWARGI ROAD GULBARGA
7	CCC OFFICE	CCC OFFICE ground floor	OPP CHERAVIE HOSPITAL COART ROAD GULBARGA 585102
8	CITY DIVISION	CITY DIVISION	Near FOART ROAD GULBARGA
9	CSD 1 Unit 2	O&M section office	Opp shatty talkies ALAND ROAD Gulbarga
10	CSD 1 Unit 11	O&M section office	malkundai complex opp Devi nagar Aland Road Gulbarga
11	UNIT10	CSD1 GULBARGA	KAKADAY CHOWK GULBARGA
12	UNIT 01	CSD 1 GULBARGA	NEAR CHADDI HOTEL GUNJ GULBARGA
13	SUB DIVISION	CSD 1 GULBARGA	SUPER MARKET GULBARGA
14	CSD 2	Subdivision	Mini vidan soudha gulbarga

BESCOM - Managed Network Services

15	CSD 2	Section office	Industrial area M.S.K MILL ROAD Gulbarga
16	CSD 2	Section office	JAi NAGAR SADAM RING ROAD Gulbarga
17	CSD 2 Unit 3	Section office	Vithal nagar near hanuman temple Gulbarga
18	CSD 2 Unit 9	Section office	Shantinagar M.S.K MILL Road Gulbarga
19	CSD3 Unit 12	Subdivision	opp Baquar fulction hall ring road Gulbarga
20	CSD 3 UNIT 8	Section office	MG Road Basweshwar colony Gulbarga
21	CSD 3 UNIT 7	Section office	Rafiq chowk near metro function hall ring road gulbarga
22	CSD3	Subdivision	MG Road Basweshwar colony Gulbarga
23	CSD3 UNIT 17	Section office	Gunj Bank Colony Humnabad Road gulbarga
24	CSD 4	Subdivision	Near Mallu apartment M.S.K MILL Road Gulbarga
25	CSD 4 UNIT 13	Section office	C.I.B Colony Bhind BUS Stand Gulbarga
26	CSD 4 Unit14	Section office	K.H.B Colony P.N.T housing board Gulbarga
27	CSD 4 UNIT 6	Section office	K.H.B Akkamahadevi Colony near hight court Gulbarga
28	CSD 4 Unit 16	Section office	Karuneshwar nagar Ram mandir road Gulbarga
29	CSD 4 Unit 15	Section office	Merchi goudown ring road gulbarga
30	CCC	Customer care center Gnd floor	Ground floor OPP CHERAVIE HOSPITAL COART ROAD GULBARGA 585102
31	SUB DIVISION	HT/RATING	OLD jewargi road near K.E.B Quarters Gulbarga pin 585102
32	Regional Store	Gulbarga Regional store	OLD jewargi road near K.E.B Quarters Gulbarga pin 585102
33	DIVISION 1	DIVISION 1	KOTNUR D JEWARGI RING ROAD GULBARGA
34	SDO	DIVISION 1 Subdivision	Umarga road ALAND
35	Unit 1	DIVISION 1 Subdivision	2 cash counter market ALAND
36	Cash Counter	DIVISION 1 Subdivision	3 cash counter RIZI Road near Bajaj show room ALAND
37	DIVISION 2	DIVISION 2	JEWARGI ROAD KOTNOOR-D GULBARGA 585102

BESCOM - Managed Network Services

38	SDO	SDO	Subdivsion Shahabad,GESCOM,Margol Degree College Road,Near 220 KV Receiving Station, Shahabad
39	Unit 1	UNIT 1 Section office	Subdivsion Shahabad,GESCOM,Margol Degree College Road,Near 220 KV Receiving Station, Shahabad
40	SO	section office	Near kismat talkies Swami hospital Wadi
41	SDO	Subdivision	opp BUS Stand SEDAM
42	Unit1 SO	UNIT 1 Section office	OPP BUS Stand SEDAM
43	Account section	Division	opp Bus Stand SEDAM
44	UNIT 4	DIVISION office	MANAKHALI ROAD NEAR SAI THEATER HUMNABAD
45	SDO	SUB DIVISION	MANAKHALI ROAD NEAR SAI THEATER HUMNABAD
46	Unit1	section office site id 2043/A	BHIND HANUMAN TEMPLE KOLLUR ROAD HUMNABAD
47	SDO	SUB DIVISION	NEAR GANDHI CHOWK BASWAKALYAN
48	Unit 1	Section office	NEAR GANDHI CHOWK BASWAKALYAN
49	REVANUE	SUB DIVISION	OPP BUS STAND BHALKI
50	TECHNICAL ROOM	Section office Unit 1	OPP BUS STAND BHALKI
51	CIRCLE OFFICE	CIRCLE OFFICE	NEAR JYOTHI COLONY BIDAR
52	DIVISION OFFICE	DIVISION OFFICE	JYOTHI COLONY BIDAR
53	D1 CASH COUNTER	Section officer Unit 1	JYOTHI COLONY BIDAR
54	D2 Cash counter	Cash counter	Mangal pate cash counter BIDAR
55	D2 Cash counter	Section office	USMAN GUNJ BIDAR
56	D4 Cash counter	Section office	GUMPA CHITTA ROAD BIDAR
57	D5 CASH COUNTER	SECTION OFFICE	AREA GANDHI GUNJ BIDAR
58	D6 CASH COUNTER	Section office	UDGIR ROAD BIDAR
59	AEE ROOM	SUB DIVISION OFFICE	NEAR JYOTHI COLONY BIDAR
60	Division Office	Division	opp Tasil office Yadgir

BESCOM - Managed Network Services

61	SO	SDO ID 2037	LAXMI NAGAR YADGIR
62	SDO	SDO ID 2036/2036A	AMAR LAYOUT OPP TASIL OFFICE YADGIR
63	Cash Counter	SDO ID 2040	CHAMA layout CASH COUNTER YADGIR
64	Cash Counter	SDO ID 2041	GANDHI CHOWK CASH COUNTER YADGIR
65	Unit 1 Arbun	SDO	Hosalli Road Duppali Tamanna Building Yadgir
66	Cash Counter unit2 -CC-2	Section office	Near Aziz colony thayiya ashirvad building YADGIRI 585202
67	NA	SUB DIVISION	BB Road Shahapur
68	NA	Section office	Near surpur Road shahapur
69	NA	Second section office cash counter	VIDYA NAGAR SHAHAPUR
70	NA	SUB DIVISION SITE ID 2018	RENGNEAPET SORAPUR
71	NA	Section office	RENGNEAPET SORAPUR
72	2019	Section office (cash counter)	Near Rangepate Shorapur
73	NA	Zonal office	near moti circle Bellary
74	NA	CIRCLE OFFICE	near moti circle Bellary
75	NA	Bellary RSD	near moti circle Bellary
76	TECHINICALROOM	DIVISION	NEAR Moti circle Bellary
77	MAIN CASH COUNTER	CSD 1	NEAR ROYAL CIRCLE BELLARY
78	TECHINICALROOM	CSD 1	NEAR ROYAL CIRCLE BELLARY
79	UNIT 2	CSD1	NEAR MILLERPET BELLARY
80	UNIT 1	CSD1	NEAR APMC BELLARY
81	UNIT 3	CSD 1	NEAR FIRST GATE COWL BAZAR BELLARY
82	UNIT 10	CSD 1	NEAR FIRST GATE COWL BAZAR BELLARY
83	REVANUE SECTION ROOM	CSD 1	NEAR ROYAL CIRCLE BELLARY

BESCOM - Managed Network Services

84	UNIT 4	CSD 2	NEAR ROYAL CIRCLE BELLARY
85	UNIT 6	CSD 2	NEAR INFANTREE ROAD BELLARY
86	UNIT 7 SECTION OFFICE	CSD 2	NEAR S.M PATE 3 CROSS BELLARY
87	UNIT 9	CSD 2	NEAR INFANTREE ROAD BELLARY
88	TECHINICAL OFFICE	CSD 2	NEAR ROYAL CIRCLE BELLARY
89	REVANUE OFFICE	CSD 2	NEAR ROYAL CIRCLE BELLARY
90	UNIT 8 SECTION OFFICE	CSD 2	NEAR GANDHI NAGAR BELLARY
91	Unit 5	CSD 2 Section office	NEAR GANDHI NAGAR BELLARY
92	REVANUR SECTION SITE ID 2058	SDO	SIRGUPPA
93	AURBAN SECTION	SO	SIRGUPPA
94	REGIONAL STORE BELLARY	REGIONAL STORE	BELLARY
95	CASH COUNTER UNIT 4 CSD2	SO OFFICE	PATEL NAGAR BELLAR
96	DIVISION OFFICE	Hospet	Neharu Colony Dam Road HOSPET
97	CASH COUNTER	USD 1	Neharu Colony Dam Road HOSPET
98	REVANUE	USD 1	Neharu Colony Dam Road HOSPET
99	AET ROOM	USD 1	Neharu Colony Dam Road HOSPET
100	Section	SECTION	Rama Talskis, Near Chalvadakeri, Hospet
101	REVANUE SECTION	USD 2	Neharu Colony Dam Road HOSPET
102	RSD	RSD	Neharu Colony Dam Road HOSPET
103	SECTION Office KAMPLI	Section office KAMPLI	BELLARY ROAD KAMPLI
104	City Cash counter	City Cash counter	OPP Ram mandir anegudi road Gangavathi
105	MAIN CASH COUNTER 2	MAIN CASH COUNTER 2	OPP Ram mandir anegudi road Gangavathi
106	Revanue office unit 3	Revanue office unit 3	OPP Ram mandir anegudi road Gangavathi

BESCOM - Managed Network Services

107	AET ROOM unit 2	AET ROOM unit 2	OPP Ram mandir anegudi road Gangavathi
108	O&M Section Unit 1	O&M Section Unit 1	OPP Ram mandir anegudi road Gangavathi
109	Section office site id 2061	Section office site id 2061	Near Bus stand inside taluka panchyat Sindhanur
110	site id 2060	site id 2060	Near PWD Camp Sindhanur
111	DIVISION OFFICE	DIVISION OFFICE	Near PWD Camp Sindhanur
112	Division office	Division office	opp laxmi talkies BT patil Nagar Koppal
113	City Cash counter site id 2071	SDO	Ambedkar Circle Koppal
114	Unit 4 site id 2072	SDO Section office	Near Ambedkar circle Bhagyanagar Koppal
115	Site id 2068	Division Store	opp laxmi talkies BT patil Nagar Koppal
116	Site id 2070	SUB DIVISION	opp laxmi talkies BT patil Nagar Koppal
117	Site id 2065	SDO OTHERS	opp laxmi talkies BT patil Nagar Koppal
118	site id 2067	Section office	opp laxmi talkies BT patil Nagar Koppal
119	L.T Rating	Sub Division	B.T Patil nagar near BNRK Collage KOPPAL
120	CIRCLE OFFICE	CIRCLE OFFICE	opp LIC OFFICE RAICHUR
121	DIVISION (ARBAN)	DIVISION	OPP LIC OFFICE RAICHUR
122	DIVISION (ACCOUNT SECTION)	DIVISION	OPP LIC OFFICE RAICHUR
123	USD 1 (O&M ARBAN)	SUB DIVISION	KEB COLONY NEAR DC HOUSE RAICHUR
124	SO-1 USD-1 SITE ID 2082	SO-1 USD-1	OPP LIC OFFICE RAICHUR
125	USD 1 SO 5 O&M OFFICE	section office	Naer BRB Collage Ashok Nagar RAICHUR
126	USD 1 (Section 2) SITE ID GUL2083RTROL	Section 2 USD 1	Near KEB Colony DC HOUSE RAICHU
127	USD 2 (Technicial Section) Site ID 2087	USD 2	Near LIC OFFICE RAICHUR
128	SO-3 USD-2	SO-3 USD-2	Near Gunj road manjlapur cross Raichur
129	USD 2 so 3	section office USD 2	Near Goshela Road Raichur

RESCOM - Managed Network Services

130	REVANUE SECTION	REVANUE SECTION	Near IB CIRCLE MANVI pin 584123
131	O&M section office	O&M section office	Near IB circle MANVI pin 584123
132	Cash counter	USD1	Near Railway Station Circle pin 584101
133	REVANUE SECTION	USD 1	Near DC house K.E.B Colony Raichur
134	Cash counter	USD 2	opp LIC OFFICE RAICHUR
135	REVANUE SECTION	REVANUE SECTION OFFICE	HARAPANAHALLI ROAD KOTTUR
136	CASHIER SECTION	CASHIER SECTION	HARAPANAHALLI ROAD KOTTUR
137	AET SECTION	SECTION	OPP LIFE LINE HOSPITAL HOVINA HADAGALI
138	REVANUE SECTION	SECTION	OPP LIFE LINE HOSPITAL HOVINA HADAGALI
139	CASH COUNTER	CASH COUNTEER	OPP LIFE LINE HOSPITAL HOVINA HADAGALI
140	Revanue Section offuice	REVANUE SECTION OFFICE	KAMLAPUR
141	SECTION OFFICE	SECTION OFFICE	KAMLAPUR
142	Techinical Section	TECHINICAL SECTION	KOTTUR ROAD NEAR GANESH TEMPLE KUDALGI
143	REVANUE SECTION	REVANUE SECTION OFFICE	KOTTUR ROAD NEAR GANESH TEMPLE KUDALGI
144	CASH COUNTER	CASH COUNTER	AZAD NAGAR KUDALGI
145	OLD AE CHAMBER	SDO	BELLARY MAIN ROAD TEKKALKOTA
146	STOCK ROOM	SDO	BELLARY MAIN ROAD TEKKALKOTA
147	TRM ROOM	SDO	NEAR BUS Stand KEB CIRCLE SANDUR
148	AET ROOM	SDO	NEAR BUS Stand KEB CIRCLE SANDUR
149	Computer Section	Sub division	Near Beshveswar circle AFZALPUR
150	CASH COUNTER	CASH COUNTEER	Near Beshveswar circle AFZALPUR
151	SUB DIVISION	J.T.A ROOM	Near Beshveswar circle AFZALPUR
152	Section office	Section office	near petrol pump chincholi

RESCOM - Managed Network Services

153	Cashier room	Cashier room	near petrol pump chincholi
154	SDO	SDO	near petrol pump chincholi
155	SO	DIVISION 2 section office	BHANKUR CROSS shahabad
156	AET ROOM	SDO	OPP MULSIPARTY OFFICE JEWARGI
157	Town Section office	Town Section office	OPP MULSIPARTY OFFICE JEWARGI
158	Revanue Section offuice	Revanue section(Cash Counter)	OPP MULSIPARTY OFFICE JEWARGI
159	Revanue section	Section office	KEB office Ambedkae circle CHITTAPUR
160	CASH COUNTER	Cash Counter	KEB office Ambedkae circle CHITTAPUR
161	AEE ROOM	SDO	KEB office Ambedkae circle CHITTAPUR
162	SUB DIVISION OFFICE	SUB DIVISION OFFICE	BHEEMRAYANANGUDI
163	SUB DIVISION OFFICE	SUB DIVISION OFFICE	BHEEMRAYANANGUDI
164	Subdivision	Subdivision	Near KEB colony Gurmital
165	Subdivision	Subdivision	Near KEB colony Gurmital
166	Subdivision	Subdivision	Near KEB colony Gurmital
167	Subdivision	Subdivision	Near KEB colony Gurmital
168	Revanue section	SDO	Near KEB Colony Aurad
169	Techinical Section	SDO	Near KEB Colony Aurad
170	Main Cash Counter	SDO	Near KEB Colony Aurad
171	Section office	Section office	KEB office CHITGUPPA
172	Section office	Section office	KEB office CHITGUPPA
173	Section office	Section office	KEB office CHITGUPPA
174	AEE ROOM	AEE ROOM	Near Z.P Circle KEB Colony DEVDURGA
175	SO ROOM	SO ROOM	Near Z.P Circle KEB Colony DEVDURGA pin 584111

BESCOM - Managed Network Services

176	CASH COUNTER	Cash Counter	Near Z.P circle KEB colony DEVDURGA pin 584111
177	AET ROOM	SUBDIVISION	Near Bus Stand Mudgal Road LINGSUGUR PIN 584122
178	CASH COUNTER	SUBDIVISION	Near Bus Stand Mudgal Road LINGSUGUR PIN 584122
179	Revanue office	o&m	Near APMC Office Lingsugur Road MUDGAL Pin 584125
180	Cash counter	o&m	Near APMC Office Lingsugur Road MUDGAL Pin 584125
181		Section Office	Near HATTI GOLD MINE MALLAPPA SAFT HATTI PIN 584115
182	Revanue office	Section Office	Near HATTI GOLD MINE MALLAPPA SAFT HATTI PIN 584115
183	CASH COUNTER	CASH COUNTEER	YELBURGA
184	SUB DIVISION	SUB -DIVISION	YELBURGA
185	REVANUE SECTION	REVANUE SECTION	YELBURGA
186	A.E.T Section	SDO	Near Bus Stand O&M sub division KUSTAGI
187	O&M Section	SDO	Near Bus Stand KUSTAGI
188	KOPPAL-UNIT-3-2067B	Spare KOPPAL	Section Officer,O&M Section Unit -3, GESCOM,Gadag Road,Near Laxmi Theatre, Koppal
CESC			
1	gundlupet	sdo	mysore ooty main road gundlupet
2	gundlupet	section	Chief Engineer O&M Zone GESCOM, Jewargi Road,Near Kendriya Vidyalaya School,Kotnoor (D), Gulbarga, Karnataka 585102,
3	h n pura	division	main road holenarsipura
4	arkalgud	sdo	arkalgud sdo office arkalgud
5	arkalgud	section	section office arkalgud
6	h n pura	sdo	main road holenarsipura
7	h n pura	section	section office holenarsipura
8	h n pura	store	main road holenarsipura
9	nagamagala	sdo	hunsur kote road h d kote

BESCOM - Managed Network Services

10	h d kote	section	section office h d kote
11	sargur	sdo	sargur kote road sargur
12	sargur	section	section office sargur
13	hanur	sdo	sdo office hanur
14	hanur	section	sectio office hanur
15	yalanduru	sdo	sdo office yalanduru
16	yalanduru	section	Chief Engineer O&M Zone GESCOM, Jewargi Road,Near Kendriya Vidyalaya School,Kotnoor (D), Gulbarga, Karnataka 585102,
17	piriyapatna	sdo	mysore madikere main road
18	piriyapatna	section	mysore madikere main road
19	k r pete	division	division to sheelanere{ moved }
20	k r pete	sdo	sdo to akkihebbal moved
21	k r pete	section	section to kikkeri moved
22	k r pete	store	division office k r pete
23	maddur	sdo	sdo office maddur
24	maddur	section	section office maddur
25	kushalnagara	sdo	sdo kushalnga
26	kushalnagara	section	section office kushalnagara
27	somwarpete	sdo	sdo office somwarpete
28	somwarpete	section	section offics somwarpete
29	virajpete	sdo	sdo office virajpete
30	virajpete	section	section office virajpete
31	nagamagala	division	main road nagamagaia
32	nagamagala	sdo	main road nagamagaia

BESCOM - Managed Network Services

33	nagamagala	section	main road nagamagaia
34	nagamagala	store	main road nagamagaia
35	bannur	sdo	sdo office bannur
36	bannur	section	Superintending Engineer O&M Circle, Jewargi Road,Near Kendriya Vidyalaya School,Kotnoor (D), Gulbarga, Karnataka 585102,
37	t narasipura	sdo	main road t narasipura
38	t narasipura	section	main road t narasipura
39	pandavapura	division	k r pete main road pandavapura
40	pandavapura	sdo	k r pete main road pandavapura
41	pandavapura	section	k r pete main road pandavapura
42	s r patna	sdo	mysore main road s r patna
43	s r patna	section	mysore main road s r patna
44	pandavapura	store	k r pete main road pandavapura
45	sakleshpura	division	Division Office CESC Sakelspura
46	alur	sdo	sdo office alur
47	alur	section	section office alur
48	belur	sdo	sdo office belur
49	belur	section	section office belur
50	sakleshpura	sdo	sdo sakeleshpura
51	sakleshpura	sakleshpura	section
52	sakleshpura	store	Division Office CESC Sakelspura
53	arsikere	division	Assistant Executive Engineer,Arsikere sub Division office ,B.H.Road,near hoysaleshwara college, Pin code- 573103
54	arsikere	sdo	Assistant Executive Engineer,Arsikere sub Division office ,B.H.Road
55	arsikere	section	Assistant Executive Engineer,Arsikere sub Division office ,B.H.Road

BESCOM - Managed Network Services

56	arsikere	store	Assistant Executive Engineer,Arsikere sub Division office ,B.H.Road
57	chamarajanagara	division	Office of the Executive Engineer, Division Office CESC Double Road, Chamarjanagar-571313
58	chamarajanagara	sdo	govt hospetal road c nagara
59	Ramasamudra	section	govt hospetal road c nagara
60	chamarajanagara	store	govt hospetal road c nagara
61	c r patna	division	AO, EE CESC Office(KEB), Stores, Opp Division office, CR Patna-573116
62	c r patna	sdo	CESC Office(KEB), AEE O&M SDO, Navodaya Circle CR Patna-573116
63	hemavathi&housing	section	CESC Office(KEB), AEE O&M SDO, Navodaya Circle CR Patna-573116
64	c r patna	store	Cesc Store Office ,Opp. Cesc Division, B.M Road,ChannarayaPatna-573116
65	Hassan	division	AO , EE Division office(KEB), Near New Bustand Hassan -573201
66	Hassan	sub division	sdo office hassan
67	KR Puram	section	AE, O&M 1, CESC office(KEB), Kuvempunagar, near janatha bazar, Hassan -573201
68	Santepete	section	santhepete road hassan
69	Uttara badavane	section	AE, O&M 2, CESC KEB office, BM raod, near Kadamba hotel, Hassan -573201
70	Satyamangala	section	Satyamangala section office
71	Hassan	store	store office hassa
72	Hassan	circle office	circle office Hassan
73	hunsur	division	Hunsur City Division, office Chamundeshwari Electricity Supply Corporation Limited, Marcera-mysore main Road, Hunsur.
74	hunsur	sdo & section	sdo office hunsur
75	hunsur	store	bypass road hunsur
76	kollegala	division	section office
77	kollegala	sdo	CESC Kollegala near shanti theater Sub Division office Kollegala 571440
78	kollegala	kollegala&devan	CESC Kollegala near shanti theater Sub Division office Kollegala 571440

BESCOM - Managed Network Services

79	chilakavaadi	section	section office chilakavadi
80	kollegala	store	Division Office CESC Dr Raj Kumar Road kollegala
81	k r nagara	division	Asistant executive engineer K.R.Nagar city sub-Division opposite thopamma temple, mysore Road, K.R.Nagar. Pin-571602
82	k r nagara	sdo	sdo office k r nagara
83	k r nagara	section	section office k r nagra
84	k r nagara	store	division store office k r nagara
85	madikeri	division	DO Office Sudarshan circle Madikeri .Kodagu 571201
86	madikeri	sdo	SDO, .Near town hall Madikeri .Kodagu pin-571201
87	madikeri	section	Near Town Hall. Pin code 571201. madikeri. Kodagu dist 571201
88	madikeri	store	Sudarshan circle. Madikeri .Kodagu 571201
89	madikeri	rating	HT/LT Rating , near ambedkar bhavan, sudarshan circle Madikeri- 571201
90	maddur	division	Office of EE (Ele) CESC Maddur Division, old
91	Malvalli	sdo	Office of Assistant Executive Engineer, CESCOM, Malavalli-1Sub Division,Kollegala Road, Malavalli-571430
92	malavalli	town section	Section officer cesc O&M1,Sub-div-1 Malavalli-571430
93	malavalli	rural section	Section officer cesc O&M2,Sub-div-1 Malavalli-571430
94	maddur	store	store office maddur
95	mandya	division	Office of EE (Ele) CESC Mandya Division M.C. Road, oppt KSRTC Bus stand Mandya-571401
96	mandya	sdo	sdo office mandya
97	M C road	section	Assistant Engineer MC road unit Div office compound opp ksrtc bus stand mc road subash nagar Mandya-571401
98	sugar town	section	section office mandya
99	guthlu	section	Office of the section officer O&M3 Guthal section, near tavaregere cheluvaiah park Mandya-571401
100	hosahalli	Section	Office of the section officer O&M4 Hosahalli section, Bisilu maramma temple circle Mandya 571401

BESCOM - Managed Network Services

101	mandya	circle office	Super intending engineer (ELE), Mandya circle, CESC Bangalore-Mysore road, Mandya-571401
102	mandya	store	Super intending engineer (ELE), Mandya circle, CESC Bangalore-Mysore road, Mandya-571401
103	mandya	rating	Office of the AEE HT Rating, sub division CESC, oppt KSRTC Bus stand Mandya-571401
104	n r mohala	division	division office n r mohala
105	central zone	sdo	harsha road mysore
106	mandi mohala	section	AEE,CESC, SECTION OFFICE, MPL COMPOUND, SHREE HARSHA ROAD,
107	M P L	section	AEE,CESC, SECTION OFFICE, MPL COMPOUND, SHREE HARSHA ROAD,
108	ramavilas	section	AEE,CESC, SECTION OFFICE, MPL COMPOUND, SHREE HARSHA ROAD,
109	siddartha	section	AE,SECTION OFFICE ,SIDDHARTHA LAYOUT, MYSORE-570011
110	C .kodagu	circle office	AEE,CESC, SECTION OFFICE, MPL COMPOUND, SHREE HARSHA ROAD,
111	chamundipuram	sdo	AEE office O&M chamundipuram SDO, 66/11
112	v v 1	section	AEE office O&M chamundipuram SDO, 66/11
113	v v 2	section	AEE office O&M chamundipuram SDO, 66/11
114	j p nagara	section	Assistant Engineer (ELE) , CESCOM ,
115	n r mohala	sdo	AEE, near KEB choultry rajendra nagar, kesere NR Mohalla Mysuru- 570007
116	n r mohala	section	AEE, near KEB choultry rajendra nagar, kesere NR Mohalla Mysuru- 570007
117	bannimantap	section	ASSISTANT ENGINEER, SECTION OFFICE, CESC, BANNIMANTAP, MYSORE-570015
118	jyothinagara	sdo	Assistant Executive Engineer(ELE) , cescom , Jyothinagar Sub Division, Jyothinagar , Mysore-570019
119	jyothinagara	section	Assistant Executive Engineer(ELE) , cescom , Jyothinagar Sub Division, Jyothinagar , Mysore-570019
120	udayagiri	section	Assistant Engineer(ELE) , CESCOM , Udaygiri Section Office, Near P & T quaters , Udaygiri , Mysore-570007
121	shanthinagara	section	AO,CESC,RAJENDRA NAGAR ,MPL COMPOUND, SHREE HARSHA ROAD,
122	n r mohala	store	store office n r mohala
123	n r mohala	m t division	Executive Engineer, Meter testing division, Jyothinagar Mysore- 570019

BESCOM - Managed Network Services

124	nanjangud	division	CESC Office(KEB), Office of the executive engineer, division office, RP Road, Nanjangud-571301
125	nanjangud	sdo	Nanjangud Stores:- Office of the Executive Engineer, CESC Nanjangud Division Stores, 6th cross, Rashtrapathy road, Nanjangud – 571301.
126	nanjangud	section 1	Nanjangud Stores:- Office of the Executive Engineer, CESC Nanjangud Division Stores, 6th cross, Rashtrapathy road, Nanjangud – 571301.
127	nanjangud	store	Nanjangud Stores:- Office of the Executive Engineer, CESC Nanjangud Division Stores, 6th cross, Rashtrapathy road, Nanjangud – 571301.
128	v v mohala	division	Asst Executive Engineer, CESC, Kuvempunagar- 1 sub division office, gaganachumbi road, Kuvempunagar, Mysore, Pin code 570023.
129	kuvempunagar	division	division office kuvempunagara
130	saraswthipuram	section	section oooice saraswthipuram
131	arvinda	section	sectio office arvinda
132	niveditha	section	niveditha section office
133	mysore	circle office	circle office mysore
134	R K nagara	sdo	No.10, Darshana building(Dena bank building), Vishwamanava Double road, Vasu Layout, R K Nagar, Mysore – 570022
135	vivekananda	section	section office vivekananda nagara
136	v v mohala	sdo	division office store v v mohala
137	vontikopal	section	main road vontikopal
138	jayalakeshmipuram	section	section office jayalakshmipuram
139	metagalli	section	section office metagalli
140	m g kopal	section	main road m g kopal
141	hootagalli	sdo & section	AEE CESC Hootagalli Sub-division , opposite Mahadeshwara Complex Hunsur Road Hootagalli Mysore-570018
142	bogadi	section	AE CESC O& M Units #626,Bhgadi 2nd Stage South Near Matha Amruthananda mai Mata Mysore-570026
143	roopanagara	section	#N/A

BESCOM - Managed Network Services

144	v v mohala	store	sdo office v v mohala
145	mysore	c c c	gramina bank road vijay nagar 2nd stage Mysore 570017
146	corporte office	corport office	4 spare
147	mysore	zonal office	zonal office mysore
148	Hassan	zonal office	AEE, Circle, CESC (KEB), Santhepet, BM road, Hassan-573201

BESCOM - Managed Network Services

Annexure 4: Affidavit Format

[ON STAMP PAPER & NOTARISED]AFFIDAVIT

I, ..., son of ....., aged ..... years, working as ..... in the office of, do hereby solemnly affirm and state on oath as follows:

1) I am working as ..... in the office of .....and I am well conversant with the facts deposing here to. I have been authorized to swear to this affidavit on behalf of

   a) To submit proposal and participate in the Bid published and handled onbehalf of the company.

   b) To authorize any other individual as „nominated user' to submit a bid, and subsequently negotiate and sign the Contract with ESCOM (herein afterreferred to as „Owner') for which Bids are floated in the unified KPP platform of Government of Karnataka

   c) To negotiate with the Owner the terms and conditions including price foraward of the contract pursuant to the aforesaid Bid and to sign the contract with the Owner for and on behalf of the Company.

   d) To receive, accept and execute the contract for and on behalf of the Company

   e) To do any other act or submit any document related to the above.

   f) To draw bills in the name of the Company.

   g) To receive payments in favor of the Company against the aforesaid bills from the authorities concerned.

   h) To make correspondence with the said authorities.

   i) To submit any extra claims before the authorities relating to the work.

   j) To appear and represent on behalf of the Company with all other authoritiessuch as State government, Central Government, Electricity board, TelephoneDepartment, RTO office, Income Tax, Sales tax, Labor Departments and suchother departments connected to the project and to carry on correspondence with the above in respect of the contract.

   k) To submit any bank guarantee, indemnities, earnest money deposits etc., as the Owner may require."

2) I hereby confirm that the following statements and enclosed documents as per the descriptions given in the RFP for Managed Network Service Provider are true.

   i) The circuit is owned by the Company

   ii) There are no deviations from the Specifications

   iii) The Company has the Point of Presence (PoP) in Bangalore

   iv) The Company is bidding as a single entity and not as Consortiums of companies.

BESCOM – Managed Network Services

v) The Company has the capability to provide 100% backup through alternate route in case of cut/failure of primary line. Duly signed networkdiagram giving all details is provided.

vi) The Company has the State-of-the-art Network Operation & Management Centre. Troubleshooting around the clock at this location to ensure uninterrupted service. The detailed flow chart about handling the troubleshooting calls to ensure the SLA requirements is provided.

vii) The Company shall free/helpdesk number to register complaints roundthe clock.

viii) Maintenance and ownership of all such equipment will be with the Company for 2 years.

ix) The Company will provide access network on Ring-Protected Fibre with Ethernet based hand-off for maximum resilience and scalability.

It is expressly understood that the Affidavit shall remain valid, binding and irrevocable till submission of the Contract performance guarantee in terms of all the Contracts for which Bid is floated in the unified KPP platform of Government of Karnataka. I and the firm hereby agree and undertakes to ratify and confirm whatsoever the said" Authorized Representative" quotes in the Bid, negotiates and signs the contract with the "Owner" and/or purports to act on behalf of the "Self" by virtue of this Affidavit and the same shall bind on me.

"IN WITNESS WHEREOF, I, ...have signed the represents on this the day of

PLACE: DEPONENT DATE: NOTARISED:

BESCOM - Managed Network Services

Annexure 5: Non-Disclosure Agreement Format

NON-DISCLOSURE AGREEMENT FOR SHARING RESTRICTED/PRIVATE/CONFIDENTIAL/SENSITIVE DATA

THIS AGREEMENT (the "**Agreement**") is entered into on this -- day of --- between **Bangalore Electricity Supply Company Limited (BESCOM),** a company incorporated under the provisions of Companies Act, 1956, having its registered office at K.R. Circle, Bengaluru- 560001, Karnataka represented by the **GM (ICT & MIS), BESCOM** (the "**Disclosing Party**"), and --------- (the "**Recipient**" or the "**Receiving Party**") having its registered office at ---------- hereinafter referred to individually as "Party", collectively as "Parties".

This agreement is entered into between the parties in accordance with the data sharing policy of BESCOM – 2019 and subsequent amendments issued thereof. The Recipient hereto desires to receive Information & Data <brief description> ("Data") in custody with BESCOM for the purpose of providing manage network service for all ESCOMs of Karnataka <brief description> ("Purpose") vide reference No. < ------- >. During the course of this agreement, Disclosing Party may share certain proprietary data with the Recipient. Therefore, in consideration of the mutual promises and covenants contained in this Agreement, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties hereto agree as follows:

1. Definition of Sharable Data

a) For purpose of this Agreement, "**Sharable Data**" means

i. Restricted/Private/Confidential Data - Data which is held privately by BESCOM and deemed not to be publicly available. This also includes the data which is directly or indirectly attributable to service providers / consumers / employees of BESCOM which BESCOM has deems to keep them confidential and private and not to be disclosed in public.

ii. Sensitive data - Sensitive data as defined in various Acts and rules of the Governmentof India.

The following are declared as Sensitive data by BESCOM:

a. Personally Identifiable Data (PID) of consumer/employees.
   The following are declared as Personally Identifiable Data (PID) by BESCOM.
   - Personal Identifiers like government issued identity card details, Contact detailsetc.
   - Passwords
   - Address/Geo-location data
   - Financial data.
   - Biometric data.
   - Religious or political beliefs or affiliations.

b. Geo-spatial data of assets and consumers.

c. Architectural details of IT/OT/IoT systems.

BESCOM - Managed Network Services

Sharable data need not be novel, unique, patentable, copyrightable or constitute a trade secret in order to be designated as Sharable data. The Receiving Party acknowledges that the Sharable data is proprietary to the Disclosing Party, has been developed and obtained through great efforts by the Disclosing Party and that Disclosing Party regards all of its Sharable data as trade secrets.

b) The Data which is the subject of this Agreement, has been developed solely for internal use only by Disclosing Party, and Disclosing Party makes no warranties, representations or guarantees, either expressed or implied, as to the completeness, accuracy or correctness of the Data, nor accepts or assumes any liability arising from or for any incorrect, incomplete or misleading Data provided pursuant to this purchase/request. There are no warranties and/or representations, either expressed or implied, of merchantability or fitness of the Data for a particular purpose or use. Receiving Party will also use such disclosed information on an as-is where-is basis and disclaims all liability for any erroneous result arising out of usage of such information.

c) The data being shared shall comply with the Data sharing policy of BESCOM – 2019 and subsequent amendments issued thereof and is not part of non-sharable data as per the negative list published in the policy.

d) Notwithstanding anything stated above, Sharable data shall not include the data which:

i. was known by the Receiving Party prior to receiving the Sharable data from theDisclosing Party;

ii. becomes rightfully known to the Receiving Party from a third-party source not known (after diligent inquiry) by the Receiving Party to be under an obligation to Disclosing Party to maintain confidentiality;

iii. is or becomes publicly available through no fault of or failure to act by the Receiving Party in breach of this Agreement;

iv. is required to be disclosed in a judicial or administrative proceeding, or is otherwise requested or required to be disclosed by law or regulation, although the requirements ofsection 4 hereof shall apply prior to any disclosure being made; and

v. is or has been independently developed by employees, consultants or agents of the Receiving Party without violation of the terms of this Agreement or reference or access to any Sharable data.

2. Disclaimer, Restrictions and Terms of Data Usage

In obtaining and using Sharable data from BESCOM, recipient is agreeing to the following restrictions:

Restrictions:

The data shared by BESCOM with the recipient shall be used for the intended purpose as mentioned in this agreement duly complying the following:

a. In case, the data is sensitive, the data shall be used for the direct/indirect purpose or benefit of BESCOM, and not the purpose / benefit of receiving party alone.

b. The subsidiary benefit or service derived from direct or indirect use of data shall not infringe on any

BESCOM - Managed Network Services

Intellectual Property/ trademark / copyrights, either in India or any other parts of the world.

c. The cost incurred for use of the data and any derived service shall be borne by the recipient.

d. The recipient shall not re-distribute/re-sell, nor perform work the data to any other party and shall not claim any sovereign rights over the data or the instruments / mechanisms used to generate / gather the data.

e. If any kind of documents is created using this data, recipient will make a note on or within the document that they have received the data from BESCOM.

f. If recipient edits the data to fit its needs, recipient will explicitly list that they have received the data from BESCOM, but the recipient alone is responsible for edits or changes.

g. BESCOM shall not be held responsible for inappropriate or incorrect use of this data.

h. BESCOM's data is deemed reliable but accuracy is not guaranteed. Use of this data should be with acknowledgement of the limitations of the data including the fact that the data is dynamic and is in a constant state of maintenance, correction, and update.

i. BESCOM's data is distributed AS-IS. BESCOM will not change the format or projection to meet specific needs of recipient.

3. Disclosure of Sharable Data

From time to time, the Disclosing Party may disclose Sharable data to the Receiving Party. The Receiving Party will:

a. limit disclosure of any such data to its directors, officers, employees, agents or representatives (collectively "Representatives") by any means whatsoever who have a need to know such Information in connection with the current or contemplated business relationship between the parties to which this Agreement relates, and only for that purpose. <Managed Network Service Provider name> may share confidential information with other < Managed Network Service Provider name > Firms (each of which is a separate and independent legal entity) and service providers for internal back-office operations (e.g. hosting, risk and quality reviews), which may be located in India or outside. However, < Managed Network Service Provider name > will remain solely liable to the Company for their acts. For avoidance of doubt, < Managed Network Service Provider name >Firm (s) means any entity (whether or not incorporated) which carries on business under a name which includes all or part of the < Managed Network Service Provider name > or is otherwise within (or associated or connected with an entity within) or is a correspondent firm of the world-wide network of < Managed Network Service Provider name >.

b. advise its Representatives of the proprietary nature of the Sharable data and of the obligations set forth in this Agreement and require such Representatives to keep the Restricted / Confidential / Private / Sensitive data Restricted / Confidential / Private / Sensitive.

c. shall keep all such data strictly confidential by using a reasonable degree of care, but not less than the degree of care used by them in safeguarding its own confidential information; and

d. not further disclose any such data received by them to any third party (except as otherwise provided for herein) without the prior written approval of the Disclosing party other than the third party engaged

BESCOM - Managed Network Services

by the receiving party who require such data to perform services. Receiving party will be held responsible for any breach of this agreement by the third party.

4. Compelled Disclosure of Sharable data

Notwithstanding anything in the foregoing to the contrary, the Receiving Party may disclose Sharable data pursuant to any governmental, judicial, or administrative order, subpoena, regulatory request or similar method, provided that the Receiving Party promptly notifies, to the extent practicable, the Disclosing Party in writing of such demand for disclosure so that theDisclosing Party, at its sole expense, may seek to make such disclosure subject to a protective order or other appropriate remedy to preserve the confidentiality/sensitivity of the Restricted/Confidential/Private/Sensitive data; provided in the case of a broad regulatoryrequest with respect to the Receiving Party's business (not targeted at Disclosing Party), the Receiving Party may promptly comply with such request provided the Receiving Party give (if permitted by such regulator) the Disclosing Party prompt notice of such disclosure. TheReceiving Party agrees that they shall not oppose and shall cooperate with efforts by, to the extent practicable, the Disclosing Party with respect to any such request for a protective order or other relief. Notwithstanding the foregoing, if the Disclosing Party is unable to obtain or does

not seek a protective order and the Receiving Party is legally requested or required to disclose such Sharable data, disclosure of such Sharable data may be made without liability.

5. Term

This Agreement shall remain in effect for a period of 5 years as mentioned in the contract/MoU/Letter.

6. Remedies

Both parties acknowledge that the Sharable data to be disclosed hereunder is of a unique and valuable character, and that the unauthorized dissemination of such data would destroy or diminish the value of such data. The damages to Disclosing Party that would result from the unauthorized dissemination of such data would be impossible to calculate. Therefore, both parties hereby agree that the Disclosing Party shall be entitled to injunctive relief preventingthe dissemination of any Sharable data in violation of the terms hereof. Such injunctive relief shall be in addition to any other remedies available hereunder, whether at law or in equity. Disclosing Party shall be entitled to recover its costs and fees, including reasonable attorneys' fees, incurred in obtaining any such relief, as determined by a court of law/arbitrator. Further, in the event of litigation relating to this Agreement, the prevailing party shall be entitled to recover its reasonable attorney's fees and expenses, as determined by a court of law/arbitrator.

7. Return of Material

Receiving Party shall immediately return and redeliver to the other all tangible material embodying the Sharable data provided hereunder and all notes, summaries, memoranda, drawings, manuals, records, excerpts or derivative information deriving there from and allother documents or materials ("Notes") (and all copies of any of the foregoing, including "copies"that have been converted to computerized media in the form of image, data or word processing files either manually or by image capture) based on or including any Sharable data, inwhatever form of storage or retrieval, upon the earlier of –

i. the completion or termination of the dealings between the parties contemplated hereunder.

BESCOM – Managed Network Services

ii. the termination of this Agreement; or

iii. at such time as the Disclosing Party may so request; provided however that theReceiving Party may retain such of its documents as is necessary to enable them to comply with its document retention policies.

Alternatively, the Receiving Party, with the written consent of the Disclosing Party may (or in the case of Notes, at the Receiving Party's option) immediately destroy any of the foregoing embodying material (or the reasonably non-recoverable data erasure of computerized data)and, upon request, certify in writing such destruction by an authorized officer of the Receiving Party supervising the destruction). The Receiving Party shall be entitled to retain a record of its involvement in the Purpose, as per its internal record retention policies, subject to confidentiality as per the terms of this Agreement.

8. Notice of Breach

a. Receiving Party shall notify the Disclosing Party immediately upon discovery of any unauthorized use or disclosure of Sharable data by any means whatsoever, or any otherbreach of this Agreement by Receiving Party or its Representatives, and will cooperate with efforts by the Disclosing Party to help the Disclosing Party regain possession of such Information and prevent its further unauthorized use.

b. Receiving party if in case is a service provider engaged by BESCOM the liability clause as per the respective tender in addition to the arbitration clause stated in this agreement is applicable.

c. If at any point, BESCOM is of the opinion that there has been a breach of the NDA, then BESCOM may revoke any rights which it would have granted to the recipient for using its data, while giving adequate justification for such a revocation; the recipient shall be given an opportunity to clarify their position

9. Modification

Neither party will be under any legal obligation of any kind whatsoever with respect to a modification by virtue of this Agreement, except for the matters specifically agreed to herein. The parties further acknowledge and agree that they each reserve the right, in their sole and absolute discretion, to reject any and all proposals and to terminate discussions and negotiations with respect to a modification at any time. If a modification goes forward, the non- disclosure provisions of any applicable modification documents entered into between theparties (or their respective affiliates) for the modification shall supersede this Agreement. In theevent such provision is not provided for, in the said modification documents, this Agreement shall control.

This Agreement can only be modified by a written amendment signed by the party against whom enforcement of such modification is sought.

10. Settlement of Disputes

Any dispute that arises out of or in connection with the NDA between the parties shall be resolved amicably by the authorized representatives of the parties within 30 days on being referred by either party. In the event of any difference of opinion in this regard, the arbitration shall be referred to a mutually appointed

BESCOM - Managed Network Services

arbitrator. Further, In the event of disagreement, the courts of Bengaluru shall have the jurisdiction and Indian laws are applicable. The place of arbitration shall be Bengaluru and the arbitration proceedings shall take place in English Language. The parties shall bear their respective cost of arbitration.

11. Severability

Although the restrictions contained in this Agreement are considered by the parties to be reasonable for the purpose of protecting the Sharable data, if any such restriction is found by acourt of competent jurisdiction to be unenforceable, such provision will be modified, rewritten or interpreted to include as much of its nature and scope as will render it enforceable. If it cannot be so modified, rewritten or interpreted to be enforceable in any respect, it will not be given effect, and the remainder of the Agreement will be enforced as if such provision was not included.

12. Miscellaneous

a) This Agreement constitutes the entire understanding between the parties and supersedes any and all prior or contemporaneous understandings and agreements, whether oral or written, between the parties, with respect to the subject matter hereof.

b) Any failure by either party to enforce the other party's strict performance of any provision ofthis Agreement will not constitute a waiver of its right to subsequently enforce such provision or any other provision of this Agreement.

c) Any notifications or communications to be given hereunder may be delivered by hand, deposited with a nationally recognized overnight carrier, electronic-mail, or mailed bycertified mail, return receipt requested, postage prepaid, in each case, to the address of the other party first indicated above (or such other addressee as may be furnished by a party inaccordance with this paragraph). All such notices or communications shall be deemed to have been given and received in the case of

   i. Personal delivery or electronic mail, on the date of such delivery
   ii. Delivery by a nationally recognized overnight carrier, on the third business day following dispatch and
   iii. Mailing, on the seventh business day following such mailing.

d) This Agreement is personal in nature, and neither party may directly or indirectly assign or transfer it by operation of law or otherwise without the prior written consent of the other party, which consent will not be unreasonably withheld. All obligations contained in this Agreement shall extend to and be binding upon the parties to this Agreement and their respective successors, assigns and designees.

e)

f) The receipt of sharable data pursuant to this Agreement will not prevent or in any way limiteither party from:

   i. developing, making or marketing products or services that are or may be competitive with the products or services of the other; or
   ii. providing products or services to others who compete with the other.

g) This Agreement does not create a joint venture or partnership between the parties.

h)

BESCOM - Managed Network Services

i) Paragraph headings used in this Agreement are for reference only and shall not be used or relied upon in the interpretation of this Agreement.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date firstabove written.

SIGNED for and on behalf of: - **Bangalore Electricity Supply Company Limited (BESCOM)** Signature: Name: Designation:Address: **1. Witness:** Name: Designation:Address: **2. Witness:** Name: Designation:Address:	SIGNED for and on behalf of: - **<Managed Network Service Provider >** Signature: Name: Designation:Address: **1. Witness:** Name: Designation:Address: **2. Witness:** Name: Designation:Address:

BESCOM - Managed Network Services

Annexure 6: Bankers Certificate

(TO BE ISSUED IN THE LETTER HEAD OF THE BANK BRANCH)

Reference Number (Sl. No.) Place

Date:

To:

[Name & Address of the beneficiary]

This is to certify that M/s._____ (name of the Customer) having their registered/administrative office at _____ is a customer of our Bank and is engaged in _____ (nature of activity). Their financial transaction with our Bank has been satisfactory. Therefore, we have extended credit facilities as mentioned below to meet their financial requirement towards the execution of the _____ (brief details of works) as per the Loan Policy of the Bank:

SI No	Type of facility	Amount in Rs (As on Date of issue Certificate)		
(1)	Cash at Bank	Rs		
(2)	Term Deposits	Rs		
(3)	Fund based Credit facility (includes Overdraft)	Sanctioned Limit	Utilized amount	Available Balance amount
		Rs.....	Rs.....	Rs.....

Note: - Date of the Certificate

liquid Assets as on last date of previous month of tender inviting date or later before submission of the bid.

Yours faithfully,

BRANCH MANAGER.

RESCOM - Managed Network Services